

Introduction

This document summarizes the main steps, an Installer/ Tier 2 has to do in the Mx License Portal for receiving Licenses (Entitlements) from the Distributor, managing them in the portal, and assigning them to his final End Customers . This includes mainly the following steps:

- 1) Login to Mx License Portal in section 1.1
- 2) Add additional users of your company, if required. See section 1.2
- 3) Create End Customer accounts and contacts in section 1.3
- 4) Split (and assign) Entitlements (with license activation-IDs) received from your Distributor to your end customers in section 1.4

The activation of the licenses is described in the document „License Activation“

General Explanation

Login Process

- MOBOTIX creates all Distributors in Portal including an user each with Portal Admin User Role
- Distributor creates all of his Installers/ Partners in Portal which need access to it including an user each with Portal Admin User Role

---> Emails with Password and Link to Portal will be sent to all created Users automatically

- Passwords have to be changed immediately
- Installer creates all End Customers in portal without giving them access to the Portal
- Admin Users have the possibility to give more Users of their company access to the Portal

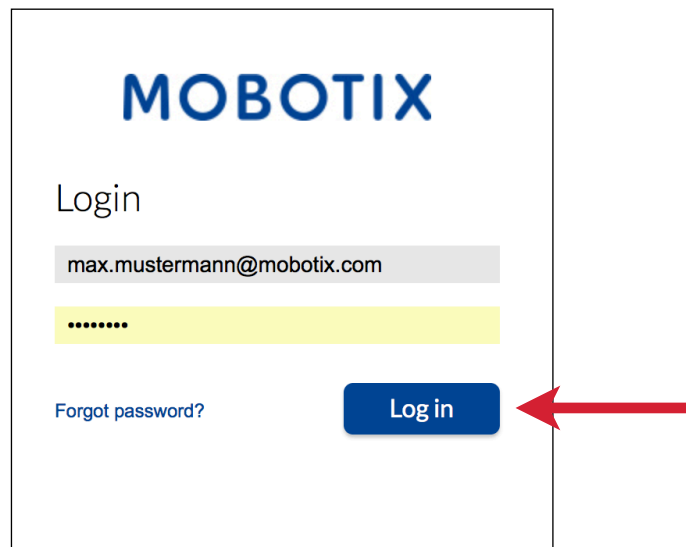
Order Process

- End Customer orders license for product at Installer
- Installer orders license for product at Distributor
- Distributor orders product at MOBOTIX
- MOBOTIX creates Entitlement Line Item in Portal, forwards to Distributor and sends Email with Activation ID etc
- Distributor splits Entitlement Line Item in Portal to Installer and sends Email with Activation ID etc.
- Installer splits Entitlement Line Item in Portal to End Customer, sends Email and activates them through Portal or MxMC

1. MxInstaller selling to End Customer

1.1. Log-In

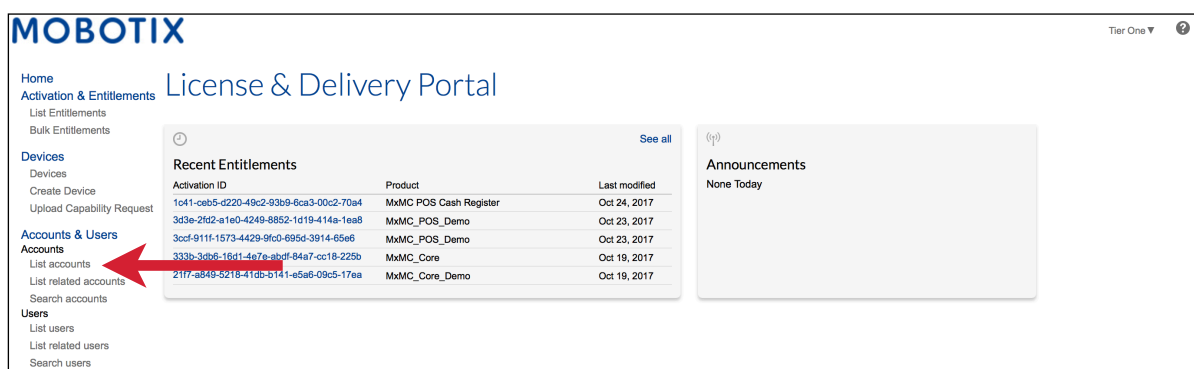
- Tier2 has received Email from his Distributor with User ID (your Email-Address) and Password
- Change your Password!!!
- URL to log in: <https://mobotix-fno.flexnetoperations.com/flexnet/operationsportal/logon.do?logoff=true>
- Choose a language (German or English)
- Log in to MOBOTIX License Portal



