Introduction

This document summarizes the main steps, a Distributor / Tier 1 has to do in the Mx License Portal for receiving Licenses (Entilements) from MOBOTIX, managing them in the portal, and assigning them to his Tier 2 partners (e.g., installers). This includes mainly the following steps:

- 1) Login to Mx License Portal in section 1.1
- 2) Change password and add additional users, if required. See section 1.2
- 3) Create partner organizations and contacts in section 1.3
- Split (and assign) Entitlements (with license activation-IDs) received from MOBOTIX to your partners in section 1.4

General Explanation

Login Process

- MOBOTIX creates all Distributors in Portal including an user each with Portal Admin User Role
- Distributor creates all of his Installers/ Partners in Portal which need access to it including an user each with Portal Admin User Role
- ---> Emails with Password and Link to Portal will be sent to all created Users automatically
- Passwords have to be changed immediately
- Installer creates all End Customers in portal without giving them access to the Portal
- Admin Users have the possibility to give more Users of their company access to the Portal

Order Process

- End Customer orders license for product at Installer
- Installer orders license for product at Distributor
- Distributor orders product at MOBOTIX
- MOBOTIX creates Entitlement Line Item in Portal, forwards to Distributor and sends Email with Activation ID etc
- Distributor splits Entitlement Line Item in Portal to Installer and sends Email with Activation ID etc.
- Installer splits Entitlement Line Item in Portal to End Customer, sends Email and activates them through Portal or MxMC

1. MxDistributor selling to MxInstaller

1.1. Log-In

- Tier1 has received Email from Mx with User ID (your Email-Address) and Password
- Change your Password!!!
- URL to log in: https://mobotix-fno.flexnetoperations.com/flexnet/operationsportal/logon.do?logoff=true
- Choose a language (German or English)
- Log in to MOBOTIX License Portal

Login max.mustermann@mobotix.com Forgot password?	мово	тіх	
max.mustermann@mobotix.com Forgot password?	Login		
Forgot password?	max.mustermann@mobot	ix.com	
Forgot password?	•••••		
	Forgot password?	Log in	

1.2. Create additional Users of your company (optional)

• Click on "Accounts & Users" - "List accounts"

MOBOTI	X				Tier One ▼
Home Activation & Entitlements List Entitlements	License & Delive	ery Portal			
Bulk Entitlements	0		See all	(1)	
Devices	Recent Entitlements			Announcements	
Devices	Activation ID	Product	Last modified	None Today	
Unlead Conshility Desweet	1c41-ceb5-d220-49c2-93b9-6ca3-00c2-70a4	MxMC POS Cash Register	Oct 24, 2017		
Opioad Capability Request	3d3e-2fd2-a1e0-4249-8852-1d19-414a-1ea8	MxMC_POS_Demo	Oct 23, 2017		
Accounts & Users	3ccf-911f-1573-4429-9fc0-695d-3914-65e6	MxMC_POS_Demo	Oct 23, 2017		
Accounts	333b-3db6-16d1-4e7e-abdf-84a7-cc18-225b	MxMC_Core	Oct 19, 2017		
List accounts	21f7-a849-5218-41db-b141-e5a6-09c5-17ea	MxMC_Core_Demo	Oct 19, 2017		
Search accounts					
Users					
List users					
List related users					
Search users					

• Click on your Account ID

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Home Activation & Entitlements List Entitlements Bulk Entitlements	Accounts Accounts are listed below. Sort by clicking t	ne column heading. Click	specific items to view de	tails or edit th	em.					
Devices Devices	Actions v									
Create Device Upload Capability Request	Page 1 of 1				Account ID	\$	Contains	\$	🔍 🗭 Advanced S	earch
Accounts & Users	Account ID	Account name	Created by	Created on	De	scription	City	State	Country	
Accounts List accounts	□	Tier1	matthias.hammel@mo botix.com	2017-10-17 05:02:02.41					Germany	
List related accounts										
Search accounts										
List users										
List related users										
Search users										

• Click on "Actions" - "Create a User"

