

Quick Installation

MOBOTIX M73

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Support

If you need technical support, please contact your MOBOTIX dealer. If your dealer cannot help you, he will contact the support channel to get an answer for you as quickly as possible.

If you have internet access, you can open the MOBOTIX help desk to find additional information and software updates. Please visit:

www.mobotix.com > [Support](#) > [Help Desk](#)



Safety Warnings

- This product must not be used in locations exposed to the dangers of explosion.
- Make sure that you install this product as outlined in this document. A faulty installation can damage the camera!
- When installing this product, make sure that you are only using genuine MOBOTIX parts and MOBOTIX connection cables. Only install this product on suitable, solid materials that provide for a sturdy installation of the fixing elements used.

Electrical installation: Electrical systems and equipment may only be installed, modified and maintained by a qualified electrician or under the direction and supervision of a qualified electrician in accordance with the applicable electrical guidelines. Make sure to properly set up all electrical connections.

Electrical surges: MOBOTIX cameras are protected against the effects of small electrical surges by numerous measures. These measures, however, cannot prevent the camera from being damaged when stronger electrical surges occur. Special care should be taken when installing the camera outside of buildings to ensure proper protection against lightning, since this also protects the building and the whole network infrastructure.

Hot temperatures: The M73 must not be installed within the reach of persons. Due to the high power of the processor and depending on the operating environment, the camera housing can reach **high temperatures**. This does not harm the camera in any way.

Power off before opening the camera: Make sure the power supply to the camera is disconnected before opening the camera housing (e.g., when exchanging the SD card or connecting wires inside the housing).

Network security: MOBOTIX products include all of the necessary configuration options for operation in Ethernet networks in compliance with data protection laws. The operator is responsible for the data protection concept across the entire system. The basic settings required to prevent misuse can be configured in the software and are password-protected. This prevents unauthorized parties from accessing these settings.

Prevent electrostatic discharge: In case this device must be opened (e.g., exchange SD card, add hard drive), you must take precautions to prevent electrostatic discharge (ESD). Use an ESD wrist band or touch a grounded metallic surface before opening the device.

Legal Notes

Special Export Regulations!

Cameras with thermal image sensors ("thermal cameras") are subject to the special export regulations of the U.S.A. and including the ITAR (International Traffic in Arms Regulation):

- According to the currently applicable export regulations of the U.S.A. and the ITAR, cameras with thermal image sensors or parts thereof must not be exported to countries embargoed by the U.S.A., except if a special permit can be presented. At present, this applies to the following countries: Crimea region of Ukraine, Cuba, Iran, North Korea, Sudan, and Syria. The same export ban applies to all persons and institutions listed in "The Denied Persons List" (see www.bis.doc.gov, "Policy Guidance > Lists of Parties of Concern"; <https://www.treasury.gov/resource-center/sanctions/sdn-list/pages/default.aspx>).
- Under no circumstances must the camera itself or its thermal image sensors be used in the design, the development or in the production of nuclear, biological or chemical weapons or in the weapons themselves.

Legal Aspects of Video and Sound Recording

You must comply with all data protection regulations for video and sound monitoring when using MOBOTIX AG products. Depending on national laws and the installation location of the M73, the recording of video and sound data may be subject to special documentation or it may be prohibited. All users of MOBOTIX products are therefore required to familiarize themselves with all applicable regulations and to comply with these laws. MOBOTIX AG is not liable for any illegal use of its products.

Declaration of Conformity

The products of MOBOTIX AG are certified according to the applicable regulations of the EC and other countries. You can find the declarations of conformity for the products of MOBOTIX AG on www.mobotix.com under Support > Download Center > Certificates & Declarations of Conformity.

RoHS Declaration

The products of MOBOTIX AG are in full compliance with European Unions Restrictions of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (RoHS Directive 2011/65/EC) as far as they are subject to these regulations (for the RoHS Declaration of MOBOTIX, please see www.mobotix.com, Support > Download Center > Documentation > Brochures & Guides > Certificates).

Disposal

Electrical and electronic products contain many valuable materials. For this reason, we recommend that you dispose of MOBOTIX products at the end of their service life in accordance with all legal requirements and regulations (or deposit these products at a municipal collection center). MOBOTIX products must not be

disposed of in household waste! If the product contains a battery, please dispose of the battery separately (the corresponding product manuals contain specific directions if the product contains a battery).

Disclaimer

MOBOTIX AG does not assume any responsibility for damages, which are the result of improper use or failure to comply to the manuals or the applicable rules and regulations. Our General Terms and Conditions apply. You can download the current version of the **General Terms and Conditions** from our website at www.mobotix.com by clicking on the corresponding link at the bottom of every page.

FCC Disclaimer

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Notes on System Security

To protect the camera against security risks in data technology, the following measures are recommended after the installation has been completed:

MxManagementCenter:

- Menu **View > Wizards & Tools > Secure System:**
 - **Change camera factory default password:** ✓
 - **Enable encrypted HTTPS:** ✓
 - **Disable public access:** ✓
 - **User Management** (for all users):
 - **Force Complex Password:** ✓
 - **Log out on Inactivity:** After 5 min

User interface of the camera in the browser:

- **Admin Menu > Network Setup > Web Server:**
 - **Enable MxWeb:** –
 - **Enable intrusion detection:** ✓
 - **Notification threshold:** 10
 - **Timeout:** 60 minutes
 - **Block IP Address:** ✓

For more information on this new feature, please read the «Cyber Protection Guide» on www.mobotix.com (under Support > Download Center > Documentation > Brochures & Guides > Cyber Security).

Drilling Template

Open this file in a PDF viewer (Acrobat Reader, Foxit Reader, or similar) and print the file **without scaling (original size)**.

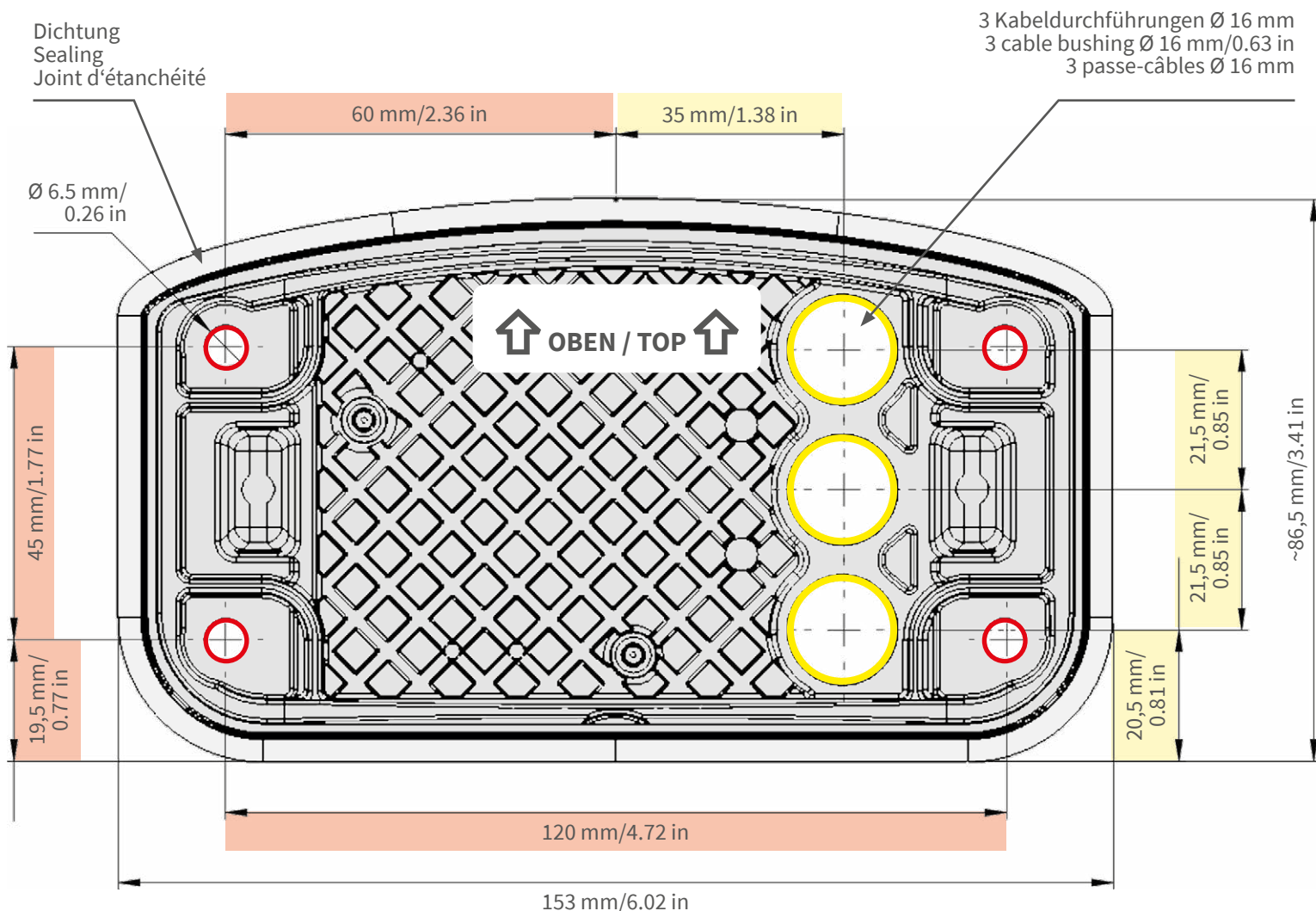
Note

You can download the drilling template from the MOBOTIX website:

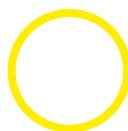
www.mobotix.com > [Support](#) > [Download Center](#) > [Marketing & Documentation](#) > [Drilling Templates](#).

Attention!

Always print or copy at 100% of the original size!



- Bohrungen für Befestigungsschrauben Ø 5 mm
- Holes for mounting screws 5 mm diameter
- Trous pour les vis de montage de 5 mm diamètre



- Kabeldurchführungen Ø 16 mm
- Cable bushings 16 mm/0.63 in diameter
- Passe-câbles de 6 mm diamètre

Installation nur auf ebener Fläche! Unebenheiten dürfen 0,5 mm nicht überschreiten!

Installation only on level surface! Unevenness must not exceed 0.5 mm/0.02 in!

Montage uniquement sur une surface plane ! Les inégalités ne doivent pas dépasser 0,5 mm !



Nur in Originalgröße kopieren oder ausdrucken!

Always copy or print at 100% of original size!

Copier ou imprimer uniquement aux dimensions d'origine !

Delivered Parts and Dimensions

MOBOTIX M73: Scope of Delivery



Fig. 1: Scope of delivery M73 Body

Scope of delivery M73 Body		
Item	Count	Description
1.1	1	M73 Body with module housing, front plate and transport plugs, complete
1.2	1	Module housing
1.3	1	Front plate
1.4	3	Transport plug
1.5	1	Blind module (must be installed when using only two sensor modules)
1.6	1	Mounting plate with wall sealing (installed), two standard plugs (installed), and inserted connector box.
1.7	1	MOBOTIX Ethernet patch cable, 50 cm/19.7 in with sealing
1.8	1	SD card 8 GB (installed)

Scope of delivery M73 Body		
Item	Count	Description
1.9	1	Mounting supplies (see Scope of Delivery M73 Mounting Supplies, p. 15)
1.10	1	Important Safety Information
1.11	1	Sticker with EAN number of camera
1.12	1	Sticker with IP address of camera

Connector Box RJ45: Scope of Delivery

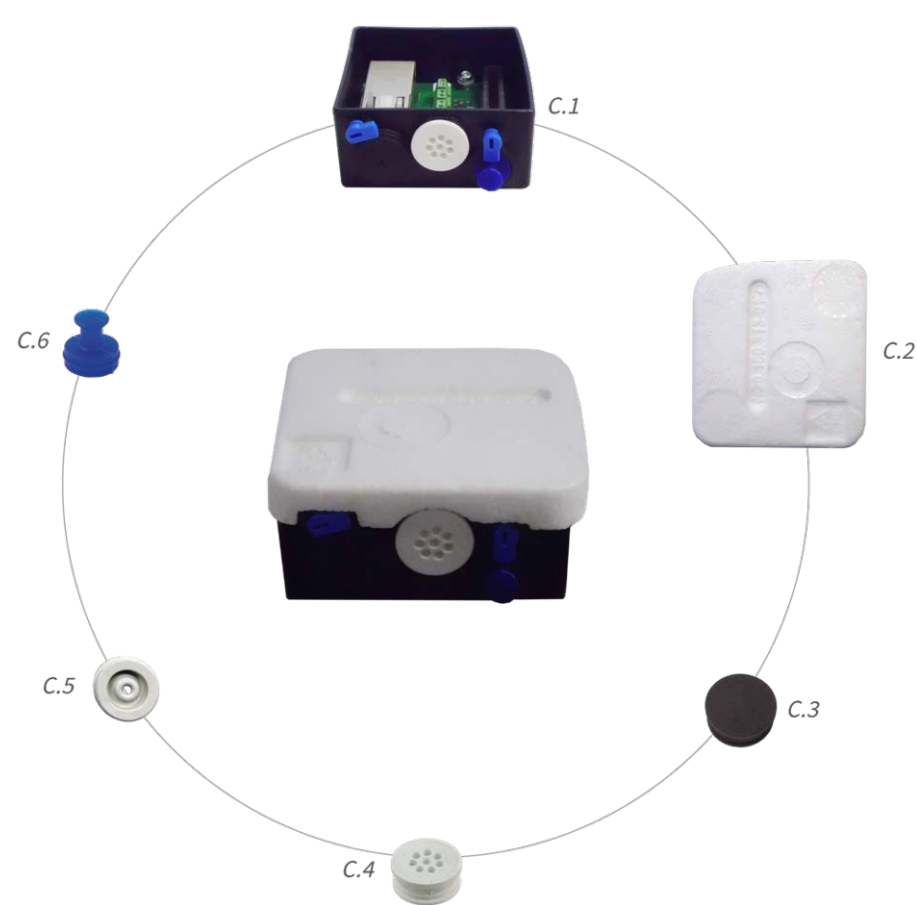


Fig. 2: Scope of Delivery M73 Connector Box RJ45

Scope of Delivery M73 Connector Box RJ45		
Item	Count	Description
C.1	1	Connector box RJ45 black with rubber plug black, rubber plug single-wire white, USB plug blue (installed)
C.2	1	Protective cover for connector box polystyrene white (installed)
C.3	1	Rubber plug black (installed)
C.4	1	Rubber plug single-wire white (installed)
C.5	1	Rubber plug cable dia. 3.5 mm white (to replace C.5)
C.6	1	USB plug connector box blue (installed)