The image shows the MOBOTIX Login page. It features the MOBOTIX logo at the top, followed by the word 'Login'. Below this is a text input field containing the email address 'max.mustermann@mobotix.com'. Underneath the email field is a password field represented by a yellow bar with six dots. To the left of the password field is a link that says 'Forgot password?'. To the right of the password field is a blue button labeled 'Log in'. A red arrow points from the right side of the page towards the 'Log in' button.

1.2. Create additional users of your company (optional)

- Click on „Accounts & Users“ - „List accounts“

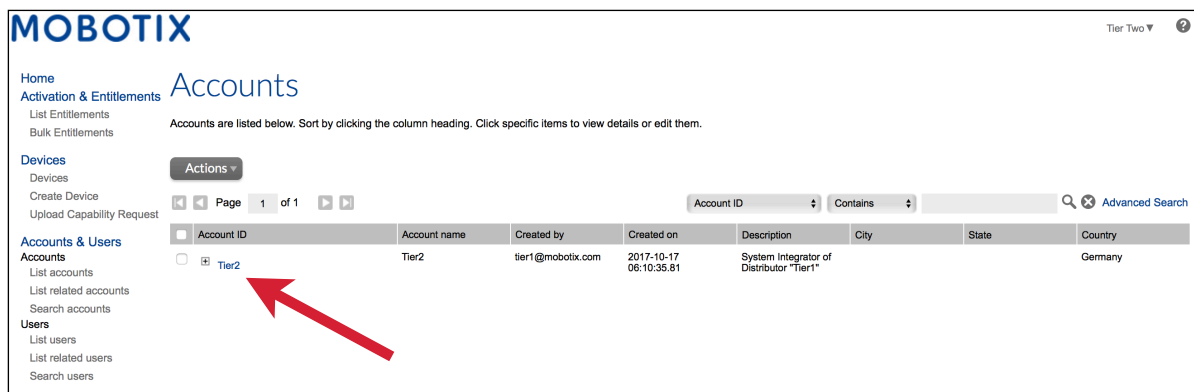


The image is a screenshot of the MOBOTIX License & Delivery Portal. The page has a header with the MOBOTIX logo and 'Tier One' with a help icon. The main content area is titled 'License & Delivery Portal'. On the left, there is a sidebar menu with the following items: Home, Activation & Entitlements (with sub-items: List Entitlements, Bulk Entitlements), Devices (with sub-items: Devices, Create Device, Upload Capability Request), Accounts & Users (with sub-items: List accounts, List related accounts, Search accounts), and Users (with sub-items: List users, List related users, Search users). A red arrow points from the 'List accounts' link in the sidebar to the 'Recent Entitlements' table. The table has three columns: Activation ID, Product, and Last modified. It contains three rows of data. To the right of the table is an 'Announcements' section with the text 'None Today'.