Home Austance A Entitements Buik Entitements Edit Account details below. Click Save to update info. Devices De	MOBOTI	X									Tier One ♥	0
List Entitlements Deriver Deriver Deriver Deriver Deriver Deriver Deriver Deriver Deriver Deriver Deriver Deriver Deriver Description	Home Activation & Entitlements	Edit Accou	Int									
Devices Account fun Devices Account fun Carebo Devices Account fun Upded Capability Request Account fun Account in D Int Account Name Tot Description Description Description Description Description Description State area County Germany Dist actual durins No Description No Description State/Province Description State/Province County Germany County Germany Description No Description No Description State/Province County Germany County Germany Description No Version No Description No Description No Description State/Province County Germany County Germany Description No Version Region	List Entitlements Bulk Entitlements	Edit or view the account details	s below. Click S	Save to update info.								
Create Device Account type CHANNEL_PARTNER Address1 Updat Capability Request Account type CHANNEL_PARTNER Address2 Accounts Account Name Tert City List related accounts Description State/Province List related accounts Description Country @ermany List related users Visible to other partners? Yes No Region Account Users Account Users Account Users Visible to other partners? Yes No Region Contains () Con	Devices Devices	Account Info				Conta	ct Info					
Accounts & Users Accounts & Users List accounts List related cocounts Description List users List related users List related users Search users Search users Mibble to other partners? Yes No Region No No No No No No No No No No	Create Device Upload Capability Request	Account type	CHANNEL_P	ARTNER			Address1					
Accounts Account Name < Tert City List accounts Description State/Province List related counts County Cernany List related coerns Visible to other partners? Yes <on>No Region</on>	Accounts & Users	Account ID*	Tier1				Address2					
List related counts Search accounts Uers List users List users Search users Visible to other partners? Yes No Region Account Users Actions County Cermany (Region County Cermany (County Cermany (C	Accounts	Account Name *	Tier1				City					
Search accounts Users List users List users Search users Visible to other partners? Yes No No Region Account Users Actions Create a user Link oxisting users Link oxi	List related accounts	Description					State/Province					
List users List related users Search users Visible to other partners? Yes No Region Account Users Create a user User name Enail address User name Enail address Type Role Remove users User name Enail address Type Role Portal Admin User Role Portal User Role	Search accounts Users						Zip/Postal Code					
Search users Visible to other partners? Yes No Region Account Users Actions Create a user User name Enail address Type Remove users Type Role Remove users Type Role Portal Admin User Role Portal User Role Porta	List users				1,		Country	German	у	\$		
Actions - Create a user Link existing users Remove users tier1@mobotix.com User name tier1@mobotix.com User Q & Advance Portal Admin User Role Portal User Role	Search users	Visible to other partners?	⊖ ^{Yes}	o No			Region					
Actions Actions Create a user User name Email address User name tier1@mobotix.com User User name tier1@mobotix.com User User User name tier1@mobotix.com User User Description User Descripti												
Actions • User name Contains • Q & Advance Link existing users User name Email address Type Role Remove users User name tier1@mobolix.com User g Portal Admin User Role Dorall User Role Portal User Role Portal User Role Portal User Role		Account Users										
Create a user User name Contains Contains <th< td=""><td></td><td>Actions -</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>		Actions -										
Link oxisting users User name Email address Type Role Remove users tier1@mobotix.com tier1@mobotix.com User grotal Admin User Role		Create a user					Jser name	\$	Contains \$	٩. 🛙	Advanced Se	earch
Kell Uve Usels tier1@mobotix.com User Portal Admin User Role Description Portal Vertility Portal Vertility Portal Vertility		Link existing users		User name		Email address		Туре		Role		
Portal User Role				tier1@mobotix.com		tier1@mobotix.com		User		Portal Admin Use	r Role	
										Portal User Role		
Save Next Cancel		Save	Next	Cancel								



- Can this user log in to FlexNet Operations?: Is this account being created only as contact information, or will the user log in to FlexNet Operations? ---> "YES"
- Shared Login: If this user account is a shared login, logged in history is not written to the database. It is useful when the same user account is used to log into FlexNet Operations simultaneously from different instances, like web services ---> Most Times "NO"
- Status: "Active"
- Opt in to receive email: If enabled, publisher can send marketing messages to the user ---> Depends, normally "NO"
- Expiring Entitlements Email: Check the box if User should receive notice of expiring entitlements
- Enter all known Contact Details according to example below
- Check the box in front of "Portal Admin User Role" or "Portal User Role" to give the User all relevant rights
 - Portal Admin User Role: Allowed to add other Users and to split entitlements (View and Edit Role)
 - Portal User Role: Not allowed to add other Users and to split entitlements (View Role)
- Click "Save"