Connector Box LSA: Scope of Delivery

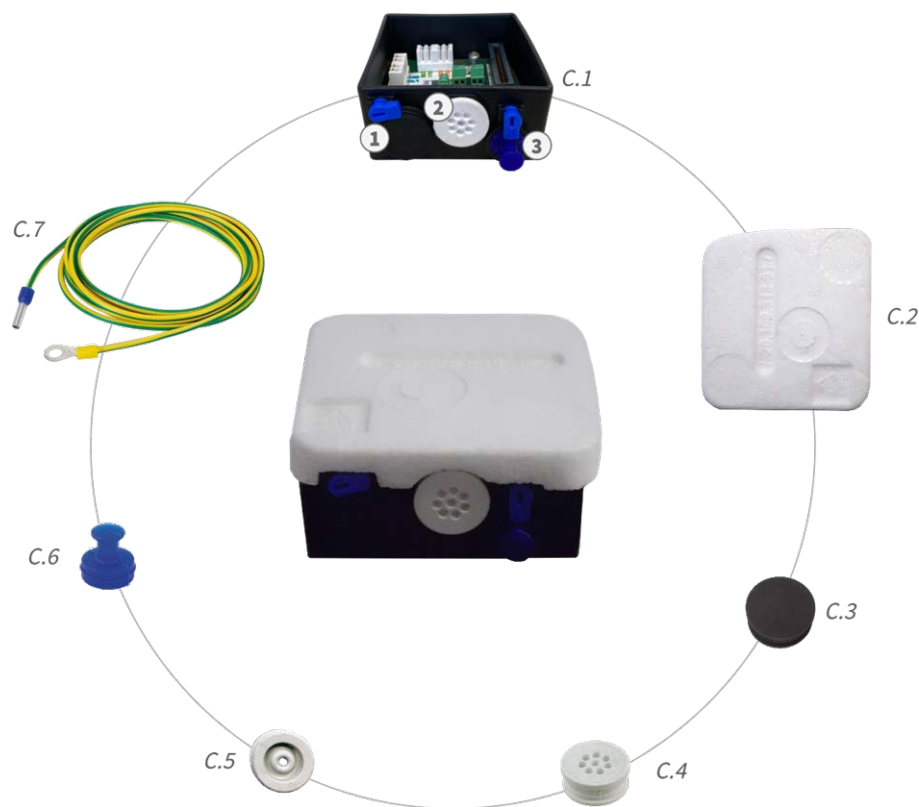


Fig. 3: Scope of Delivery M73 Connector Box LSA

Scope of Delivery M73 Connector Box LSA		
Item	Count	Description
C.1	1	Connector Box LSA black with rubber plug black, rubber plug single-wire white, USB plug blue (installed)
C.2	1	Protective cover for connector box polystyrene white (installed)
C.3	1	Rubber plug black (installed)
C.4	1	Rubber plug single-wire white (installed)
C.5	1	Rubber plug cable dia. 3.5 mm white (to replace C.5)
C.6	1	USB plug connector box blue (installed)
C.7	1	Ground wire (for overvoltage protection functionality)

Mounting Supplies: Scope of Delivery

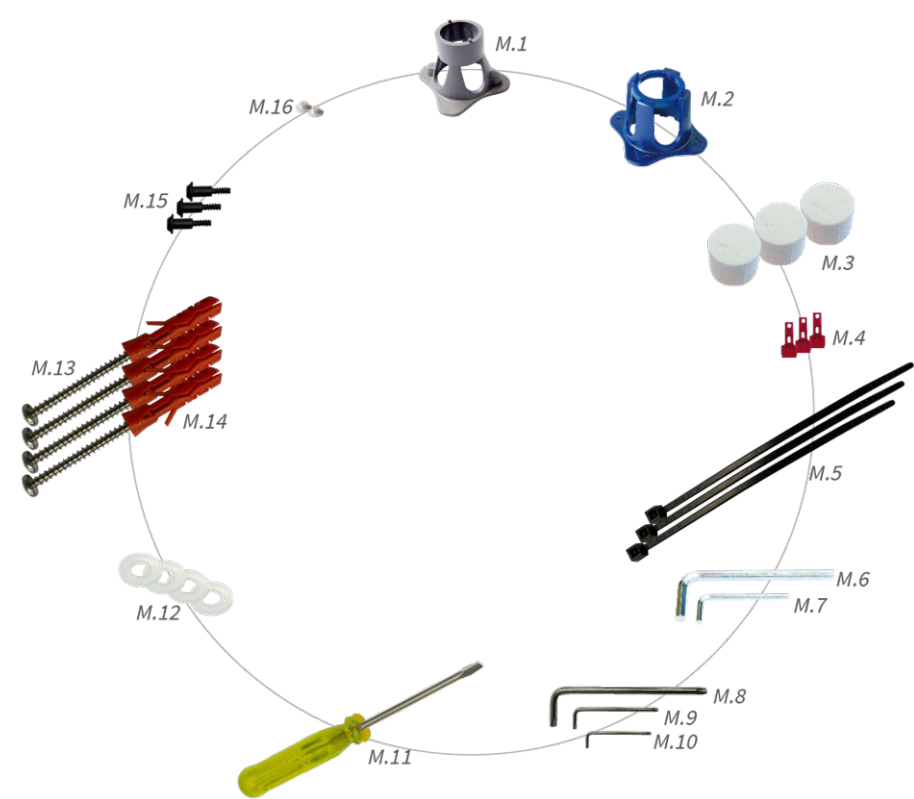


Fig. 4: Scope of Delivery M73 Mounting Supplies

Delivered Parts and Dimensions

Mounting Supplies: Scope of Delivery

Scope of Delivery M73 Mounting Supplies		
Item	Count	Description
M.1	1	Module wrench (gray)
M.2	1	Lens wrench blue
M.3	3	Housing plug silicone white
M.4	3	Security clips plastic red
M.5	2	Cable tie black
M.6	1	Allen wrench 5 mm
M.7	1	Allen wrench 2.5 mm
M.8	1	TORX wrench TX20
M.9	1	TORX wrench TX10
M.10	1	TORX wrench TX8
M.11	1	Screwdriver yellow
M.12	4	Washer dia. 6.4 mm plastic white
M.13	4	Wood screw 4.5x60 mm
M.14	4	Dowel S8
M.15	3	Oval head screw with shank 2.5x6.5 mm stainless steel black (pre-assembled)
M.16	2	Cover for screw plastic white

Technical Specifications

Hardware

Image sensor (color or B&W sensor)	4K UHD 3840x2160, 16:9, 1/1,8"
Light sensitivity	- Color sensor (day): 0,1 lx @ 1/60 s; 0,005 lx @ 1 s - BW sensor (night): 0,02 lx @ 1/60 s; 0,001 lx @ 1 s
Exposure control	Manual and automatic mode 1 s to 1/16,000 s
Video codecs	H.264, H.265 with Triple Streaming MxPEG+ MJPEG
IK protection class	IK10 (housing)
IP protection class	IP66
Ambient temperature (range, including housing)	-40 to 65 °C/-40 to 149 °F/95 % rel. humidity (non-condensing)
Internal DVR, out of the box	MicroSD card (8 GB), MxPEG+ recording only

Technical Specifications

I/Os	<p>1 INPUT, 1 OUTPUT</p> <p>OUTPUT requires external power supply (10mA / max. 50V DC - no AC)</p> <p>max. length for INPUT cables: 50m</p> <p>max. length for OUTPUT cables: depends on loop impedance of the connected cable</p> <p>Specs for cables connected to the PCB terminals:</p> <table> <tr> <th>Conductor cross section</th><th></th></tr> <tr> <td>AWG</td><td>20 - 26</td></tr> <tr> <td>Rigid</td><td>0.14mm² - 0.5mm²</td></tr> <tr> <td>Flexible</td><td>0.14mm² - 0.5mm²</td></tr> <tr> <td>Flexible with ferrule</td><td>0.25mm² - 0.34mm²</td></tr> </table>	Conductor cross section		AWG	20 - 26	Rigid	0.14mm ² - 0.5mm ²	Flexible	0.14mm ² - 0.5mm ²	Flexible with ferrule	0.25mm ² - 0.34mm ²
Conductor cross section											
AWG	20 - 26										
Rigid	0.14mm ² - 0.5mm ²										
Flexible	0.14mm ² - 0.5mm ²										
Flexible with ferrule	0.25mm ² - 0.34mm ²										
Microphone/Speaker	<p>Functional audio module, max. 4.5 Watt (see Supported Functional Modules, p. 23)</p> <p>Microphone Sensitivity: -35 +-4 dB (0 dB = 1 V/pa, 1 kHz)</p> <p>Speaker: 0.9 W at 8 Ohm</p>										
Passive infra-red sensor (PIR)	Available with functional module, max. 4.5 Watt (see Supported Functional Modules, p. 23)										
Infra-red illumination	Three functional modules for wide-angle, standard, and tele lenses										
Range of infra-red illumination	Up to 30 m/100 ft (may be more depending on scene)										
Shock detector (tamper detection)	Yes										
Max. power consumption	25 Watt										
Electrical surge protection	integrated with Connector Box LSA (not part of the scope of delivery)										
PoE standard	PoE Plus (802.3at-2009)/Class 4										
Interfaces	<p>Ethernet 1000BaseT</p> <p>miniUSB / USB2.0 High-Speed ($V_{out} = 5,1V$, $I_{out} = 0,9A$, $P_{out} = 4,5W$)</p>										
Mounting Options	Wall- or pole-mountable (with Pole Mount accessory)										
Dimensions (height x width x depth)	228 x 153 x 232 mm										

Weight without sensor modules	Approx. 2.5 kg/5.5 lb
Housing	Aluminum, PBT-30GF
Standard accessories	See MOBOTIX M73: Scope of Delivery, p. 12
Tiltability of camera	Horizontal: 2 x 180 degrees Vertical: 110 degrees
Detailed technical documentation	www.mobotix.com > Support > Download Center > Marketing & Documentation
MTBF	80,000 hours
Certificates	EN 50121-4:2015, EN 50581:2012, EN 55032:2012+AC:2013, EN 55035:2017, FprEN 61000-6-1:2015, EN 61000-6-2:2015, EN 61000-6-3:2007+A1:2011+AC:2012, EN 61000-6-4:2007+A1:2011, EN 62368-1:2014 + AC: 2015 + A11: 2017 + AC: 2017, IEC 60950-22:2016, AS/NZS CISPR32:2015, 47 CFR Part 15b
Protocols	DHCP (client and server), DNS, ICMP, IGMP v3, IPv4, IPv6, HTTP, HTTPS, FTP, FTPS, NFS, NTP (client and server), RTP, RTCP, RTSP, SIP (client and server), SMB/CIFS, SNMP, SMTP, SSL/TLS 1.3, UDP, VLAN, VPN, Zeroconf/mDNS
Manufacturer warranty	3 years

Image Formats, Frame Rates, Image Storage

Available video codecs	MxPEG+/MJPEG/H.264/H.265
Image resolutions	VGA 640x360, XGA 1024x576, HD 1280x720, FullHD 1920x1080, QHD 2560x1440, 4K UHD 3840x2160
H.264 multi streaming	Triple Streaming
Multicast stream via RTSP	Yes
Max. image resolution (dual image of both sensors)	4K UHD 3840x2160 (8MP)
Max. frame rate	MxPEG: 20@4K, H.264: 30@4K, H.265: 30@4K

General Features

WDR	Up to 120 dB
Software features	<ul style="list-style-type: none">- H.264, H.265 Multistreaming- Multicast stream via RTSP- Digital pan, tilt, zoom/vPTZ (up to 8x zoom)- Genetec protocol integration- Custom exposure zones- Snapshot recording (pre/post-alarm images)- Continuous recording- Event recording- Time-controlled flexible event logic- Weekly schedules for recordings and actions- Event video and image transfer via FTP and email- Playback and QuadView via web browser- Animated logos on the image- Master/Slave functionality- Privacy zone scheduling- Remote alarm notification (network message)- Programming interface (HTTP-API)- MOBOTIX MessageSystem
ONVIF compatibility	Profile S, T
Master/Slave functionality	Yes
Remote alarm notification	email, network message (HTTP/HTTPS), SNMP, MxMessageSystem
DVR/storage management (MxPEG+ only)	Within the camera via microSD card, on external USB and NAS devices, different streams for live image and recording, MxFFS with buffered archive, pre- and post-alarm images, storage monitoring with error reporting
Camera and data security	User and group management , SSL connections, IP-based access control, IEEE 802.1X, intrusion detection, digital image signature

Video Analysis

Video motion detection	Yes
MxActivitySensor	Version 1.0, 2.1 and object-based MxAnalytics AI
ONVIF compatibility	Profile S, T*
MxAnalytics	Heatmap, people counting & object-based counting
MOBOTIX App support	Yes

Video Management Software

MxManagementCenter	Yes (MxMC 2.2 and higher) www.mobotix.com > Support > Download Center > Software Downloads
MxBell	Yes www.mobotix.com > Support > Download Center > Software Downloads

Dimensions of Sensor Modules

Dimensions (height x width)	58 x 42.5 mm (dia. 50 mm)
--------------------------------	---------------------------

Weight of Sensor Modules

Standard Sensor Modules	max. 150 g
Thermal Sensor Module with front plate	450 g
Functional Modules	max. 150 g

Features Thermal Sensors

Sensitivity thermal image sensor	Typ. 50 mK, IR range 7.5 to 13.5 μ m; Temperature Measurement Range: -40 to 550 °C/-40 to 1022 °F
Image sensor: Thermal image sensor	Uncooled microbolometer, CIF: 336 x 256 pixels / VGA: 640 x 480
Max. image size MX sensor module	Can be scaled up to 3072 x 2048 (6MP), automatically scaled to size of MX sensor module
Max. frame rate Thermal image sensor	9 fps (when displaying an MxSensor module and a thermal sensor module, the overall frame rate of the camera is reduced to 9 fps)
Software (included)	Video management software MxManagementCenter