Activation ID	Product	Last modified
1c41-ceb5-4220-49c2-93b9-6ca3-00c2-70a4	MxMC_POS Cash Register	Oct 24, 2017
3d3e-2fd2-a1e0-4249-8852-1d19-414a-1ea8	MxMC_POS_Demo	Oct 23, 2017
3cfd-911f-1573-4429-9fc0-695d-3914-65e6	MxMC_POS_Demo	Oct 23, 2017

License Portal - Quick Start Guide - Installer (Tier2)

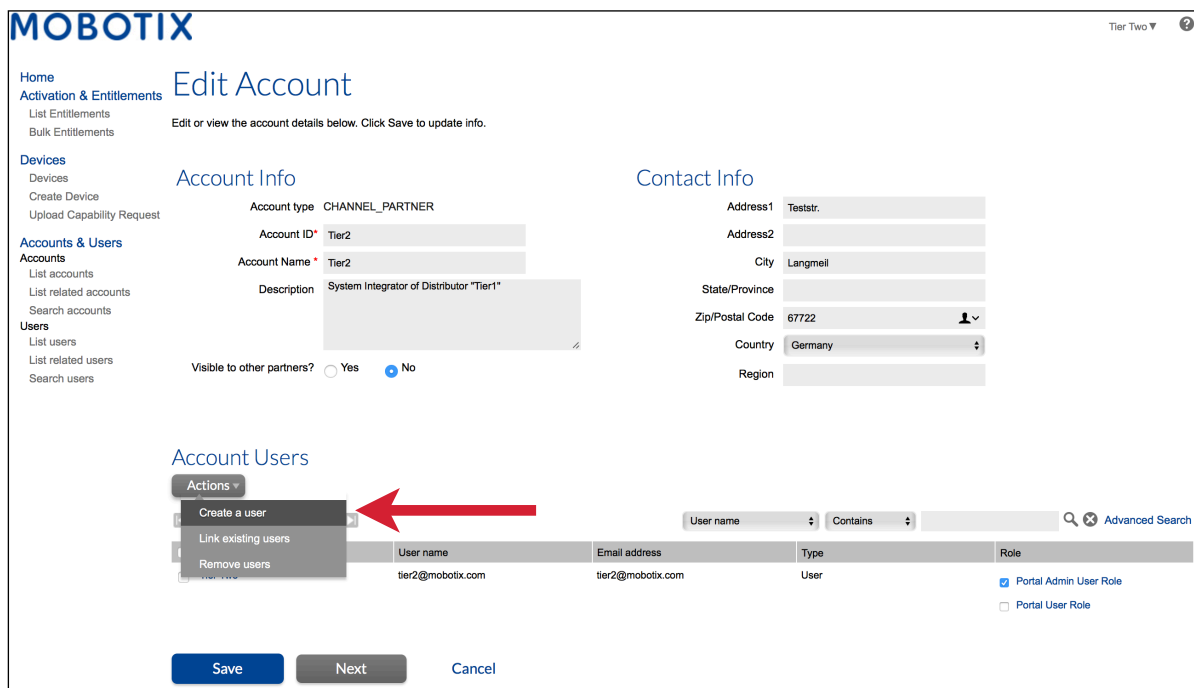
- Click on your Account ID



The screenshot shows the MOBOTIX Accounts page. The left sidebar contains navigation links: Home, Activation & Entitlements, Devices, Accounts & Users, and Users. The main content area is titled 'Accounts' and displays a table of accounts. A red arrow points to the 'Tier2' account ID in the table.

Account ID	Account name	Created by	Created on	Description	City	State	Country
Tier2	Tier2	tier1@mobotix.com	2017-10-17 08:10:35.81	System Integrator of Distributor "Tier1"			Germany

- Click on „Actions“ - „Create a User“



The screenshot shows the MOBOTIX Edit Account page. The left sidebar contains navigation links: Home, Activation & Entitlements, Devices, Accounts & Users, and Users. The main content area is titled 'Edit Account' and displays two sections: 'Account Info' and 'Contact Info'. The 'Account Users' section at the bottom shows a table of users. A red arrow points to the 'Create a user' button in the 'Account Users' section.

Account Info

Account type: CHANNEL_PARTNER

Account ID: Tier2

Account Name: Tier2

Description: System Integrator of Distributor "Tier1"

Visible to other partners? ☐ Yes ☒ No

Contact Info

Address1: Teststr.

