

## License Portal Privacy Policy

Last updated: 9 February 2018

### 1) Purpose Of Saving Data

MOBOTIX AG design and produce innovative technologies for IP video systems. They additionally develop licensed software and software modules for these systems. MOBOTIX work with licensing solution provider Flexera Software Ltd. in Maidenhead, England, in the area of license registration and management. As part of the partnership, Flexera Software Ltd. provides an online portal used to register and manage licenses. Flexera is headquartered in Itasca, Illinois, where the servers for the license portal are hosted and where the license data is transferred. The following supplemental special privacy policy governing this process shall apply in addition to the MOBOTIX AG General Privacy Policy.

### 2) Transferred Or Saved Data

The contact information of partners and customers who use and distribute licenses is required in the portal for the purpose of license management. This includes the organization name, the portal users affiliated with the organization, the address, the phone number and the e-mail address.

Furthermore, when activating licenses on a computer, attributes of the computer, such as its name, are stored for purposes of allocating the licenses to the computer. Collection and storage of this information meets the conditions regarding the lawfulness of processing laid down in Section 6(1)(b) of the EU General Data Protection Regulation (GDPR).

The portal solution is exclusively accessed via encrypted Internet connections (SSL/HTTPS).

This data is available to MOBOTIX AG and any distribution companies involved solely for the purpose of license management. If a distribution company is domiciled in a third country, MOBOTIX AG shall conclude agreements with the company on the basis of EU standard contractual clauses and/or commissioned data processing contracts on the basis of the new EU General Data Protection Regulation (GDPR) in order to ensure data is afforded the level of protection provided for in the EU. If a distribution company processes and/or stores data in the U.S., verification that the required level of protection is being afforded can, alternatively, be provided via Privacy Shield certification.

Transfer of this data to other parties and its use or access for reasons other than the intended purpose are not permitted.

The provisions of the end user license agreement shall additionally apply.

<https://www.mobotix.com/de/support/download-center/software-downloads/eula-lizenz-portal>

### 3) Data Storage And Deletion

The collected data shall only be stored for as long as this is necessary in connection with license management for the period during which the license is valid, or this is required under other legal regulations (statutory retention periods, etc.).

### 4) Personal Data

Licenses cannot be issued unless they are allocated to distribution partners, customers and the computers on which they are activated. For this reason, the data necessary for this purpose is strictly protected under the guidelines set out in the EU General Data Protection Regulation (GDPR) and the provisions laid down in the German Federal Data Protection Act (BDSG). In particular, the legal right to access the stored data and to rectification of inaccurate information pursuant to Art. 13(2)(b) shall apply here.

### 5) Right Of Withdrawal

The licensee has the right to withdraw his/her consent to store and use his/her personal data pursuant to Art. 7 GDPR and Section 51 of the new German Federal Data Protection Act (BDSG). Given that licenses are granted to individual persons, withdrawal of consent to use personal data would result in the lapse of the right to use the license portal and licensed software from the time MOBOTIX AG receives notification to this effect..

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## 6) Additional Information

Additional information about our general data protection regulations is available on the MOBOTIX AG website. You can find this information at:

MOBOTIX AG General Privacy Policy: [https://www.mobotix.com/ger\\_DE/content/view/full/122](https://www.mobotix.com/ger_DE/content/view/full/122)

General Terms and Conditions Including Data Protection Notices: [https://www.mobotix.com/ger\\_DE/content/view/full/3705](https://www.mobotix.com/ger_DE/content/view/full/3705)

If you have any further questions, feel free to contact our data protection officer. He can be reached by e-mail at [datenschutz@mobotix.com](mailto:datenschutz@mobotix.com) or by phone at +49 6302 9816-114.

**Data controller: MOBOTIX AG, Management, Kaiserstrasse, 67722 Langmeil, Germany**  
**[sales@mobotix.com](mailto:sales@mobotix.com), +49 6302 9816-0**