Supported Sensor Modules

Sensor Module	Order Code
Sensor module with standard 45° lens	Mx-O-M7SA-8DN100
	Mx-O-M7SA-8D100
	Mx-O-M7SA-8N100
	Mx-O-M7SA-4DN100
Sensor module with tele lens 30°	Mx-O-M7SA-8DN150
	Mx-O-M7SA-8D150
	Mx-O-M7SA-8N150
	Mx-O-M7SA-4DN150
Sensor module with tele lens 15°	Mx-O-M7SA-8DN280
	Mx-O-M7SA-8D280
	Mx-O-M7SA-8N280
	Mx-O-M7SA-4DN280
Sensor module with wide angle lens 60°	Mx-O-M7SA-8DN080
	Mx-O-M7SA-8D080
	Mx-O-M7SA-8N080
	Mx-O-M7SA-4DN080
Sensor module with super wide angle lens 95°	Mx-O-M7SA-8DN050
	Mx-O-M7SA-8D050
	Mx-O-M7SA-8N050
	Mx-O-M7SA-4DN050
Sensor module with ultra wide angle lens 120° 4K	Mx-O-M7SA-8DN040
	Mx-O-M7SA-8D040
	Mx-O-M7SA-8N040
	Mx-O-M7SA-4DN040

Supported Thermal Sensor Modules

Sensor Module	Order Code
CIF Thermal 45° x 35°	Mx-O-M7SA-336TS100
CIF Thermal 25° x 19°	Mx-O-M7SA-336TS150
CIF Thermal 17° x 13°	Mx-O-M7SA-336TS280
CIF Thermal Radiometry 45° x 35°	Mx-O-M7SA-336RS100
CIF Thermal Radiometry 25° x 19°	Mx-O-M7SA-336RS150

Sensor Module	Order Code
CIF Thermal Radiometry 17° x 13°	Mx-O-M7SA-336RS280
VGA Thermal 90° x 69°	Mx-O-M7SA-640TS050
VGA Thermal 69° x 56°	Mx-O-M7SA-640TS080
VGA Thermal 45° x 37°	Mx-O-M7SA-640TS100
VGA Thermal 30° x 26°	Mx-O-M7TA-640TS150
VGA Thermal Radiometry 90° x 69°	Mx-O-M7TA-640RS050
VGA Thermal Radiometry 69° x 56°	Mx-O-M7TA-640RS080
VGA Thermal Radiometry 45° x 37°	Mx-O-M7SA-640RS100
VGA Thermal Radiometry 30° x 26°	Mx-O-M7SA-640RS150

The **Thermal Radiometry** variants automatically alarm when the temperature exceeds or falls below defined limits. This is crucial for the detection of fire or heat sources. Up to 20 different temperature events can be configured simultaneously in so-called TR windows or over the complete sensor image over a temperature range of –40 to 550 °C/–40 to 1022 °F.

The **Thermal** variants only measure in the center of the image (2x2 pixel spotmeter).

Supported Functional Modules

Functional Module	Order Code/Remark
Audio module	via IO Interface Board
Audio module	Mx-F-AUDA: Audio module with microphone and speaker
MultiSense module	Mx-F-MSA: PIR sensor, temperature sensor, illumination sensor, microphone
IR Light Module	Mx-F-IRA-W: for Super Wide-Angle Lens Sensor Modules 95° Mx-F-IRA-S: for Standard & Wide-Angle Lens Sensor Modules 45° – 60° Mx-F-IRA-T: for Tele Lens Sensor Modules 15° – 30°
Power consumption	IR Light Module: 4,2 W at 100% brightness.

Mounting

Attention!

Before mounting the camera make sure to copy the IP address ① on the back of the camera housing or on the camera packaging. You will need this address to configure the camera in the browser later on (see [Camera Software in the Browser, p. 95](#)).



Fig. 5: IP address on the back of the camera housing

The MOBOTIX M73 has been designed for wall mounting. Using the pole mount accessory, you can also install the camera on a pole (see [Mounting Options, p. 53](#)).

Note

You can download the drilling template from the MOBOTIX website: www.mobotix.com > [Support](#) > [Download Center](#) > [Marketing & Documentation](#) > [Drilling Templates](#).

Attention!

Always print or copy at 100% of the original size!

Before Mounting the Camera

Before mounting the MOBOTIX M73, the following questions should be answered:

- Where and how will the camera be mounted?
- How is the mounting surface level?
- Which other mounting options are available?
- Which accessories might be needed?
- How is the camera connected to the network and how is the power supplied?
- How are the connections furnished from the building?
- What cabling considerations are necessary?
- Do you want to use a larger SD card (see [Replacing the microSD card, p. 102](#))?

The following sections will answer these questions. If you have further questions, please ask your MOBOTIX partner or contact the MOBOTIX support under www.mobotix.com > [Support](#) > [Help Desk](#).

Protective Measures

Warning!

When laying cables indoors and outdoors, the current regulations for cable laying, lightning and fire protection must always be observed.

MOBOTIX cameras are protected against the effects of minor over voltages by a number of measures. However, these measures cannot prevent larger surge voltages from causing damage to the camera. When installing the cameras outdoors, special attention should therefore be paid to lightning protection and the associated dangers for the building and network infrastructure.

In general, you should only have MOBOTIX cameras installed by certified specialist companies that are familiar with the installation and safe operation of network devices and the underlying regulations for lightning and fire protection as well as the current technology for preventing damage from surge voltages.

Notes on Cable Laying

- **Data cable:** Only double-shielded CAT5 cable or better (S/STP) may be used as data cable for the Ethernet interface.outdoor use: For outdoor use, special requirements apply for the cables to be used and the lightning protection.
- **Cable length:** The individual cable sections must not exceed the maximum permissible lengths in order to ensure perfect data transmission.
- **Avoidance of induction:** Data cables may only be laid parallel to power or high-voltage lines if the prescribed minimum distances are observed.

Fire Protection

When laying cables for the power supply, the relevant country-specific regulations (e.g. VDE in Germany) and the fire protection regulations valid at the installation site must be observed.

Lightning and Surge Protection

Measures should always be taken to protect the camera from electrical surge damage.

Note

Electrical surge protection is integrated in the Connector Box LSA (see [Connecting the Connector Box LSA](#) , p. 68), which is available as an accessory.

Further information on how to avoid damage caused by lightning and over voltage is available from manufacturers of lightning and over voltage protection devices.

Installing the Sensor Modules

Upon delivery, the sensor module sockets in the front plate 1.3 are fitted with transport plugs 1.4. When operating the camera, it needs to be fitted either with sensor or blind modules 1.5. This closes off the front plate and protects the camera against foreign objects, animals and water.

Warning!

Make sure the power supply to the camera is disconnected before installing or replacing sensor modules.

Warning!

When installing the sensor modules or closing the module housing, make sure that the sensor module cables are not damaged or bent sharply!

Caution

Do not operate the camera until all three module receptacles have been fitted with sensor modules or blind modules.

Procedure

1. **Prepare the sensor module:** Remove the bayonet catch by rotating it counter-clockwise, then remove the blue rubber plug.

Note

If the plastic nut has been installed, remove it.

This nut will **not** be used any more in the mounting process.

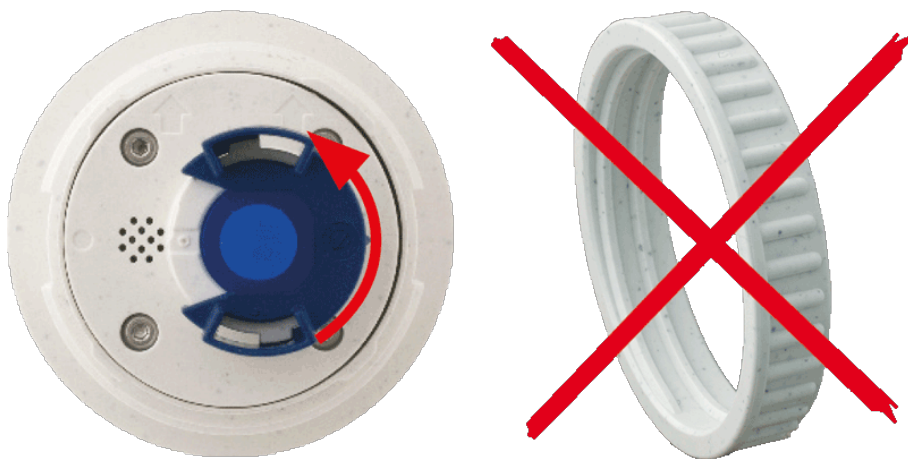


Fig. 6: Prepare sensor module for mounting; remove plastic nut!

2. **Remove the transport plugs:** Gently pull the transport plugs out of the sensor module receptacles and pull the plugs from the sensor module cables.

Caution

Cautiously pull the sensor module cables out of the housing until you feel the stop!

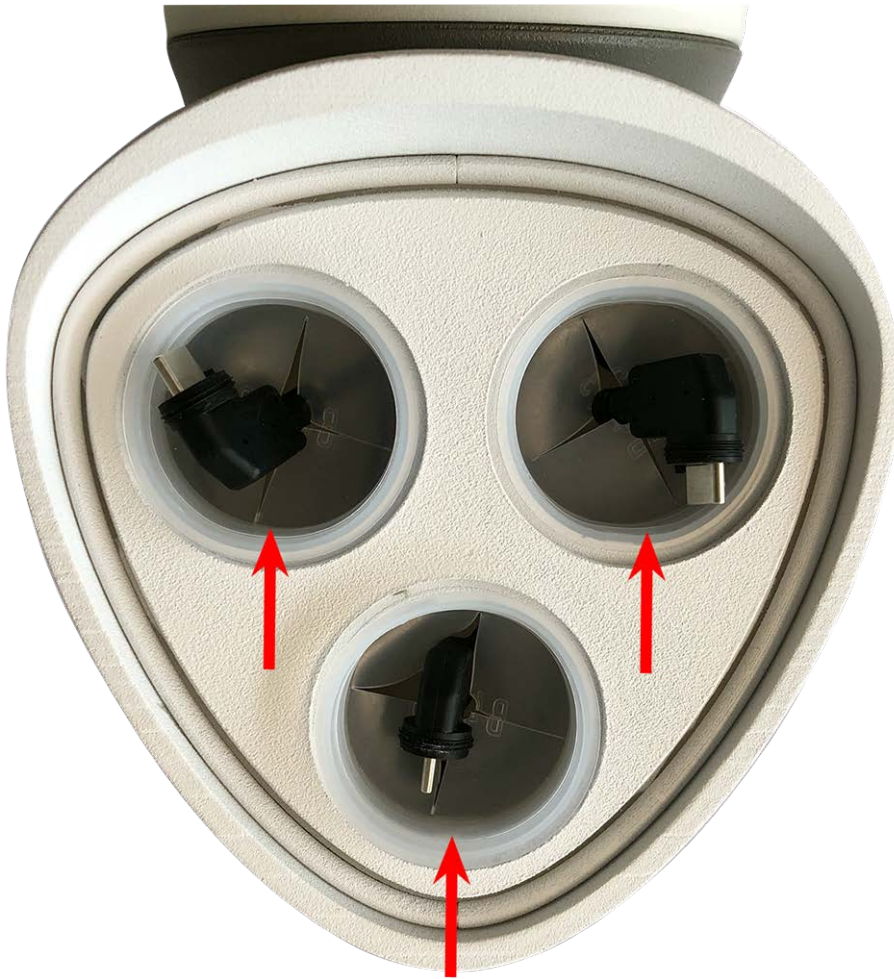


Fig. 7: Remove the transport plugs

3. Properly assign the sensor module cables.

The sensor module cables are numbered (small colored rings next to the connectors, see figure below).

Caution

When attaching sensor modules, make sure that these rules are followed:

- The MOBOTIXM73 can be equipped with these types of modules:
 - A maximum of two optical modules can be used.
 - A maximum of two functional modules can be used.
 - One thermal module can be used instead of one **optical** module (see [Installing the Sensor Modules to the Thermal Front Plate, p. 49](#)).
- Use the following sensor module cables for these types of modules:
 - **Cables ① and ②** : Optical or functional sensor modules. **No thermal modules, no audio module.**
 - **Cable ③** : Functional or thermal modules. **No optical modules.**

When positioning the modules, you are free to choose the individual module positions (with the exception of the thermal sensor module, since it is pre-installed on a special front plate).



Fig. 8: Numbered sensor module cables

4. Properly connect the sensor module cables:

Push the plug of each sensor module cable **firmly** into the connector at the back of the module until the connector is fully inserted into its seat. **If this is not the case, again push the connector firmly into its seat until it doesn't go in any further.**



Fig. 9: Connect the sensor module cable

When using blind modules, also insert the connector into the receptacle as shown below.



Fig. 10: Back of blind module with connector attached

5. **Lock sensor module cable:** Apply the blue bayonet catch onto the connector of the sensor module as shown and turn it clockwise until it gently snaps shut.



Fig. 11: Lock sensor module

6. **Insert sensor module:** Push the sensor module into its receptacle. The arrow on the back of the module points to 9 o'clock when looking at the module as shown.



Fig. 12: Insert sensor module into module housing

7. **Lock the sensor module:** Using the gray module wrench [M.1](#), turn the sensor module clockwise until it stops.



Fig. 13: Lock the sensor module

Caution

If you cannot turn the sensor module, it has been inserted the wrong way! Remove the sensor module, rotate it by 180 degrees and insert it again.

8. Repeat steps 3 to 6 for the remaining sensor modules or the blind module [1.5](#), respectively.

Caution

The sensor modules are not yet protected against theft and unwanted rotation (e.g., due to vibration). It is thus highly recommended to install the security clips [M.4](#). Proceed as outlined in the following:



- [Opening the Module Housing, p. 35](#)
- [Installing the Security Clips, p. 38](#)
- [Closing the Module Housing, p. 40](#)

If you do **not** want to install the security clips, proceed by selecting the [Mounting Options, p. 53](#).

Opening the Module Housing

The following tasks require opening the module housing:

- Inserting security clips at the sensor module or the blind module, respectively.
- Exchanging a sensor or blind module.
- Replacing the default front plate [1.3](#) with a thermal front plate or vice versa.

Procedure

1. Remove the rubber plug at the back of the module housing (e.g., by using a small screwdriver).



2. Using the supplied 5 mm Allen wrench [M.6, p. 16](#), release the bolt at the back of the module housing. Leave the bolt and washer in the module housing.



Fig. 14: Opening the module housing

3. Using the Allen wrench, **cautiously** push from behind onto the bolt and push the front plate out of the front of the housing.



Fig. 15: Default front plate with sensor modules (back)

Installing the Security Clips

Caution!

To prevent module rotation or removal it is highly recommended to install the security clips.

The security clips [M.15, p. 16](#) are protecting the sensor modules or the blind module in the front plate of the M73 against theft and unwanted rotation (e.g., due to vibration when mounted on a pole or in an automotive scenario).



Caution!