Address2:

City: Langmeil

State/Province:

Zip/Postal Code: 67722

Country: Germany

Region:

Account Users

Actions:

- Create a user
- Link existing users
- Remove users

User name	Email address	Type	Role
tier2@mobotix.com	tier2@mobotix.com	User	☒ Portal Admin User Role ☐ Portal User Role

Buttons: Save, Next, Cancel

License Portal - Quick Start Guide - Installer (Tier2)

- Can this user log in to FlexNet Operations?: Is this account being created only as contact information, or will the user log in to FlexNet Operations? ---> „YES“
- Shared Login: If this user account is a shared login, logged in history is not written to the database. It is useful when the same user account is used to log into FlexNet Operations simultaneously from different instances, like web services ---> Most Times „NO“
- Status: „Active“
- Opt in to receive email: If enabled, publisher can send marketing messages to the user ---> Depends, normally „NO“
- Expiring Entitlements Email: Check the box if User should receive notice of expiring entitlements
- Enter all known Contact Details according to example below
- Check the box in front of „Portal Admin User Role“ or „Portal User Role“ to give the User all relevant rights
 - Portal Admin User Role: Allowed to add other Users and to split entitlements (View and Edit Role)
 - Portal User Role: Not allowed to add other Users and to split entitlements (View Role)
- Click „Save“

MOBOTIX Tier One ?

Home
Activation & Entitlements
List Entitlements
Bulk Entitlements

Create User
Enter the user details below. Click Save to create the user.

Devices
Devices
Create Device
Upload Capability Request

Accounts & Users
Accounts
List accounts
List related accounts
Search accounts
Users
List users
List related users
Search users

User Info

Can this user log in to FlexNet Operations? * ☒ Yes ☐ No

Shared Login: ☐ Yes ☒ No

Status: ☒ Active ☐ Inactive

First Name* Tier

Last Name* Two

Time Zone (GMT 1.0) Western European Time

Email Address* tier2@mobotix.com

Opt in to receive email ☐ Yes ☒ No

Expiring entitlements email ☒

Phone +49 6302 123456

Fax +49 6302 123456

Contact Info

Street Kaiserstr. 56

City Langmeil

State/Province

Zip/Postal Code 67722

Country Germany

Accounts

Account ID	Account name	Role
☒ Mustermann GmbH1	Mustermann GmbH1	☒ Portal Admin User Role ☐ Portal User Role

Save **Cancel**

1.3. Create End Customer Account

- Click on „Account & Users“ - „List related accounts“

The screenshot shows the MOBOTIX License & Delivery Portal interface. On the left sidebar, under 'Accounts & Users', the 'List related accounts' link is highlighted with a red arrow. The main content area displays a table of 'Recent Entitlements'.

Activation ID	Product	Last modified
1c41-cab5-d220-49c2-93b9-6ca3-00c2-70a4	MxMC POS Cash Register	Oct 24, 2017
3d3e-2f52-a1e0-4249-8852-1d19-414a-1ea8	MxMC_POS_Demo	Oct 23, 2017
3ccf-911f-1573-4429-9fc0-695d-3914-65e6	MxMC_POS_Demo	Oct 23, 2017
333b-3db6-16d1-4e7e-abdf-84a7-cc18-225b	MxMC_Core	Oct 19, 2017
2172-849-5218-41db-b141-e5a6-09c5-17ea	MxMC_Core_Demo	Oct 19, 2017

- Click on „Actions“ - “Create customer account“

The screenshot shows the MOBOTIX Related Accounts page. On the left sidebar, under 'Accounts & Users', the 'List related accounts' link is highlighted. The main content area displays a table of 'Related Accounts'. A red arrow points to the 'Create customer account' option in the 'Actions' dropdown menu.

Account name	Created by	Created on	Description	City	State	Country
Tier1	matthias.hammel@mobotix.com	2017-10-17 05:02:02.41				Germany
End Customer	tier2@mobotix.com	2017-10-17 06:16:15.48	End Customer of System Integrator "Tier2"			Germany
Schmitt GmbH	tier2@mobotix.com	2017-10-18 03:44:07.987	Retailer			Germany

Create Account

- Account ID
- Account Name (in case of error message, please contact Mx)
- Description: e.g. Retailer
- IMPORTANT: Visible to other partners?: „NO“, YES means: Distributor can see End Customers name although he didn't create the account
- Enter all known address information
- Click on „Actions“ - „Create a user“

MOBOTIX Tier Two ?