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Home Activation & Entitlements List Entitlements Bulk Entitlements	Create Use	E C lick Save to	create the user.			
Devices Devices Create Device	User Info	Ves	⊖ No	Contact Info Street Kaiserstr. 56		
Upload Capability Request Accounts & Users Accounts	FlexNet Operations?* Shared Login:	⊖ Yes	 No 			
List accounts	Status:	 Active 	Inactive	City Langmell		
Search accounts	First Name*	Tier		State/Province		
Users List users	Last Name*	Two		Zip/Postal Code 67722		
List related users	Time Zone	(GMT 1.0)	Western European Time	¢ Country Germany ¢		
Search users	Email Address*	tier2@mob	otix.com			
	Opt in to receive email	⊖ ^{Yes}	O No			
	Expiring entitlements email					
	Phone	+49 6302 1	23456			
	Fax	+49 6302 1	23456			
	Accounts					_
	Account ID			Account name Role		
	Mustermann GmbH1			Mustermann Gmorn		
	Save	Cancel				

1.3. Create Installer/ Tier2 Account

• Click on "Accounts & Users" - "List related accounts"

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Home Activation & Entitlements List Entitlements	License & Delive	ery Portal				
Bulk Entitlements	0		See all	(p)		
Devices	Recent Entitlements			Announcements		
Devices Create Devices	Activation ID	Product	Last modified	None Today		
Unload Canability Request	1c41-ceb5-d220-49c2-93b9-6ca3-00c2-70a4	MxMC POS Cash Register	Oct 24, 2017			
opious oupublity request	3d3e-2fd2-a1e0-4249-8852-1d19-414a-1ea8	MxMC_POS_Demo	Oct 23, 2017			
Accounts & Users	3ccf-911f-1573-4429-9fc0-695d-3914-65e6	MxMC_POS_Demo	Oct 23, 2017			
Accounts	333b-3db6-16d1-4e7e-abdf-84a7-cc18-225b	MxMC_Core	Oct 19, 2017			
List related accounts	21f7-a849-5218-41db-b141-e5a6-09c5-17ea	MxMC_Core_Demo	Oct 19, 2017			
Search accounts						
Users						
List users						
List related users						
Search users						

• Click on "Actions" - "Create partner account"

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Home Activation & Entitlements List Entitlements Bulk Entitlements	Related Acco Accounts are listed below. Sort by cli	DUNTS cking the column heading. Click sp	ecific items to view details	s or edit them.				
Devices Devices Create Device Upload Capability Request	Actions Create partner account			Acc	ount ID 🛟	Contains \$		🔍 🔇 Advanced Search
Accounts & Lisers		Account name	Created by	Created on	Description	City	State	Country
Accounts List accounts	Delete account I Delete subtree	Tier2	tier1@mobotix.com	2017-10-17 06:10:35.81	System Integrator of Distributor "Tier1"			Germany
List related accounts	Create a user	Tier2Test	tier1@mobotix.com	2017-10-17 06:18:58.57	System Integrator of Distributor "Tier1"			Germany
Users List users List related users Search users								



Create Account

- Account ID
- Account Name (in case of error message, please contact Mx)
- Description: e.g. New Installer, first contact at trade show
- IMPORTANT: Visible to other partners?: "NO", YES means: Distributor can see End Customers name although he didn't create the account
- Enter all known address information
- Click on "Actions" "Create a user"

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Home Activation & Entitlements List Entitlements Built Entitlements	Create Acc Enter the account details below	Count . Click Save to create the account.						
Devices Devices	Account Info		Contact Info					
Create Device	Account type	CHANNEL_PARTNER	Address1	Kaisestr. 56				
Accounts & Lisers	Account ID*	Mustermann GmbH	Address2					
Accounts	Account Name *	Mustermann GmbH	City	Langmeil				
List related accounts	Description	New System Integrator of Distributor XY	State/Province					
Search accounts Users			Zip/Postal Code	67722				
List users			// Country	Germany	•)			
Search users	Visible to other partners?	⊖Yes oNo	Region					
	Assessment Libraria							
	Account Users							
	Actions		_					
	Link existing users		User	name 🛟 🕻	Contains 🛟		Q 🐼 Advanced Se	arch
	Remove users	User name	Email address	Туре		Role		
			No users linked to this accou	nt.				
	Save	Next Cancel						
		Cancer						