Do not use the plastic nuts delivered with the sensor modules to lock the modules in place!



Fig. 16: Do not use plastic nut!

Procedure

1. **Open the module housing** (see [Opening the Module Housing, p. 35](#)).
2. **Insert the security clips:** Insert a security clip into the groove between the inner and the outer thread of the sensor module. Press it all the way into the groove and make sure it snaps in under the head of the pre-assembled screw ①.



Fig. 17: Insert security clip all the way

3. **Repeat step 2** to apply security clips to all modules.
4. **Close the module housing:** (see [Closing the Module Housing, p. 40](#)).

Closing the Module Housing

Insert the front plate of the M73 to close the module housing.

Procedure

1. Make sure that the arrow of the front plate (red circle in figure) points upwards when inserting the front plate into the module housing (figure shows front plate with cables removed).



2. Push the front plate into the module housing until it stops.

When pushing the front plate into the module housing, make sure that the sensor module cables are not damaged or bent sharply!

Mounting

Installing the Sensor Modules



3. Using the supplied 5 mm Allen wrench [M.6, p. 16](#), tighten the bolt at the back of the camera housing.
4. Push the rubber plug back into the opening of the screw to prevent humidity and dirt from entering the camera.



Installing a Thermal Front Plate

Since the thermal sensor module is permanently attached to the **Thermal front plate**, you need to replace the standard front plate and install the new one (see [Fig. 18: M73 Thermal Front Plate with thermal sensor module](#)).

Upon delivery, two of three available sensor module sockets in the thermal front plate are fitted with transport plugs [1.4](#). When operating the camera, they need to be fitted either with sensor or blind modules [1.5](#). This closes off the front plate and protects the camera against foreign objects, animals and water.



Fig. 18: M73 Thermal Front Plate with thermal sensor module

Warning!

Only replace the sensor modules when the camera is disconnected from the power supply. Make sure the power supply to the camera is disconnected before installing or replacing sensor modules.

Caution!

Do not operate the camera until all three receptacles have been fitted with sensor or blind modules.

Caution!

When installing the sensor modules, make sure that the sensor module cables are not damaged or bent sharply.

Open the Module Housing

To remove the factory-installed front plate, open the camera housing as outlined in [Opening the Module Housing, p. 35](#)

Removing the Security Clips

Note

The procedure below only applies if you are adding a thermal front plate to a “regular” M73. If this is not the case, you can proceed to [Installing the Sensor Modules to the Thermal Front Plate, p. 49](#).



The security clips are protecting the sensor modules or the blind module in the front plate of the M73 against theft and unwanted rotation (e.g., due to vibration when mounted on a pole or in an automotive scenario). If they are installed, you need to remove them before you can remove the sensor modules.

Procedure

1. **Open the module housing** (see [Opening the Module Housing, p. 35](#)).
2. **Remove the security clips:** Push the security clip slightly towards the sensor module ① and pull it out of its seat ② .

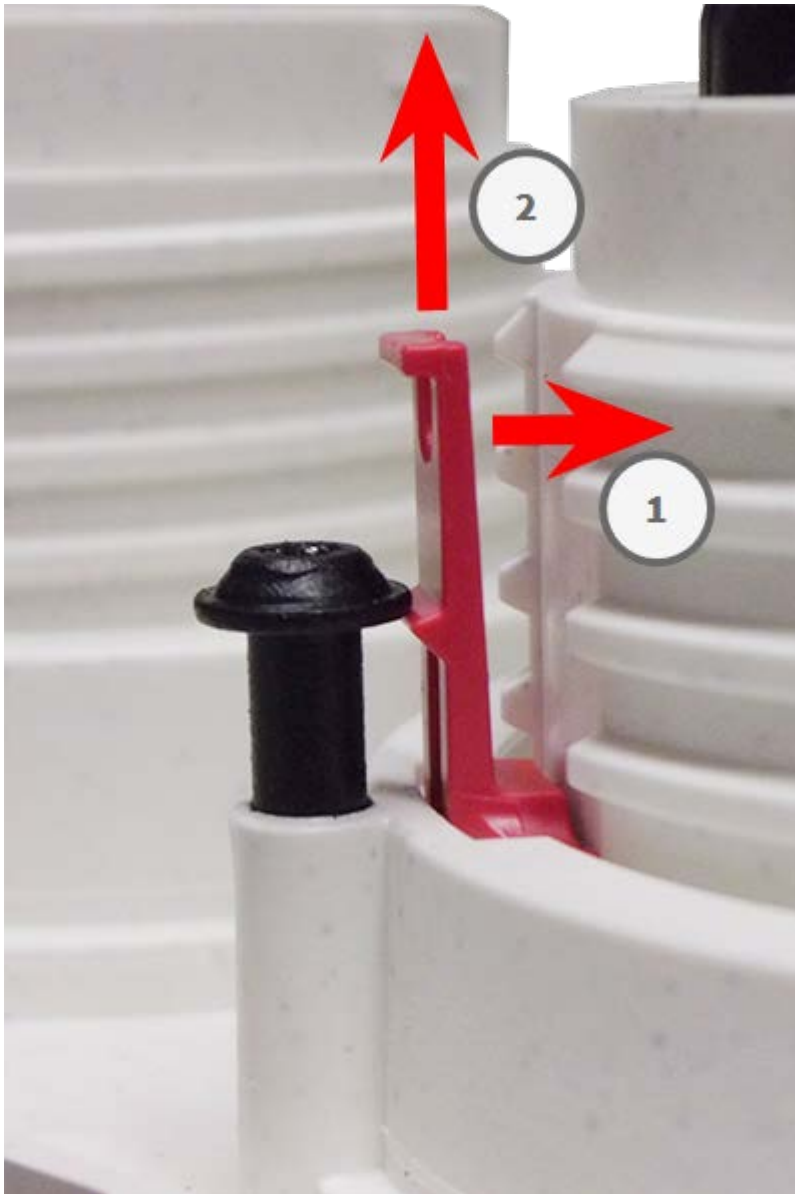


Fig. 19: Remove a security clip

3. Repeat steps 1 and 2 to remove the other security clips.

Proceed by [Removing Installed Sensor Modules, p. 45](#).

Removing Installed Sensor Modules

In some cases, e.g., when replacing modules, you need to remove the sensor modules. It's the same procedure for both, the default front plate and the thermal front plate.

Caution!

Do not operate the camera until all three receptacles have been fitted with sensor or blind modules.

Warning!

Only replace the sensor modules when the camera is disconnected from the power supply. Make sure the power supply to the camera is disconnected before installing or replacing sensor modules.

Warning!

When installing the sensor modules, make sure that the sensor module cables are not damaged or bent sharply.

Procedure

1. **Remove security clips:** If any security clips are installed, remove them (see [Removing the Security Clips](#), p. 44).
2. **Unlock sensor module cable:** Turn the blue bayonet catch counterclockwise from the connector of the sensor module until it releases and remove it.



Fig. 20: Unlock sensor module cable

3. **Remove sensor module cable:** Pull the plug of the sensor module cable from the connector at the back of the sensor module.



Fig. 21: Remove the sensor module cable

4. **Unlock the sensor module:** Using the gray module wrench [M.1](#), turn the sensor module counter-clockwise until it stops.



Fig. 22: Unlock the sensor module

5. **Remove sensor module:** Pull the sensor module from its receptacle.



Fig. 23: Remove sensor module from the module housing

6. Repeat steps 1 to 3 for the remaining sensor modules.

Installing the Sensor Modules to the Thermal Front Plate

Since the Thermal module is pre-installed, you only need to install additional sensor modules (functional or optical).

Procedure:

1. **Prepare the sensor module:** Remove the bayonet catch by rotating it counter-clockwise, then remove the blue rubber plug.

Caution!

If the plastic nut has been installed, remove it.

This nut will **not** be used any more in the mounting process.

Mounting

Installing a Thermal Front Plate

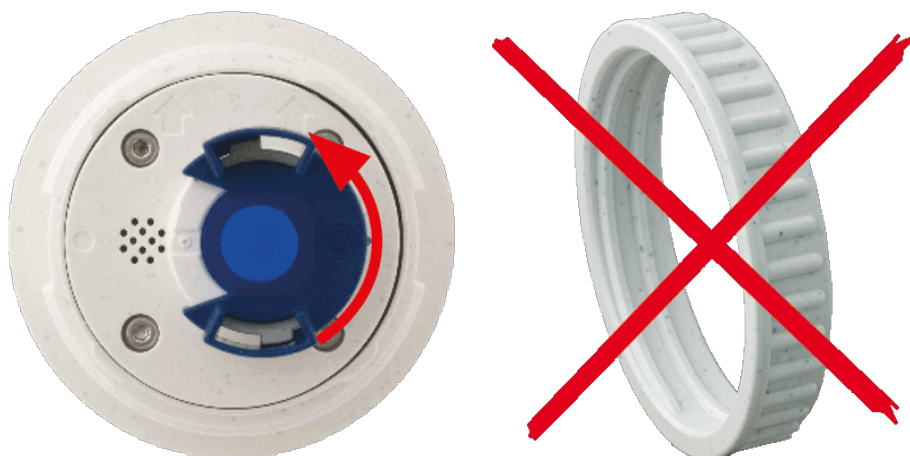


Fig. 24: Prepare sensor module for mounting; remove plastic nut!

2. **Insert sensor/functional modules into Thermal front plate:** Push the sensor module into its receptacle. The arrow on the back of the module points to 9 o'clock when looking at the module as shown.



Fig. 25: Insert sensor module into Thermal front plate

3. **Lock the sensor module:** Using the gray module wrench [M.1](#), turn the sensor module clockwise until it stops.



Fig. 26: Lock the sensor module

Caution!

If you cannot turn the sensor module, it has been inserted the wrong way! Remove the sensor module, rotate it by 180 degrees and insert it again.

4. **Properly connect the sensor module cables:**

Note

The sensor module cables are numbered. When attaching sensor modules, make sure that these rules are followed:

- The MOBOTIXM73 can be equipped with up to three sensor modules.
- Use the following sensor module cables for these types of modules:
 - **1/2:** Optical or functional sensor modules, **no thermal modules.**
 - **3:** Connect this cable to the thermal module.
- Make sure that the catch on the sensor module connector aligns with the notch of the sensor module.

Push the plug of each sensor module cable **firmly** into the connector at the back of the module until the connector is fully inserted into its seat. **If this is not the case, again push the connector firmly into its seat until it doesn't go in any further.**



Fig. 27: Connect the sensor module cable

5. **Lock sensor module cable:** Apply the blue bayonet catch onto the connector of the sensor module as shown and turn it clockwise until it gently snaps shut.



Fig. 28: Lock sensor module cable

6. Repeat steps 3 to 6 for the remaining sensor modules or the blind module 1.5, respectively.

Caution!

The sensor modules are not yet protected against theft and unwanted rotation (e.g., due to vibration). It is thus highly recommended to install the security clips M.4. Proceed as outlined in [Installing the Security Clips, p. 38](#).

Proceed with [Closing the Module Housing, p. 40](#).



Mounting Options

You can mount the M73 to any even surface on a wall or to poles with up to 180 mm/7.1" diameter using the stainless steel pole mount that is available as accessory. The concealed cabling improves security of the installation.

Caution!

Installation only on flat surface! Unevenness must not exceed 0.5 mm/0.02 in!

Only use genuine MOBOTIX patch cables to guarantee the weatherproofness!

The [mounting plate C.1](#) has been dimensioned to fully cover conventional flush-mounted sockets (without frame) or cavity sockets.

Note

Before mounting the camera, determine its ideal position and make sure that the field of view is not obstructed in any way. Once the camera has been mounted, you can fine-tune the image. If the monitored area changes or the camera has to be installed in a different location, you can simply exchange the sensor modules.

Mounting to a Wall

Before mounting the camera, make sure that a network connection with power supply according to the PoE Plus (802.3at-2009) standard is available at the mounting position (see [Connecting the Camera to the Network](#), p. 65).

Note

You can download the drilling template from the MOBOTIX website: www.mobotix.com > [Support](#) > [Download Center](#) > [Marketing & Documentation](#) > [Drilling Templates](#).

Attention!

Always print or copy at 100% of the original size!

Note

Do not use the dowels if the installation surface is wood. Only use the screws to fasten the mounting plate directly on the surface. In order to facilitate screwing in wood, the positions should first be pre-drilled using a 2 mm drill bit, for example (drilling depth just slightly less than screw length).

Tiltability when mounted to a wall:

- horizontally: 2 x 180 degrees
- vertically: 110 degrees

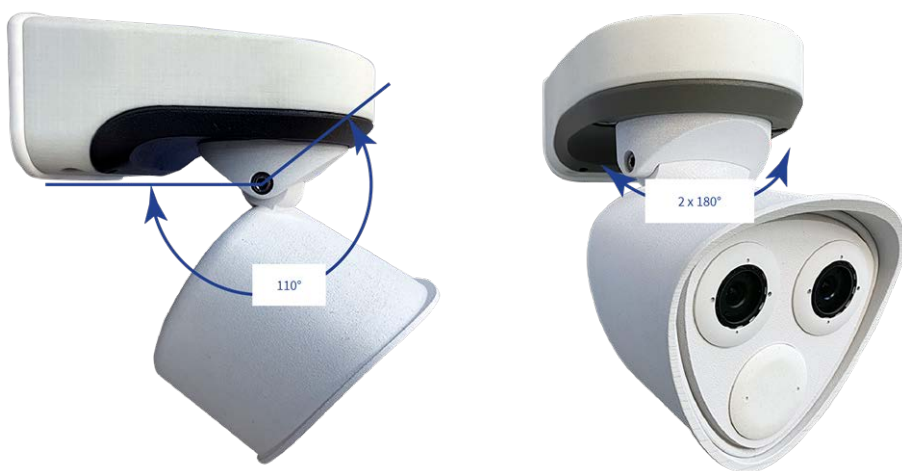


Fig. 29: Tiltability when mounted to a wall

Drill the Holes for the Mounting Plate

Mark the holes for drilling using the drilling template (see [Drilling Template as PDF](#)). When drilling, use a suitable 8 mm drill bit and drill holes with at least 60 mm/1.2" depth. Fully push the dowels [M.14](#) into the holes you drilled.