Home
Activation & Entitlements
List Entitlements
Bulk Entitlements

Create Account
Enter the account details below. Click Save to create the account.

Account Info

Account type CUSTOMER

Account ID* Schmidt GmbH

Account Name* Schmidt GmbH

Description Retailer

Visible to other partners? ☐ Yes ☒ No

Contact Info

Address1 Kaiserstr. 74

Address2

City Langmeil

State/Province

Zip/Postal Code 67722

Country Germany

Region

Account Users

Actions

- Create a user
- Link existing users
- Remove users

User name Email address Type Role

No users linked to this account.

Save Next Cancel

Create User

- Can this user log in to FlexNet Operations?: Is this account being created only as contact information, or will the user log in to FlexNet Operations? ---> End Customers should not get access to the portal ---> "NO"
- Opt in to receive email: If enabled, publisher can send marketing messages to the user ---> Depends, normally „NO“
- Expiring Entitlements Email: Check the box if User should receive notice of expiring entitlements
- Enter all known Contact Details according to example below
- Click „Save“

MOBOTIX Tier Two ?

Home
Activation & Entitlements
List Entitlements
Bulk Entitlements

Create User
Enter the user details below. Click Save to create the user.

User Info

Can this user log in to FlexNet Operations? ☐ Yes ☒ No

First Name* Max
Last Name* Mustermann
Email Address* max.mustermann@mobotix.com

Opt in to receive email ☐ Yes ☒ No

Expiring entitlements email ☒

Phone
Fax

Contact Info

Street Teststr. 15
City Langmeil
State/Province
Zip/Postal Code 67722
Country Germany

Organizations

Organization	Display name
☐ Schmitt GmbH	Schmitt GmbH

Save **Cancel**

1.4. Split Entitlement Line Items to End Customer

- Click on „Activation & Entitlements“ - „List Entitlements“

MOBOTIX MatthiasTier111 HammelTier111

Home
Activation & Entitlements
List Entitlements
Bulk Entitlements

Devices
Devices
Create Device
Upload Capability Request

Users & Orgs
Organizations
List organizations
List related organizations
Search organizations
Users
List users
List related users
Search users

License & Delivery Portal

Recent Entitlements

Activation ID	Product	Last modified
a366-9e1b-d652-4f53-a2d6-1928-466d-65c6	MxMC_Core_Demo	Oct 16, 2017
10a9-5b77-bcd8-4c79-9804-3445-ec95-43d9	MxMC_Core_Demo	Oct 16, 2017
61d2-143e-db80-4119-a196-9326-afed-ad20	MxMC_Core_Demo	Oct 12, 2017
5076-5796-b0ac-4070-b33b-b1d3-72d3-f075	MxMC_Core_Demo	Oct 12, 2017
3b96-d492-a40c-44b4-a96f-73f0-93ce-3042	MxMC_Core_Demo	Oct 12, 2017

Announcements
None Today

List Entitlements

- Check the box in front of the Entitlement Line Item you want to split to a End Customer (only one after the other possible to split)
- Click on „Action“ - „Split“

MOBOTIX Tier One

Home
Activation & Entitlements
List Entitlements
Bulk Entitlements

Devices
Devices
Create Device
Upload Capability Request

Accounts & Users
Accounts
List accounts
List related accounts
Search accounts
Users
List users
List related users
Search users

List Entitlements

Entitlements are listed below. Sort by clicking a column heading. Select specific entitlements to view or perform actions on them.