Create User

- Can this user log in to FlexNet Operations?: Is this account being created only as contact information, or will the user log in to FlexNet Operations? ---> "YES"
- Shared Login: If this user account is a shared login, logged in history is not written to the database. It is useful when the same user account is used to log into FlexNet Operations simultaneously from different instances, like web services ---> Most Times "NO"
- Status: "Active"
- Opt in to receive email: If enabled, publisher can send marketing messages to the user ---> Depends, normally "NO"
- Expiring Entitlements Email: Check the box if User should receive notice of expiring entitlements
- Enter all known Contact Details according to example below
- Check the box in front of "Portal Admin User Role" or "Portal User Role" to give the Partner all relevant rights
 - Portal Admin User Role: Allowed to add other Users and to split entitlements (View and Edit Role)
 - Portal User Role: Not allowed to add other Users and to split entitlements (View Role)
- Click "Save"

MOBOTI	X			Tier One ▼	0
Home Activation & Entitlements	Create Use	er			
List Entitlements Bulk Entitlements	Enter the user details below. C	lick Save to create the user.			
Devices Devices	User Info		Contact Info		
Create Device Upload Capability Request	Can this user log in to FlexNet Operations?*	• Yes No	Street Kalserstr. 56		
Accounts & Users	Shared Login:	Yes 💿 No			
List accounts	Status:	Active Inactive	City Langmeil		
Search accounts	First Name*	Tier	State/Province		
Users List users	Last Name*	Two	Zip/Postal Code 67722		
List related users	Time Zone	(GMT 1.0) Western European	Time Country Germany		
Search users	Email Address*	tier2@mobotix.com			
	Opt in to receive email	Yes 💿 No			
	Expiring entitlements email				
	Phone	+49 6302 123456			
	Fax	+49 6302 123456			
	Accounts				
	Account ID		Account name Role		
	Mustermann GmbH1		Mustermann GmbH1 Portal Vser Role Portal Vser Role		
	Save	Cancel			

1.4. Split Entitlement Line Items to Tier2

• Click on "Activation & Entitlements" - "List Entitlements"

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Home Activation & Entitlements List Entitlements	License & Delive	ery Portal				
Bulk Entitlements	 Recent Entitlements 		See all	(ျာ) Announcements		
Devices	Activation ID	Product	Last modified	None Today		
Create Device	a366-9e1b-d652-4f53-a2d6-1928-466d-65c6	MxMC Core Demo	Oct 16, 2017			
Upload Capability Request	10a9-5b77-bcd8-4c78-9804-3445-ec95-43d9	MxMC Core Demo	Oct 16, 2017			
Users & Orgs	61d2-143e-db80-4119-a196-9326-afed-ad20	MxMC Core Demo	Oct 12, 2017			
Organizations	5076-5796-b0ac-4070-b33b-b1d3-72d3-f075	MxMC_Core_Demo	Oct 12, 2017			
List organizations	3b96-d492-a40c-44b4-a96f-73f0-93ce-3042	MxMC_Core_Demo	Oct 12, 2017			
List related organizations						
Search organizations						
▼ Users						
LIST USERS						
Search users						

List Entitlements

- Check the box in front of the Entitlement Line Item you want to split to a Tier2 (only one after the other possible to split)
- Click on "Action" "Split"