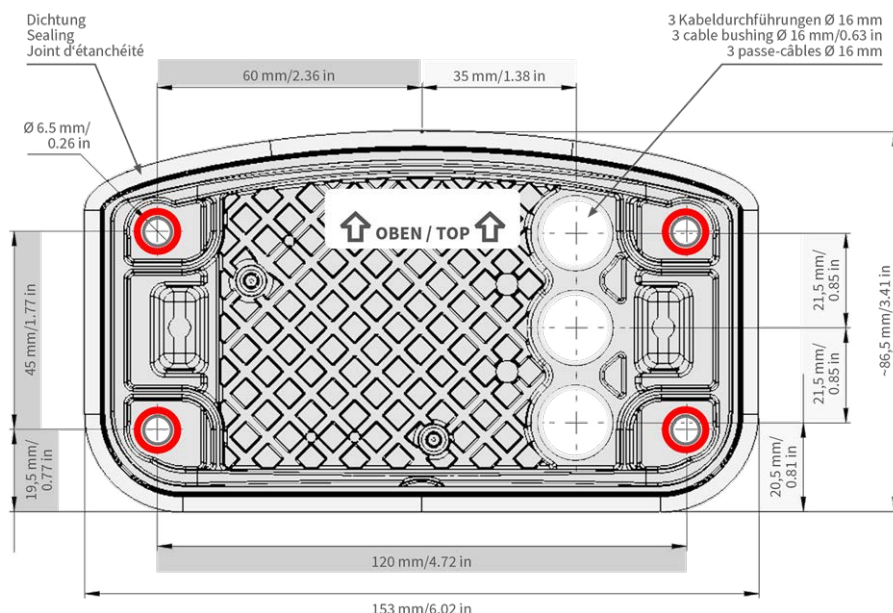


Fig. 30: Mounting plate with holes for positioning the fastener screws

Prepare the Mounting Plate When Using the Connector Box RJ45

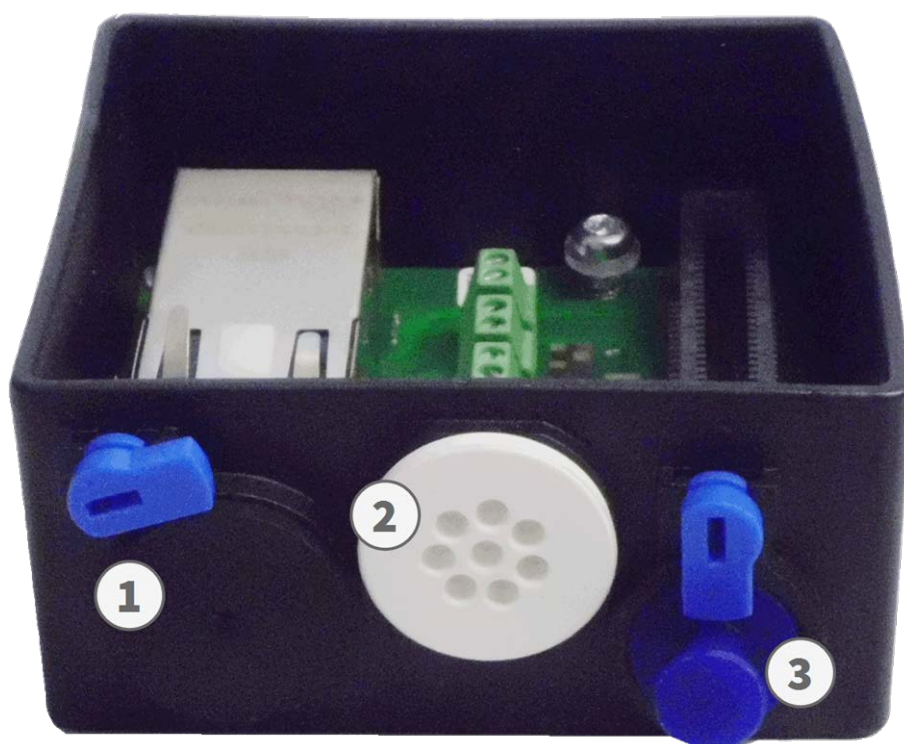


Fig. 31: Connector Box RJ45

Mounting

Mounting Options

1. Connect the patch cable 1.7 of the camera with the network connection of the building (see [Connecting the Camera to the Network](#), p. 65).



Fig. 32: Network connection of the M73

2. The supplied network cable 1.7 has an integrated rubber sealing. Push the network cable through the top hole of the mounting plate, so that the funnel of the rubber plug ① points toward the camera.

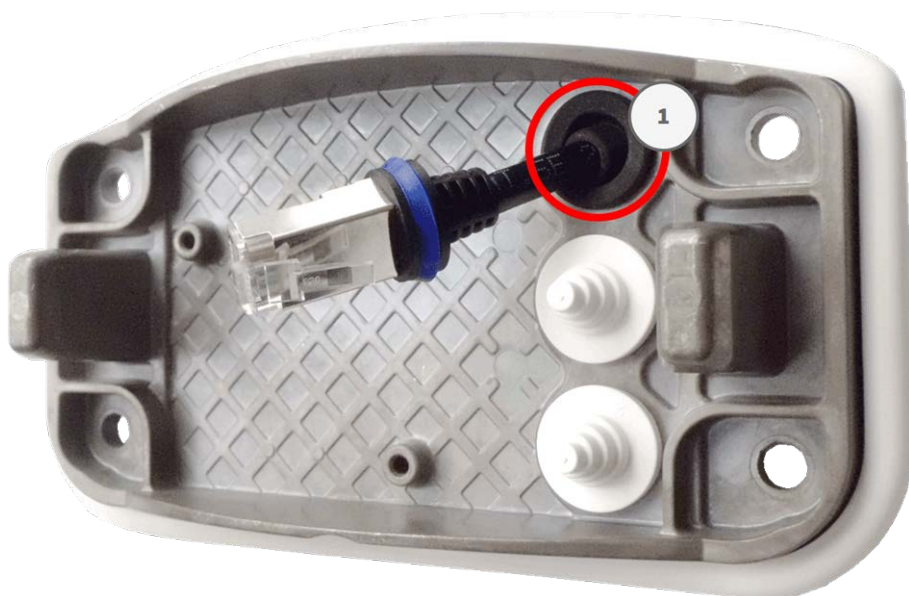


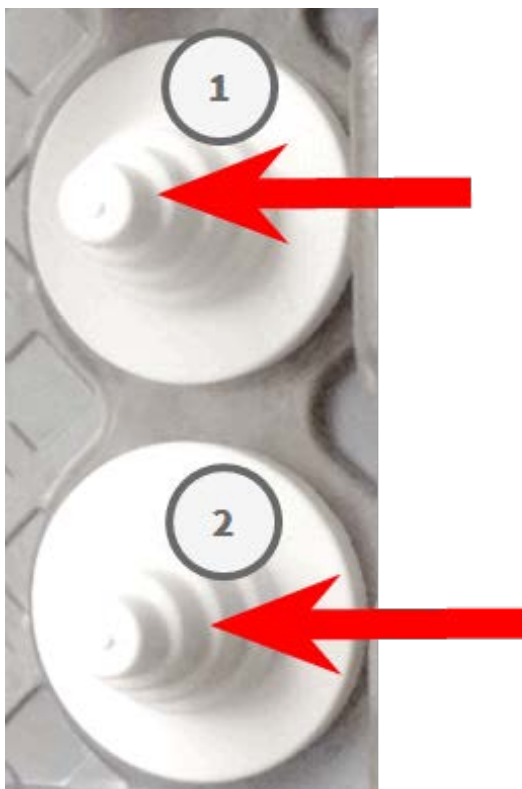
Fig. 33: Mounting plate prepared for Connector Box RJ45

Prepare the Mounting Plate When Using the Connector Box LSA



Fig. 34: Connector Box LSA

1. Cut the tip of the upper white plug in the mounting plate ① and two steps of the lower white plug in the mounting plate ② :



2. Rearrange the plugs in the mounting plate as required.

Mounting

Mounting Options

3. Guide the ground wire through the upper cable plug ① and the network cable through the lower cable plug ② of the mounting plate as shown:

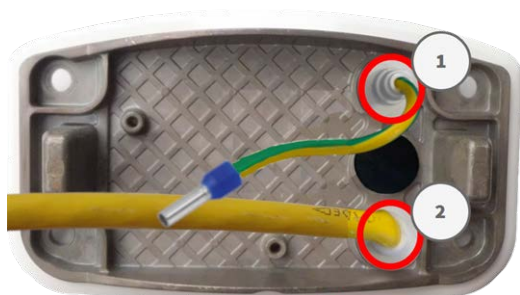


Fig. 35: Mounting plate with ground wire and network cable

Install the Mounting Plate

Place the mounting plate over the drilled holes (red circles in figures below) and use the four screws [M.13](#) with one washer [M.12](#) each and the [M.8, p. 16](#) to mount the plate to the wall.

Caution!

Installation only on flat surface. Unevenness must not exceed 0.5 mm/0.02 in.

Connector Box RJ45



Fig. 36: Installed and ready for Connector Box RJ45

Connector Box LSA



Fig. 37: Installed and ready for Connector Box LSA

Mounting to a Pole

Caution

Before mounting the camera, make sure that a network connection with power supply according to the PoE Plus (802.3at-2009) standard is available at the mounting position (see [Connecting the Camera to the Network, p. 65](#)).

Note

The mounting pole should have a diameter between 60 and 180 mm.

Dimensions M73 pole mount



Fig. 38: Dimensions M73 pole mount – rear view



Fig. 39: Dimensions M73 pole mount- side view

Tiltability When Mounted to a Pole

- Horizontally: 2 x 180 degrees
- Vertically: 110 degrees

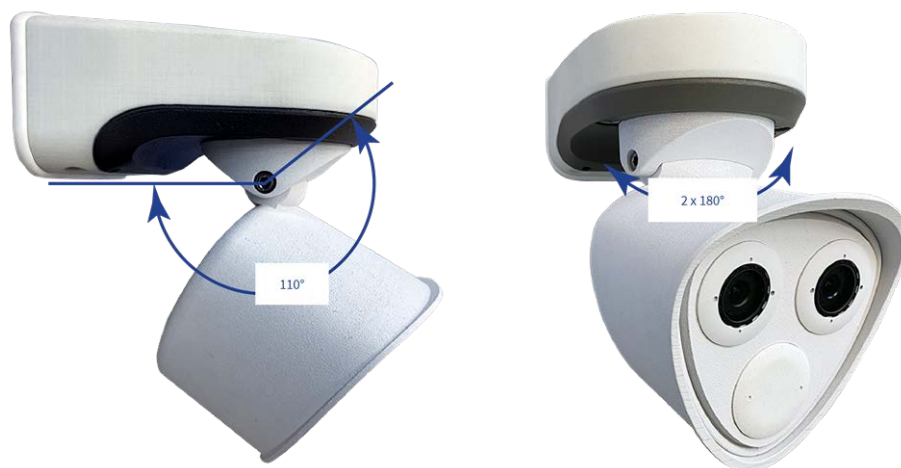


Fig. 40: Tiltability when mounted to a pole

Prepare the Pole Mount

1. Guide the supplied stainless steel straps along the cutouts in the Pole Mount as shown in the figure.



Fig. 41: Prepare the pole mount with steel straps

2. Tighten the stainless steel straps on the Pole Mount with a screwdriver. If necessary, the ends of the straps can be cut off.



Fig. 42: Tighten the straps

3. Push the supplied network cable (Connector Box RJ45) through the upper hole ① or the yellow network cable (Connector Box LSA) through the lower hole ② of the mounting plate.

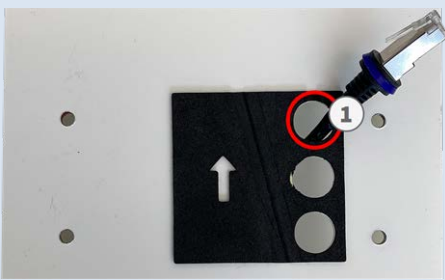
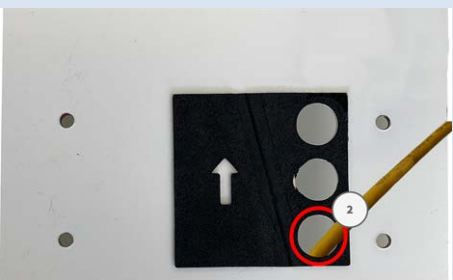
Connector Box RJ45	Connector Box LSA
 A photograph of a white mounting plate with a black rectangular area in the center. A white arrow points upwards on the left side of the black area. A red circle with the number '1' is drawn around the upper hole of the black area. A blue and silver RJ45 connector is being inserted into this hole.	 A photograph of the same white mounting plate with the black rectangular area. A white arrow points upwards on the left side. A red circle with the number '2' is drawn around the lower hole of the black area. A yellow cable is being inserted into this hole.
Fig. 43: Prepared for Connector Box RJ45	Fig. 44: Prepared for Connector Box LSA

Fig. 45: Prepare the network cabling

Prepare the Mounting Plate When Using the Connector Box RJ45

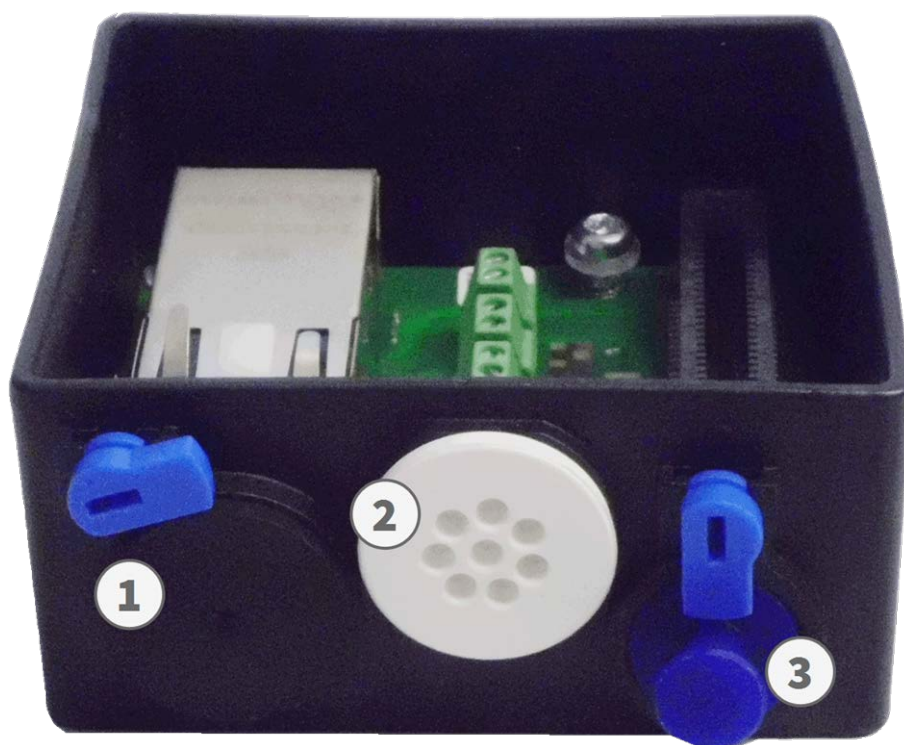


Fig. 46: Connector Box RJ45

The supplied network cable 1.7 has an integrated rubber sealing. Push the network cable through the top hole of the mounting plate, so that the funnel of the rubber plug ① points toward the camera.