View Action Export

Page 1

Split

Activation ID	Entitlement ID	Sold to	Product	Version	Available quantity	Total quantity	Expiration	Maintenance
☐ 9db7-9e88-60e9-4763-910a-cf21-addf-cdd7	2145-71f0-7a19-4075-9fe3-a7c1-b06e-5714	Information Not Available Type: End Customer Tier1 Type: Distributor Tier2 Type: MOBOTIX Partner	MxMC_Core_Demo	0.1	1	1	Nov 16, 2017	
☐ 208c-b414-74d6-4efc-9a3a-89a5-373c-cc05	6f55-5968-9a94-4c2d-8f1f-80c0-e7ab-2f95	Information Not Available Type: End Customer Tier1 Type: Distributor Tier2 Type: MOBOTIX Partner	MxMC_Core_Demo	0.1	1	1	Nov 16, 2017	
☒ ea3d-b8a9-038a-4ae1-8bd1-1269-e44c-4f4a	4c56-5918-4abd-4d5e-92ec-6b6f-d133-ec0	Information Not Available Type: End Customer Tier1 Type: Distributor Tier2 Type: MOBOTIX Partner	MxMC_POS_Demo	0.1	1	1	Nov 16, 2017	

Split Entitlement Line Item

Target Account

- Target Account: Click on the magnifier --> New window opens

MOBOTIX

Home
Activation & Entitlements
List Entitlements
Bulk Entitlements

Split Entitlement Line Item

Please enter the split amount and select a target account.

Devices
Devices
Create Device
Upload Capability Request

Accounts & Users
Accounts
List accounts
List related accounts
Search accounts
Users
List users
List related users
Search users

Target Account

Activation ID a872-8df9-48a8-4417-8d6c-e642-4a54-0f4b

Product MxMC_POS_Demo
Ver 0.1, Qty/Copy 1

Target Account * 

Split Amount

Expiration 2017-11-21 16:00:00.0

Source Account End Customer: Information
Not Available
MOBOTIX Partner: Tier2

Available Copies to Split 2

Split Amount * 1

Cancel

Tier Type

- Distribution Tier Type: „End Customer“
- Check the box in front of the End Customer receiving the Entitlement
- Click „Next“

Partner/Customer

Tier Type

Distribution Tier Type ☐ End Customer

Related Accounts

Action	Description	Contains	Advanced Search
☐	Account ID	Account Name	
☐	Tier1	Tier1	
☒	End Customer	End Customer	
☐	Schmitt GmbH	Schmitt GmbH	

Save Cancel  Next

Contacts

- Select the person in charge by checking the box in front of contact name
- Click „Save“

Partner/Customer

Contacts

Action ▾

Page 1 of 1

Email address Contains Advanced Search

Display name	Email address
☒ End Customer	endunde@mobotix.com

Save Back

---> Back to previous window „Split Entitlement Line Item“ automatically

Split Amount

- Split Amount: You can split as many copies to your End Customer as you have available. ---> depends how many your Customer needs/ bought
- Click „Split“

MOBOTIX

Home

Activation & Entitlements

List Entitlements

Bulk Entitlements

Devices

Create Device

Upload Capability Request

Accounts & Users

Accounts

List accounts

List related accounts

Search accounts

Users

List users

List related users

Search users

Split Entitlement Line Item

Click Split below to complete split.

Target Account

Activation ID ea3d-b8a9-038a-4ae1-8bd1-1269-e44c-4f4a

Product MxMC_POS_Demo Ver 0.1, Qty/Copy 1

Target Account * End Customer

Tier Name End Customer

Account End Customer

Contact End Customer

Email Address endunde@mobotix.com

Do you want to split to a similar line item owned by the target account? ☐ Yes ☒ No

Split Amount

Expiration 2017-11-15 16:00:00.0

Source Account Distributor: Tier1 End Customer: Information Not Available MOBOTIX Partner: Tier2