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Home Activation & Entitlements List Entitlements Bulk Entitlements	List Entitlen Entitlements are listed below. Sor	NENTS by clicking a column heading	. Select specific entitlements	to view or perform action	s on them.				
Devices Devices Create Device Upload Capability Request	View Action Action Transfer Split	Export -		Activation IE	• •)(Contains	\$		Q 😵 Advanced Search
Accounts & Users Accounts List accounts List related accounts Search accounts Users	Activation ID 9db7-9e88-60e9-4763-910a- cf21-addf-ccd7 Show upgrades	2145-71f0-7a19-4075-9fe3- a7c1-b06e-5714	Sold to Information Not Available Type: End Customer Tier1 Type: Distributor > Tier2 Type: MOBOTIX Partner	Product MxMC_Core_Demo	Version 0.1	Available quantity 1	Total quantity 1	Expiration Nov 16, 2017	Maintenance
List users List related users Search users	208c-b414-74d6-4efc-9a3a- d9a5-3720 cec5 ➡ Show upgrades	6ff5-5968-9a94-4c2d-8f1f- 80c0-e7ab-2f95	Information Not Available Type: End Customer) Tier1 Type: Distributor	MxMC_Core_Demo	0.1	1	1	Nov 16, 2017	
	 ea3d-b8a9-038a-4ae1-8bd1- 1269-e44c-4f4a Show upgrades 	4c56-5979-abd-4d5e-92ec- 6b6f-d133-1kc0	Information Not Available Type: End Customer Tier1 Type: Distributor • Tier2 Type: MOBOTIX Partner	MxMC_POS_Demo	0.1	1	1	Nov 16, 2017	

Split Entitlement Line Item

Target Account

• Target Account: Click on the magnifier --> New window opens

MOBOTI	X				
Home Activation & Entitlements List Entitlements Bulk Entitlements	Split Entitle	ement Line and select a target account.	Item		
Devices Devices	Target Account			Split Amount	
Upload Capability Request	Activation ID	3ccf-911f-1573-4429-9fc0- 695d-3914-65e6		Expiration	2017-11-15 16:00:00.0
Accounts & Users Accounts	Product	MxMC_POS_Demo Ver 0.1, Qty/Copy 1		Source Account	Distributor: Tier1 End Customer: Information Not Available
List accounts List related accounts	Target Account *		۹ 🔶	copies to Split	1
Search accounts				Split Amount *	1
List users					
List related users					
Search users					
	Cancel				

Tier Type

- Distribution Tier Type: "MOBOTIX Partner" (Tier2)
- Check the box in front of the Tier2 who should receive the Entitlement
- Click "Next"

\langle	Partner/Customer					
1	Tion Type Distribution Tier Type © MOBOTIX Partner				_	
<	Related Organizations					
	Action 💌	Description Contain	ins 🗘	Q 😣 Advanced Search		
	Organization	Display na	ame			
ζ	• Tier2	Tier2				
	TIEIZ IEST	Tier2Test				
	Save Cancel			-		Next

Contacts

- Select the person in charge by checking the box in front of contact name
- Click "Save"

\subset	Pertner/Customer				
	Contacts Action •	Email address	Contains	*	Q 🐼 Advanced Search
	Display name	Email address			
	Tier Two	tier2@mobotix.com			
	Save				Back

---> Back to previous window "Split Entitlement Line Items" automatically

Split Amount

- Split Amount: You can split as many copies to your Tier2 Partner as you have available. ---> depends how many your Partner needs/ bought
- Click "Split"

Home Activation & Entitlements List Entitlements Bulk Entitlements	Split Entitl Click Split	ement Line I [.] ^{mplete split.}	tem			
Devices Devices Create Device Upload Capability Request	Target Account Activation ID	3ccf-911f-1573-4429-9fc0- 695d-3914-65e6		Split Amount Expiration 2017-11-15 16:00:00.0		
Accounts & Users Accounts List accounts List related accounts	Product Target Account *	MxMC_POS_Demo Ver 0.1, Qty/Copy 1 Tier2	٩	Source Account Available copies to Split	Distributor: Tier1 End Customer: Information Not Available	
Search accounts Users List users List related users	Tier Name Account Contact	End Customer Tier2 Tier Two		Split Amount *	1	
Search users	Email Address Do you want to split to a similar line item owned by the target account?	tier2@mobotix.com Yes oNo				
	Split	Cancel				

Click "Complete"

MOBOTI	X						
Home	Line item 3ccf-911f-1573-4429-9fc0-695d-3914-65e6 split successfully to Tier2.						
List Entitlements Bulk Entitlements	Split Entitlement Line Item						
Devices	Please click Complete to return to Manage Entitlements.						
Create Device							
Upload Capability Request	Complete						
Users & Orgs	Complete						
Organizations							
List organizations							
List related organizations							
Search organizations							
▼ Users							
List users							
List related users							
Search users							