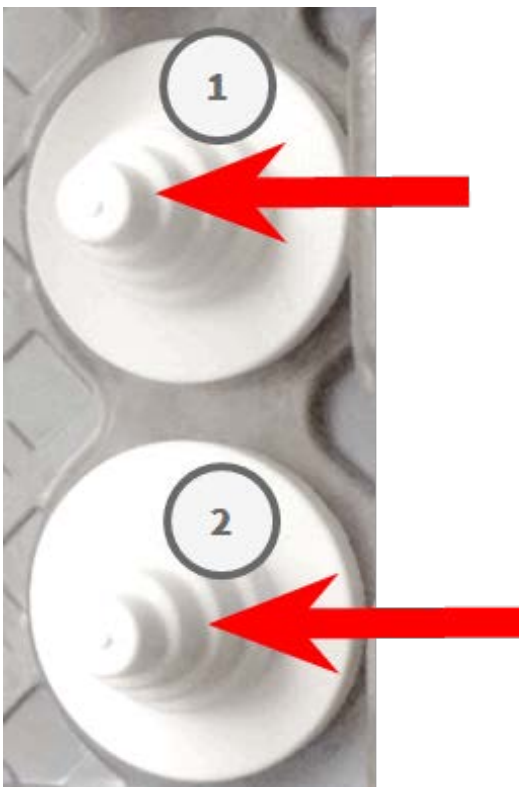
Fig. 47: Prepare the mounting plate

Prepare the Mounting Plate When Using the Connector Box LSA



Fig. 48: Connector Box LSA

1. Cut the tip of the upper white plug in the mounting plate ① and two steps of the lower white plug in the mounting plate ② :



2. Rearrange the plugs in the mounting plate as required.
3. Guide the ground wire through the upper cable plug ① and the network cable through the lower cable plug ② of the mounting plate as shown:

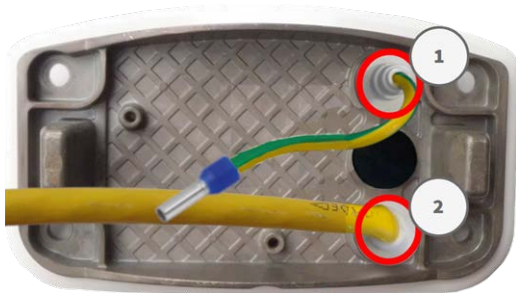


Fig. 49: Mounting plate with ground wire and network cable

Install the Mounting Plate

Place the mounting plate over the holes (red circles in figures below) provided and use the four screws [M.13](#) with one washer [M.12](#) each and the [M.8, p. 16](#) to mount the plate to the pole mount.

Connector Box RJ45



Fig. 50: Installed and ready for Connector Box RJ45

Connector Box LSA

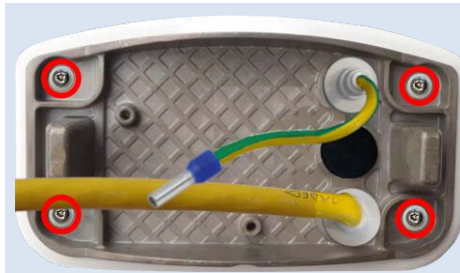


Fig. 51: Installed and ready for Connector Box LSA

Connecting the Camera to the Network

All connections of the camera (network, power supply, inputs/outputs) are established via the [connector box C.1](#). When mounting the camera onto the [mounting plate 1.6](#), the camera will connected automatically. A PoE switch provides the camera's power supply.

Caution!

- The PoE switch must provide Class 4 according to PoE Plus (802.3at-2009) as well as the 100/1000 Mbps Ethernet interface of the camera.
- It is highly recommended to use an uninterruptible power supply (UPS) for the switch.
- The maximum length of the network cable for remotely supplying power is 100 m (300 ft).



Fig. 52: Power supply using PoE switch according to PoE Plus (802.3at-2009)

Connecting the Connector Box RJ45

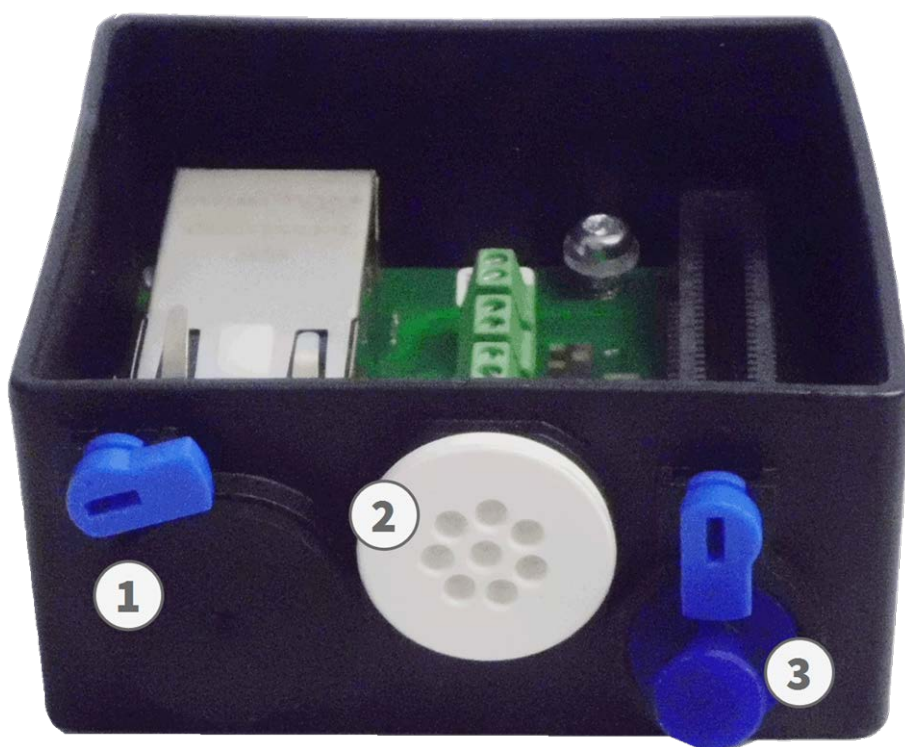


Fig. 53: Connector Box RJ45 with rubber plug black C.3 ① , rubber plug single-wire C.4 ② , USB plug ③ and two blue locks

Attach the Cable to the Connector Box

1. Remove the black plug from the left-hand opening ① .
2. Plug the supplied [network cable of the camera 1.7](#) into the network connector ② of the connector box.
3. Connect the other wires/cables as required (inputs/outputs, USB).

- Secure the connector of the network cable by turning the blue lock clockwise as shown:

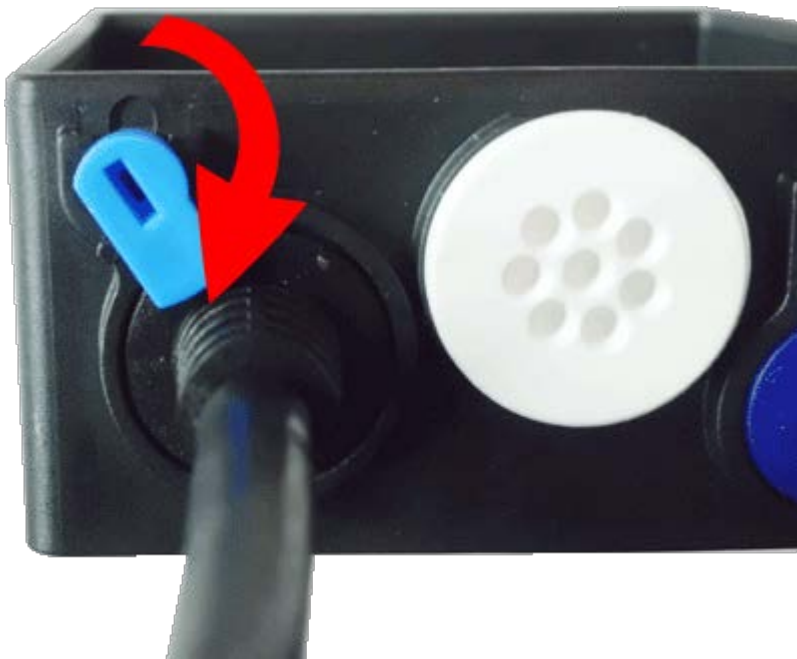


Fig. 54: Lock the network cable in the connector box

- Using the [TORX wrench TX10 M.9](#) and the two pre-mounted screws (highlighted red in the figure), fixate the connector box on the mounting plate:

Note

These are self-tapping screws. Make sure to properly tighten but do not overtighten them.

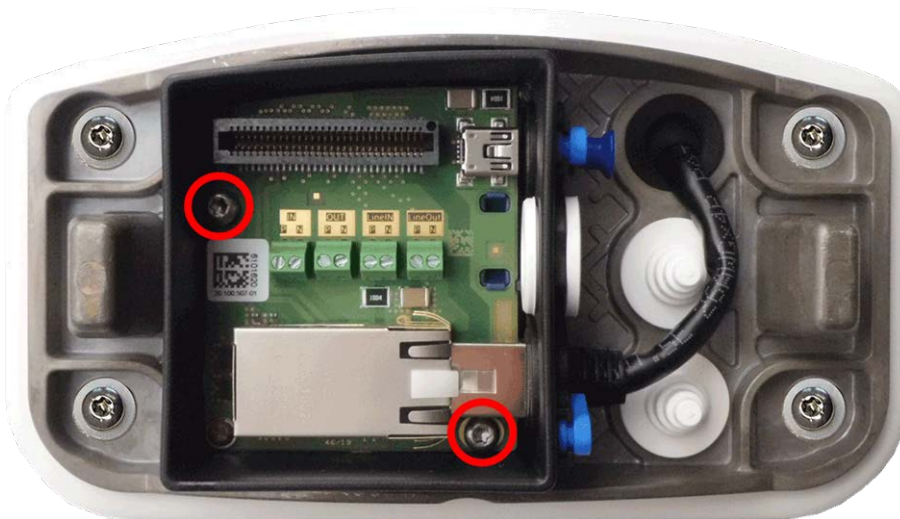


Fig. 55: Mount the Connector Box RJ45 (top view) using the two screws (highlighted red in the figure) on the mounting plate

Caution!

Make sure the connector box is properly fastened on the mounting plate as shown above. Failing to do so could damage the mainboard of the camera!

Continue with [Finishing the Installation of the Camera](#) , p. 75.

Connecting the Connector Box LSA

An Connector Box LSA is required to connect the camera to the network, to supply power via PoE and to protect the camera from electrical surge. The Connector Box LSA is not part of the scope of delivery (see [Delivered Parts and Dimensions](#)) and must be ordered in addition to the camera.



Fig. 56: Connector Box LSA with rubber plug black C.3 ① , rubber plug single-wire C.4 ② , USB plug ③ and two blue locks

Note

You will need an LSA+/Krone tool for this procedure:



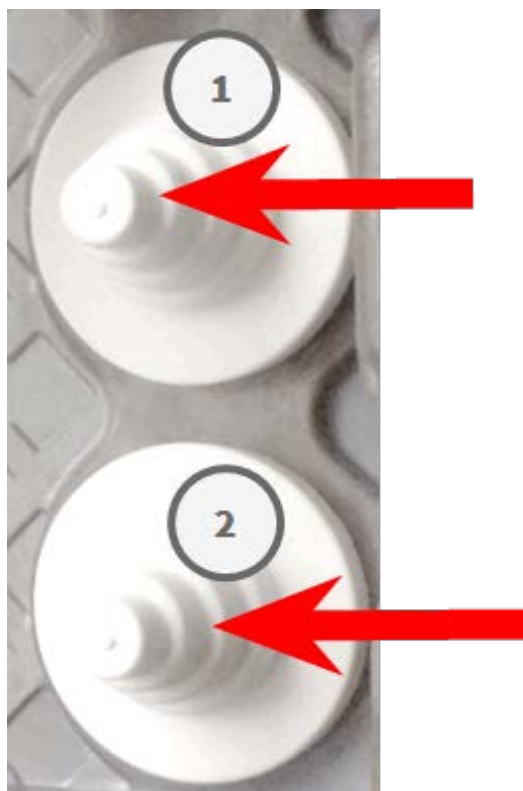
Fig. 57: LSA+/Krone tool

Prepare Mounting Plate and Cables

1. Cut the tip of the upper white plug in the mounting plate ① and two steps of the lower white plug in the mounting plate ① :

Mounting

Connecting the Camera to the Network



2. Rearrange the plugs in the mounting plate as required.
3. Guide the ground wire through the upper cable plug and the network cable through the lower cable plug of the mounting plate as shown:



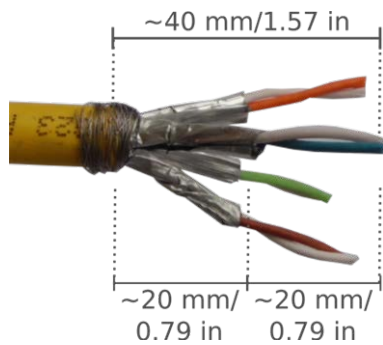
Fig. 58: Mounting plate with ground wire and network cable

4. Insert the network cable into the white rubber plug C.5:



Fig. 59: Network cable with rubber plug C.5

5. Remove the insulation from the network cable as shown below:



Attach the Cable to the Connector Box

1. Remove the black plug from the left-hand opening (plug ① in Fig. 56: Connector Box LSA with rubber plug black C.3 ① , rubber plug single-wire C.4 ② , USB plug ③ and two blue locks).
2. Insert the network cable into the connector box and make sure the rubber plug is properly seated all around the opening:



Fig. 60: Network cable inserted, plug properly seated

3. Insert the cable tie into the blue guides and tie down the network cable onto the copper-colored ground plate:

Mounting

Connecting the Camera to the Network

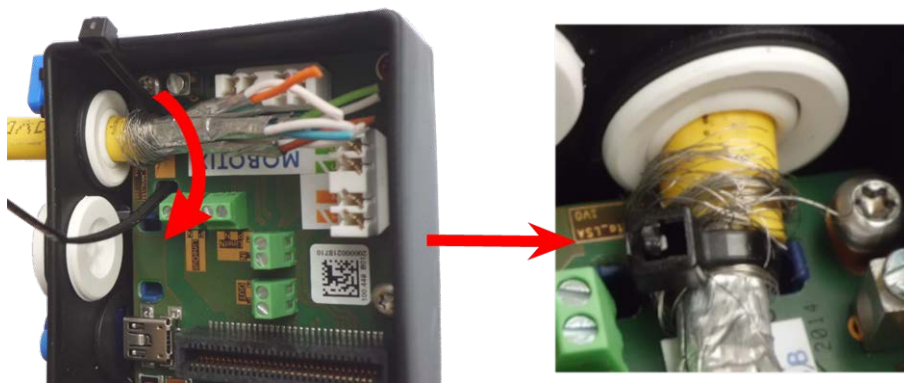


Fig. 61: Cable tie inserted beneath network cable

4. Prepare the LSA+/Krone tool:

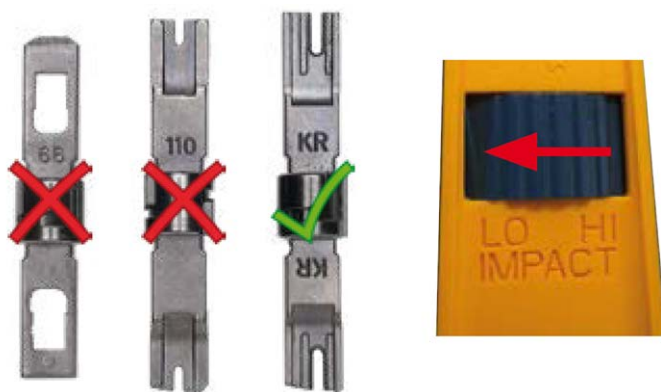


Fig. 62: LSA+/Krone tool set to LOW impact

Caution!