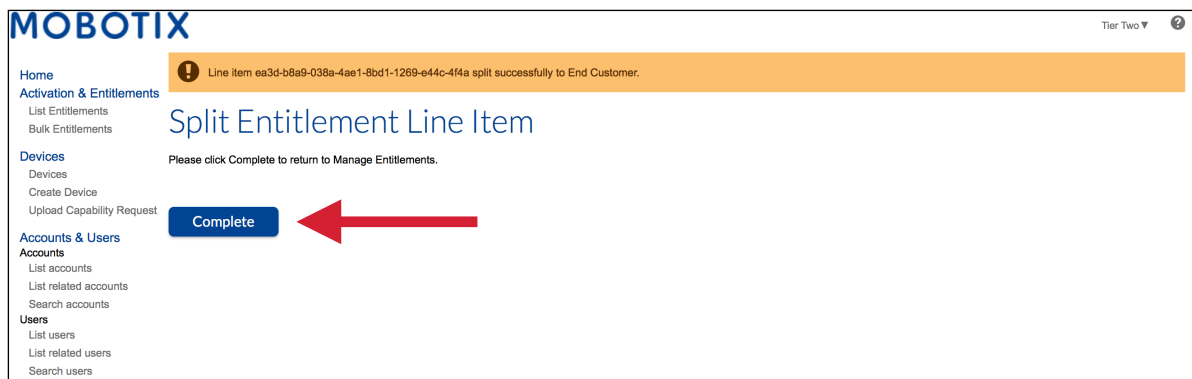
Available copies to Split 1

Split Amount * 1

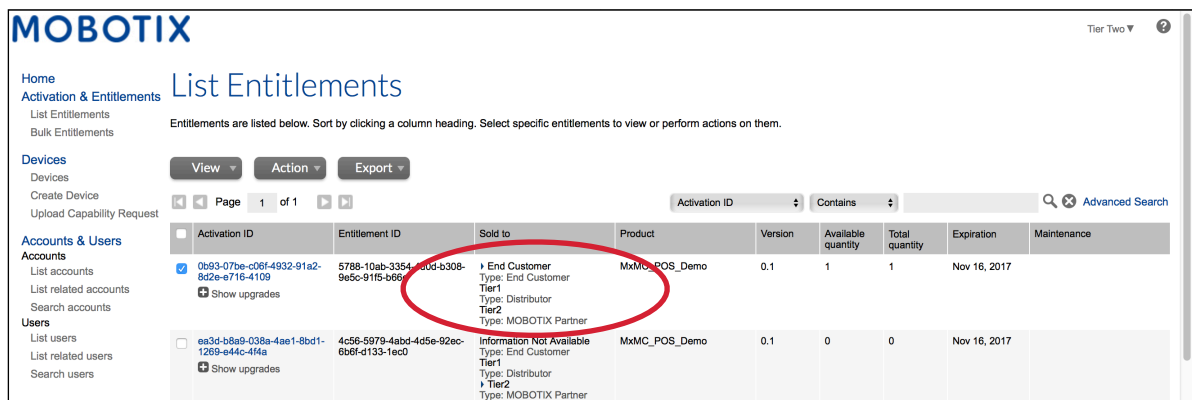
Split Cancel

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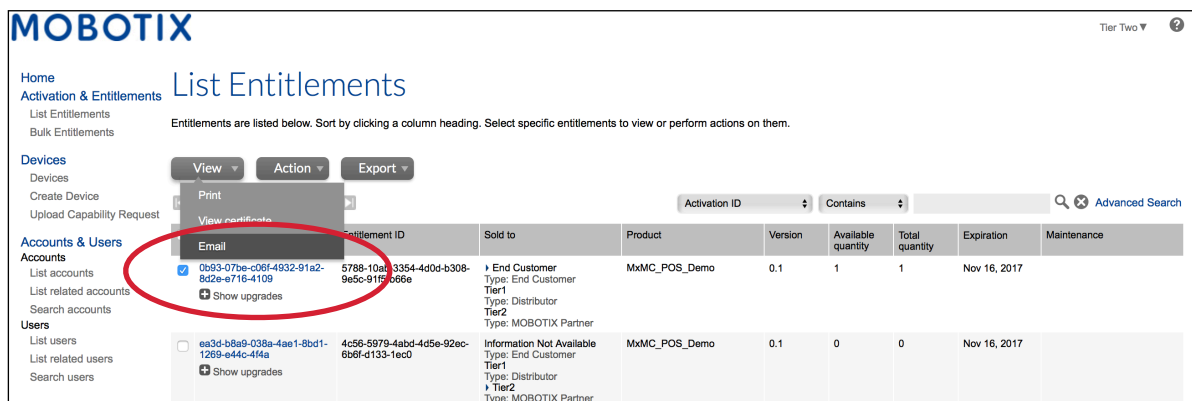
- Click „Complete“