---> The Entitlement Line Item has been sold to Tier2 Partner "Tier2"

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Home Activation & Entitlements List Entitlements Bulk Entitlements	List Entitlements Entitlements are listed below. Sort by clicking a column heading. Select specific entitlements to view or perform actions on them.											
Devices Devices Create Device Upload Capability Request	View Action Export Image: Activation ID Image: Activation ID Image: Activation ID								Q 🛛 Advanced S	iearch		
Users & Orgs ♥ Organizations List organizations List related organizations Search organizations		Activation ID 9f34-e3ce-9163-40f1-877d- c035-8ecb-ac53 Show upgrades	Entitlement ID a6/2-fb5a-f90e-4495-8dcc- 5743-7444-50a	Sold to Information Not Available Type: End Customer Tier1 Type: Distributor > Tier2 Type: MOBOTIX Partner	Product MxMc_POS_D	emo	Version 0.1	Available quantity 1	Total quantity 1	Expiration Nov 16, 2017	Maintenance	
♥ Users List users List related users		3ccf-911f-1573-4429-9fc0- 695d-3914-65e6 Show upgrades	bd68-ef94-d106-44a9-9a01- e4f6-bbce-f4c7	Information voice variable Type: End Customer • Tier1 Type: Distributor	MxMC_POS_D	emo	0.1	2	2	Nov 16, 2017		
Search users	0	208c-b414-74d6-4efc-9a3a- d9a5-373c-cce5 Show upgrades	6ff5-5968-9a94-4c2d-8f1f-80c0- e7ab-2f95	Information Not Available Type: End Customer • Tier1 Type: Distributor	MxMC_Core_D	emo	0.1	2	2	Nov 16, 2017		

- Check the box in front of the Entitlement Line Item you have splitted
- Click "View" "Email"

ΜΟΒΟΤΙ	X								Tier One ♥ 🕜
Home Activation & Entitlements List Entitlements Bulk Entitlements	List Entitlen	nents t by clicking a column heading	. Select specific entitlements f	to view or perform actions on	them.				
Devices Devices Create Device Upload Capability Request	View Action Print View certificate	Export ⊽		Activation ID	\$]	Contains	•		Q 😢 Advanced Search
Accounts & Users	Email	Entitlement	Sold to	Product	Version	Available quantity	Total quantity	Expiration	Maintenance
Accounts List accounts List related accounts Search accounts Users	 ea3d-b8a9-038a-4ae1-8bd1- 1269-e44c-4f4a Show upgrades 	4cc-5979-4c-d-4d5e-92ec- 6b6/ 133-1ec0	Information Not Available Type: End Customer Tier1 Type: Distributor > Tier2 Type: MOBOTIX Partner	MxMC_POS_Demo	0.1	1	1	Nov 16, 2017	
List users List related users Search users	 3ccf-911f-1573-4429-9fc0- 695d-3914-65e6 ➡ Show upgrades 	bd68-ef94-d106-44a9-9a01- e4f6-bbce-f4c7	Information Not Available Type: End Customer) Tier1 Type: Distributor	MxMC_POS_Demo	0.1	0	0	Nov 16, 2017	

- Ship-to email: You can add/ remove recipients, enter a comma after every Email address
- Click "Send"

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Home Activation & Entitlements List Entitlements Bulk Entitlements	Ship-to Em Specify email address where li	ail cense will be sent.		
Devices Devices Create Device Upload Caycebility Request Accounts & Users List related accounts Users List users List users List users Search users	Email Details Ship-to email.* Language for Email Subject: Body content:	ter2@mobolix.com.Her1@mobolix.com ErgHeh (United States) FigHeh (United States) MOBOTIX License Portal - Entilement ID:4c56-5979-4abd-4d56-92ec-6b6f-d133-1ec0* Dear MOBOTIX License Portal User, This is an automatically generated Email with the Activation ID for your ordered Products. Attached you can find your personal Entilement Certificate. NOBOTIX grants Partner Tier Name: Distributor Org Display Name: Tier1 Org Name: Information Not Available Org Name: Information Not Available Org Name: UNIXOMPORE_UNIT Contact Name: Partner Tier Name: MOBOTIX Partner Org Display Name: Tier2		