Always use the proper LSA+/Krone blade and **set the tool to LOW impact.**

5. Connect the wires of the network cable using the LSA+/Krone tool according to the color code sticker inside the box:



Fig. 63: Network wires connected using LSA+/Krone tool

Caution!

Remove all clipped wire ends to prevent short circuits!

6. Insert the ground wire into the white single-wire rubber plug C.4:

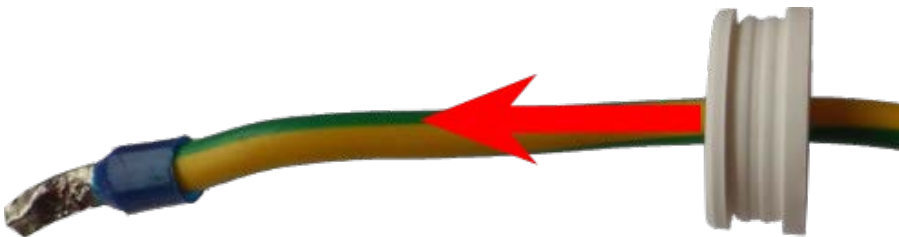


Fig. 64: Ground wire with single-wire rubber plug C.4

Warning

For surge protection it is strongly recommended to attach the ground wire!

The maximum length of the grounding cable should be 1m to the ground potential (e. g. a potential equalization rail, a grounded pole or a grounding rod).

7. Insert the ground wire into the connector box and make sure the rubber plug is properly seated all around the opening:

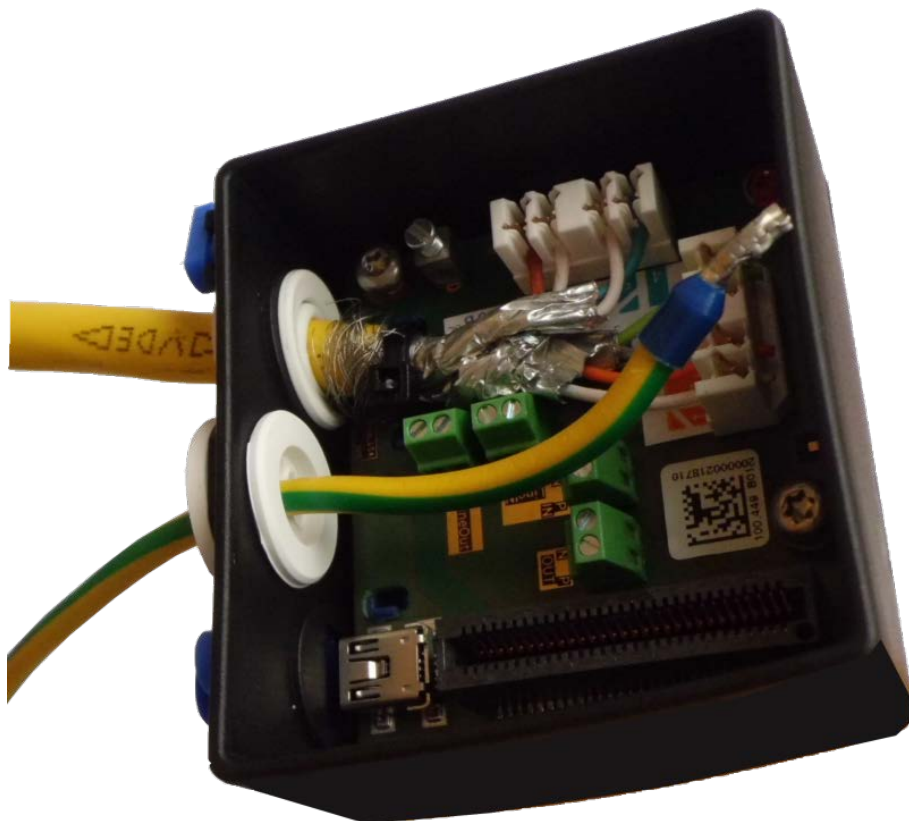


Fig. 65: Ground wire inserted, plug properly seated

8. Loosen the screw of the ground wire terminal, insert the ground wire and properly fasten the screw of the terminal:

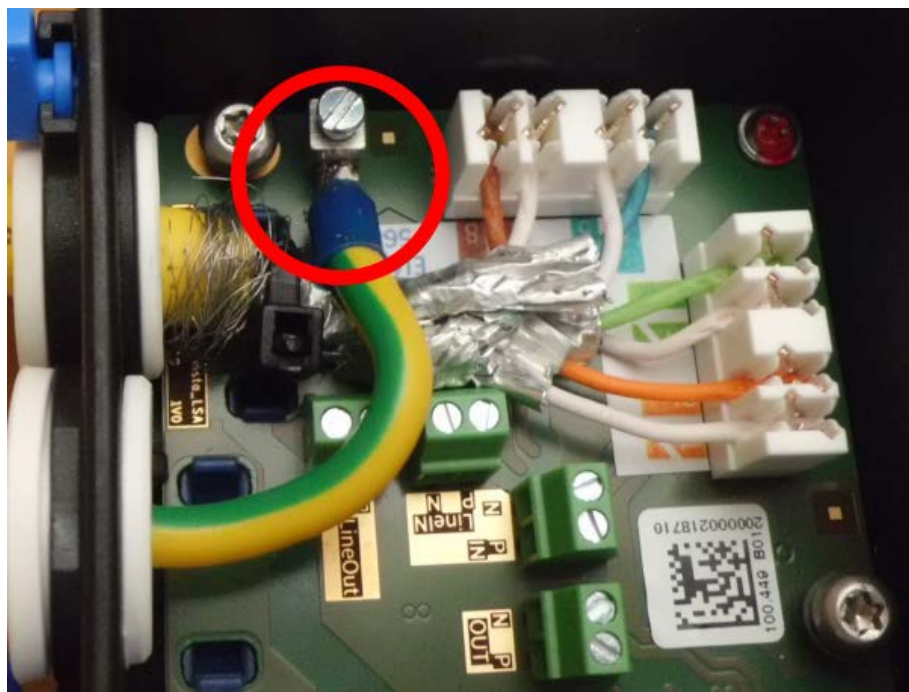


Fig. 66: Ground wire connected to terminal

9. Using the [TORX wrench TX10 M.9](#) and the two pre-mounted screws (highlighted red in the figure), fixate the connector box on the mounting plate:

Note

These are self-tapping screws. Make sure to properly tighten but do not overtighten them.

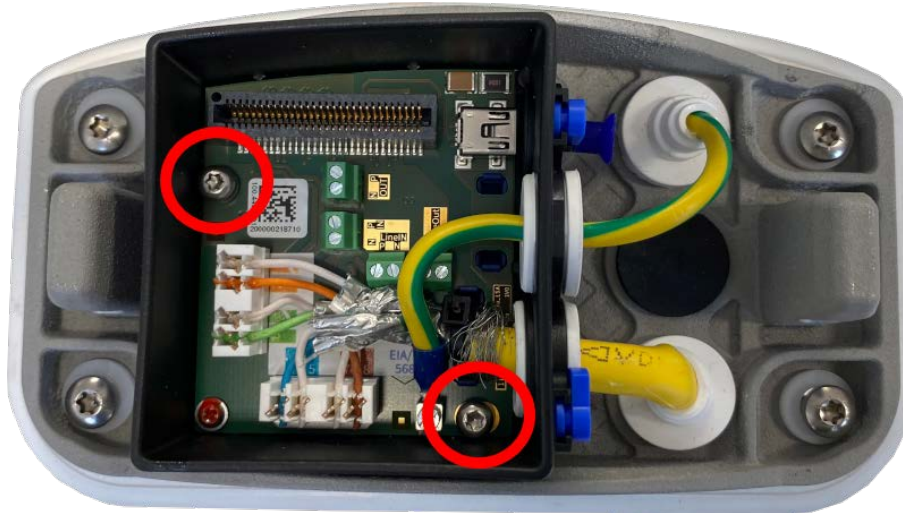


Fig. 67: Mount the Connector Box LSA (top view) using the two screws (highlighted red in the figure) on the mounting plate

Caution!

Make sure that the connector box is properly fastened on the mounting plate as shown above. Failing to do so could damage the mainboard of the camera!

Continue with [Finishing the Installation of the Camera](#) , p. 75.

Finishing the Installation of the Camera

To finish the installation of the M73, the entire camera is mounted onto the mounting plate using the two lock screws. The connections of the camera are established automatically. The installation is finished by applying the remaining cover plugs to ensure the water-proofness of the housing.

You will need:

- Allen wrench 5 mm [M.6](#)
- 2 housing plugs silicone white [M.3](#)
- 2 caps for screw plastic white [M.16](#)

Mounting

Finishing the Installation of the Camera



Fig. 68: Attach the camera on the mounting plate to complete the mounting of the camera

Procedure

1. Press the camera body onto the installed mounting plate, so that the wall sealing snugly seals off the camera body.



Fig. 69: Press camera onto mounting plate

2. Tighten the two Allen screws using the Allen wrench [M.6](#).



Fig. 70: Tighten Allen screws

3. Insert the two housing plugs [M.3](#) firmly into the holes of the fastening screws.



Fig. 71: Apply rubber plugs

4. Roughly point the camera into its direction of view.
5. Fixate the camera by tightening the two Allen screws (① , panning) and the two Allen screws (② , tilting) of the center pivot.

Note

To properly point the camera into the desired direction of view, read the section [Adjusting the Camera](#).

Mounting

Finishing the Installation of the Camera



Fig. 72: Fastening the Camera

6. Press the two covers [M.16](#) onto the two Allen screws (② , upper figure) of the center pivot.



Fig. 73: Properly installed M73

Operating the Camera

Getting Started

You can use the M73 with any current browser – or with MxManagementCenter.

You can download MxManagementCenter free-of-charge from www.mobotix.com > **Support > Download Center > Software Downloads**.

Procedure

1. **Connect the camera to the network.** The network cable will also provide power to the camera (see [Connecting the Camera to the Network, p. 65](#)).
2. **Establish a connection to the camera and adjust the network settings if required:**
By factory default, MOBOTIX cameras are booting as DHCP client with an additional fixed IP address in the 10.x.x.x range (e.g., 10.16.0.128). Local computer networks usually have IP addresses in the 172 or 192 ranges. Depending on whether a DHCP server is present on the local network or if the network has been set up to use fixed IP addresses, there are several possibilities for establishing a connection to the camera and to change its [Network Settings, p. 84](#):

- **Network with dynamic IP addresses**

Using a browser: If you know the IP address that the DHCP server assigned to the camera, simply enter that address in the browser address bar to directly connect to the camera

Using MxManagementCenter: With MxManagementCenter, you can show and integrate the camera without having to know its current IP address.

- **Network with static IP addresses**

In order to access the camera, it must have an IP address within the range of the local network. To set the camera's network parameters, you can use one of these methods:

Manually using a web browser: You may have to adjust the network settings of your computer.

- **Automatically using MxManagementCenter:** The camera is displayed in MxManagementCenter although the IP address is not part of the local network, allowing you to reconfigure its settings.

3. **Configure camera:** You can use the user interface of the camera in a browser or in MxManagementCenter.

Boot Options of the Camera

By default, the camera starts as DHCP client and automatically tries to get an IP address from a DHCP server. To start the camera in a mode different from the default mode, you can activate the boot menu of the camera.



Fig. 74: View of the M73 from below with LED ① and screw with sealing ② that hides the key inside the camera body

Note

Pressing the key of the camera will let the camera announce the current IP address of the camera on the speaker (if a speaker is attached to the camera).

Procedure

1. **Prepare the camera:**

- Disconnect the camera's power supply.
 - Remove the Allen screw ② using the allen wrench 2.5 mm [MOBOTIX M73: Scope of Delivery, p. 12](#). Take care not to loose the plastic washer.
 - Take a suitable tool for operating the boot menu (e.g. the enclosed screwdriver [MOBOTIX M73: Scope of Delivery, p. 12](#) or the allen wrench 2.5 mm [MOBOTIX M73: Scope of Delivery, p. 12](#).) **but do not use a paper clip or pointed objects!**
 - Reconnect the power supply of the camera.
2. **Activate the boot menu:** The red LED ① lights up 5 to 10 seconds after establishing the power supply and will stay on for 10 seconds. Press the key by inserting the tool into the hole ② . The camera enters the boot menu, ready for selecting one of the boot options. The LED will flash once. The flash signal will be repeated every second.

Note

The number of flashes corresponds to the current boot option.

3. **Switch the boot option:** Briefly press the key (< 1 sec). After the last boot option, the camera returns to the first boot option (LED flashes once).