---> The Entitlement Line Item has been sold to the End Customer, a new Activation-ID has been generated automatically



- Check the box in front of the Entitlement Line Item you have splitted
- Click „View“ - „Email“



License Portal - Quick Start Guide - Installer (Tier2)

- Ship-to email: You can add/ remove recipients, enter a comma after every Email address
- Click „Send“

MOBOTIX Tier One

Home
Activation & Entitlements
List Entitlements
Bulk Entitlements

Ship-to Email
Specify email address where license will be sent.

Devices
Devices
Create Device
Upload Capability Request

Accounts & Users
Accounts
List accounts
List related accounts
Search accounts
Users
List users
List related users
Search users

Email Details

Ship-to email: tier2@mobotix.com, tier1@mobotix.com

Language for Email: English (United States)

Subject: MOBOTIX License Portal - Entitlement ID:4c56-5979-4abd-4d5e-92ec-6b6f-d133-1ec0 *

Body content:

```
Dear MOBOTIX License Portal User,  
  
This is an automatically generated Email with the Activation ID for your ordered Products.  
Attached you can find your personal Entitlement Certificate.  
  
MOBOTIX grants  
  
Partner Tier Name: Distributor  
Org Display Name: Tier1  
Org Name: Tier1  
Contact Name: Tier One  
  
Partner Tier Name: End Customer  
Org Display Name: Information Not Available  
Org Name: UNKNOWN_ORG_UNIT  
Contact Name:  
  
Partner Tier Name: MOBOTIX Partner  
Org Display Name: Tier2
```

Send **Close** Cancel

Optional: End Customer needs certificate:

- Check the box in front of the Entitlement Line Item you want to create a certificate of
- Click on „View“ - „View Certificate“

MOBOTIX

MOBOTIX Help EN | DE

Home
Activation & Entitlements
List Entitlements

Entitlements are listed below. Sort by clicking a column heading. Select specific entitlements to view or perform actions on them.

View Action Export

Print

View certificate

Email

Entitlement ID	Sold to	Product	Version	Available quantity	Total quantity	Expiration	Maintenance
☒ 0ee3-9278-66af-4fe2-a0d2-ed35-84be-79fc	2670-1f6c-3cd3-47ca-9de5-138f-461f-77c1 End Customer GmbH Type: End Customer TierTwo AG Type: MOBOTIX Partner	MxMC POS	1.7	0	1	PERMANENT	
☐ ff6-b6ab-702c-4649-9ff1-47c7-2731-e6dd	3478-7a60-fca0-4ff6-81eb-e75b-9749-a596 Information Not Available Type: End Customer TierTwo AG Type: MOBOTIX Partner	MxMC POS	1.7	2	2	PERMANENT	
☐ 6518-40cd-f65e-474b-8f55-fd5e-b3ad-0d11	9e4f-1db9-5cf6-493e-986b-1f0d-4dfd-3ed2 End Customer GmbH Type: End Customer TierOne GmbH Type: Distributor TierTwo AG Type: MOBOTIX Partner	MxMC POS	1.7	1	1	PERMANENT	

- New Window with certificate opens which you can save as a pdf and send to your End Customer

MOBOTIX

Certificate Number: af7f-fcf4-f3e1-4d07-8ea4-58df-2d77-8c60

Entitlement Certificate

MOBOTIX AG grants End Customer GmbH, the right to activate the following product(s):

Order ID: A123456

Activation ID	Product	Start Date	Expiration Date	Permanent	Seat Count
9bbf-7818-6de2-43b6-ba6b-1693-4cb2-11bc	MxMC_POS_Demo	25.01.2018	24.02.2018	No	1

BeyondHumanVision