LED flashes	Boot Option	Meaning	Audio Confirmation*
1x	•/•	This option is not supported on this camera model.	•/•
2x	Factory Defaults	Starts the camera with factory defaults (factory default IP address, users and passwords will not be reset).	Boing
3x	Automatic IP Address	Starts the camera as DHCP client and tries to obtain an IP address from a DHCP server. If a DHCP server cannot be found or no IP address can be obtained, the camera starts with its factory default address.	Boing-Boing
4x	Recovery System	Starts the camera with the recovery system, e.g., in order to recover from a failed update of the camera software.	Alarm Sound

*Only on cameras with audio option and installed speaker.

4. **Select a boot option:** Press the key longer (> 2 sec). The camera confirms the selection by flashing the LED rapidly for 3 seconds. After 20 sec, the camera will play a sound according to the table above.
5. Insert the Allen screws and the plastic washer using the Allen wrench 2.5 mm M.7 and take care not to over-tighten the screw.

Note

If you do not select a boot option, the camera will resume its normal boot process after a certain time.

Caution

Starting the Camera With Factory Defaults or an Automatic IP Address (DHCP)

The configurations loaded when using the boot options 2 and 3 will not be automatically saved to the camera's flash memory. Upon starting the camera the next time, the camera will use the last configuration it stored. You can store the configuration in the camera's flash memory using the **Admin Menu > Store** command. Note that you can restore specific parts of the camera configuration afterwards by using "Restore" to re-apply the settings still stored in the camera.

As opposed to resetting the camera using **Admin Menu > Reset configuration to factory defaults**, the user information will not be reset if the camera is booted using the factory defaults.

When starting the camera with DHCP support (option 2), make sure that the network has a properly functioning DHCP server. If this is not the case, the camera cannot obtain a valid IP address and will fall back to its last IP address.

You should also make sure that the cameras always get the same IP addresses by mapping the MAC addresses of the cameras to the desired IP addresses.

Network Settings

Once the camera has been connected to the network, you need to set up the MOBOTIX camera's network interface accordingly. This step involves setting up and checking the network parameters of the camera. If your network has an active DHCP server or if it is already running on a 10.x.x.x network with a 255.0.0.0 network mask) you do not need to change the camera's network parameters. You can directly access the camera. If neither your network nor your computer use an IP address in the 10.x.x.x network (e.g. a 192.168.x.x or 172.x.x.x network), you should follow one of the following methods for changing the camera's network parameters:

- Manual setup
- Automatic setup using MxManagementCenter

Note

For the following examples, we will use a camera with the factory IP address 10.16.0.99. Replace this IP address with the IP address of your camera. You will find this address on a small sticker on the camera. Make sure that the IP addresses used in the following examples are not used by any other devices on your network.

Windows 8.1/10

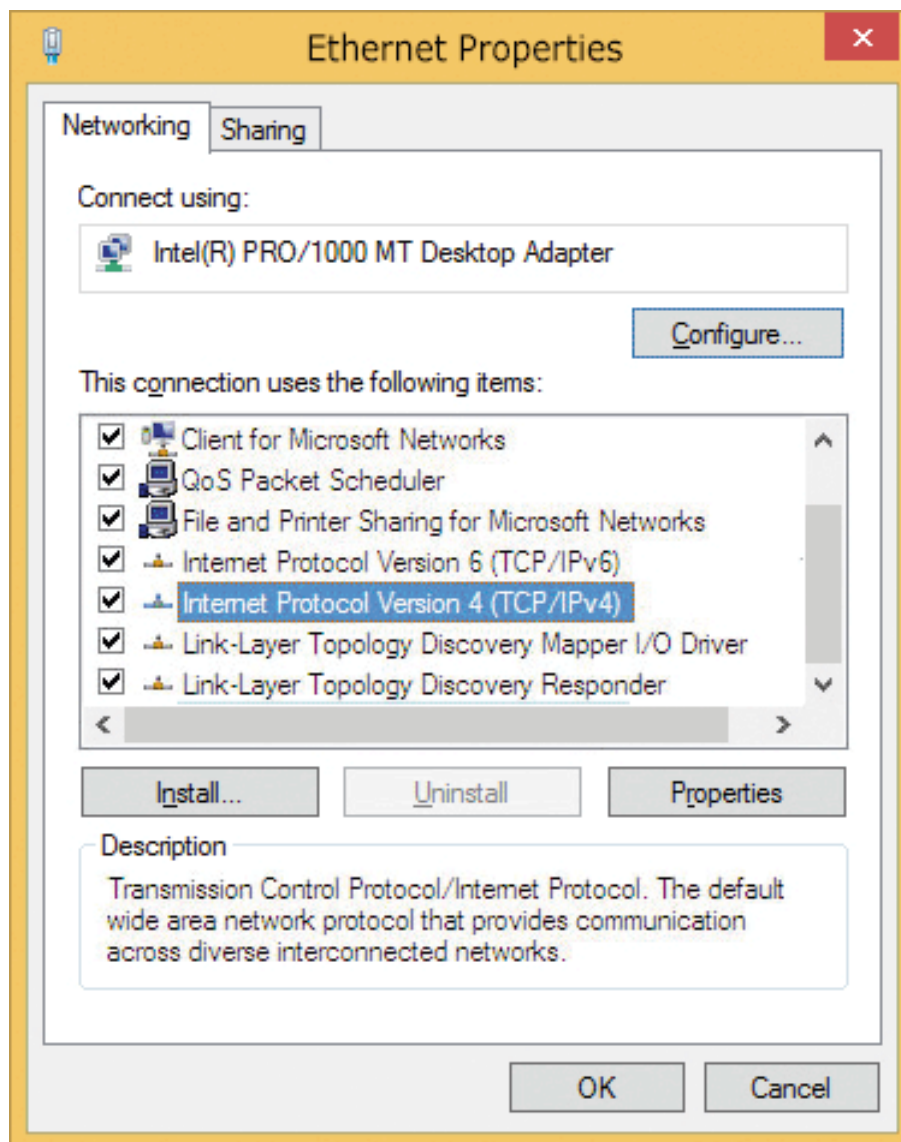


Fig. 75: Network settings on Windows machines

1. Open the Windows **Control Panel > Network and Internet > Network and Sharing Center > Change Adapter Settings > Ethernet**.
2. Right-click on the relevant network adapter and select **Properties**.
3. Open the properties of **Internet Protocol Version 4 (TCP/IPv4)**.

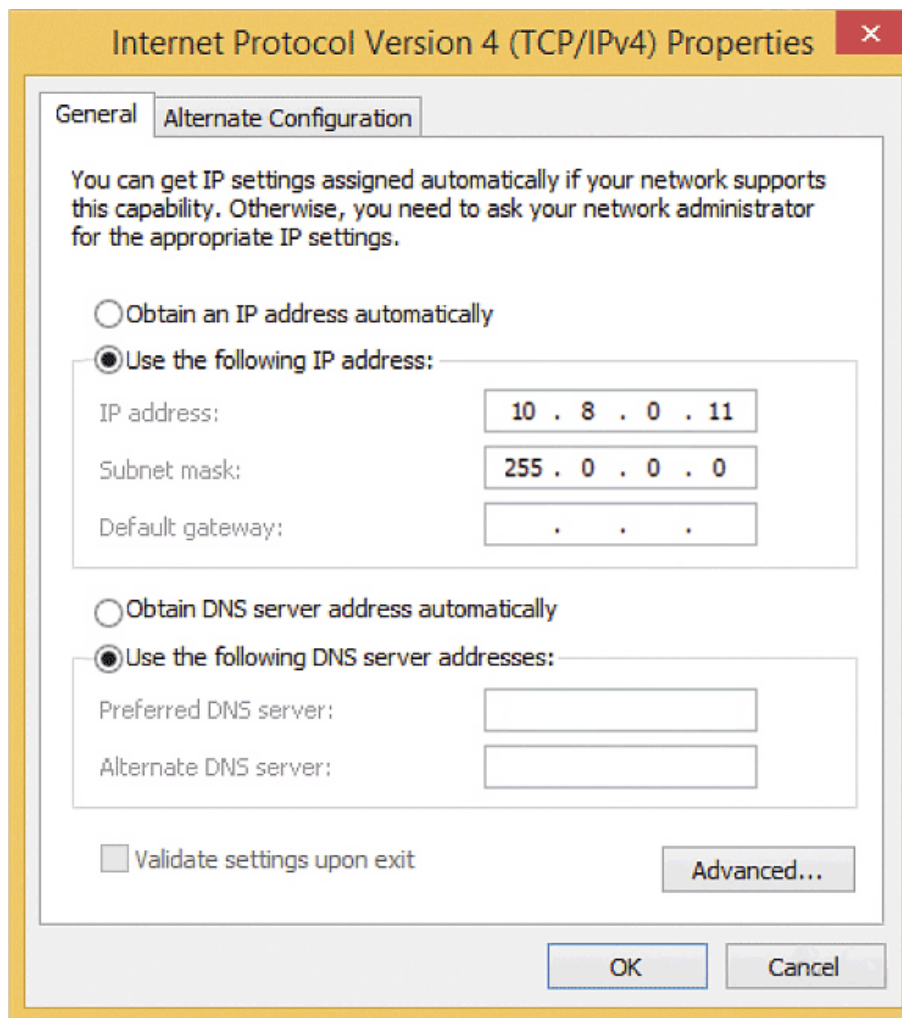


Fig. 76: Properties of Internet Protocol V4

4. Activate **Use the following IP-address**. Enter an IP address in the 10.x.x.x range in this field (e.g. 10.16.0.11).
5. Click on **OK** to apply the settings.

Linux/Unix

1. Open a terminal as `root` user.
2. Enter the following command: `ifconfig eth0:1 10.16.0.11.`
3. The computer now has the additional IP address 10.16.0.11.

macOS

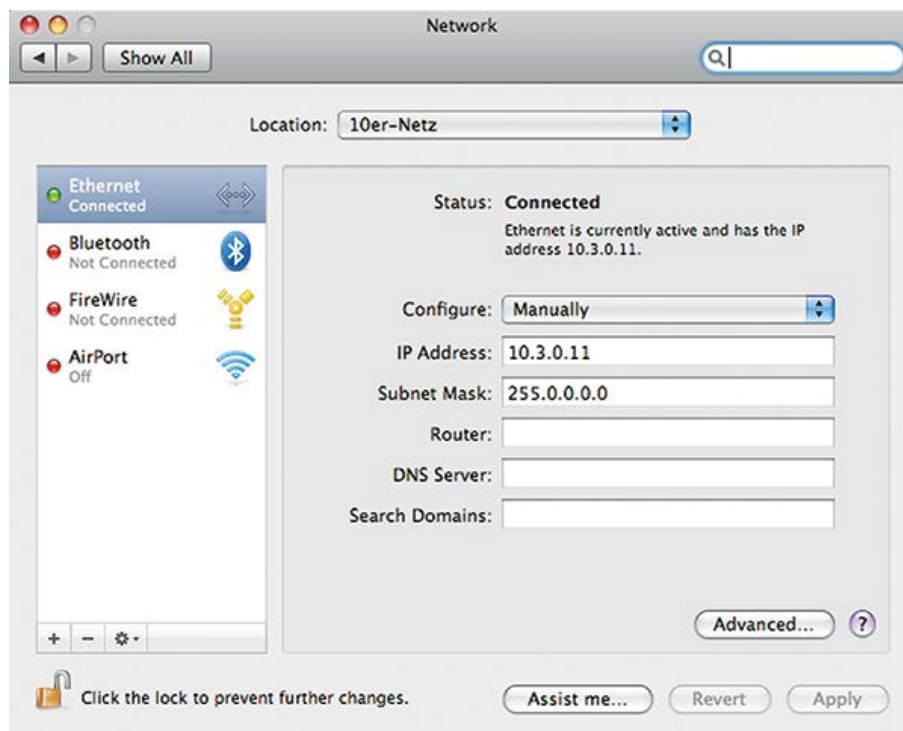


Fig. 77: Network settings on macOS machines

1. Open **System Settings > Network**.
2. Click on **Ethernet** and in the **Configuration** field, select the *Manual* list entry and enter an IP address in the 10.x.x.x IP address range (e.g., 10.16.0.11).
3. Click on **Apply** to apply the settings.

MOBOTIX Camera in the Browser

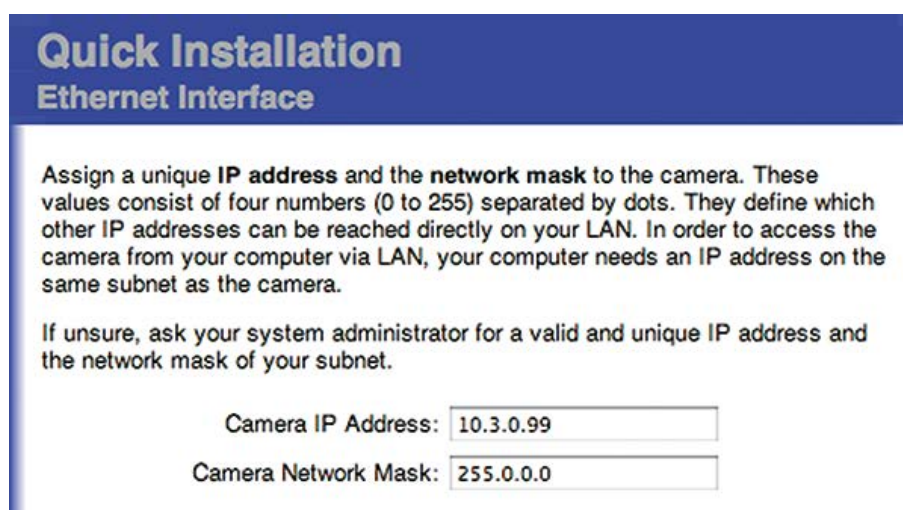


Fig. 78: Network settings in the web interface of the camera

1. Use a web browser to access the web interface of the MOBOTIX camera and enter the factory IP address (e.g., 10.16.0.99).
2. Click on the **Admin Menu** button in the user interface of the camera. The Quick Installation automatically starts after entering the access credentials of the admin user.

Factory access credentials:

User name: admin

Password: meinsm

Note

You can also run the Quick Installation later on (**Admin Menu > Network Configuration > Quick Installation**; see Reference Manual).

3. **Enter the network parameters of the camera in the course of the quick installation.**

Note

You can also change the network parameters later on by running **Admin Menu > Network Configuration > Quick Installation**.

4. Reboot the camera to apply the network settings.

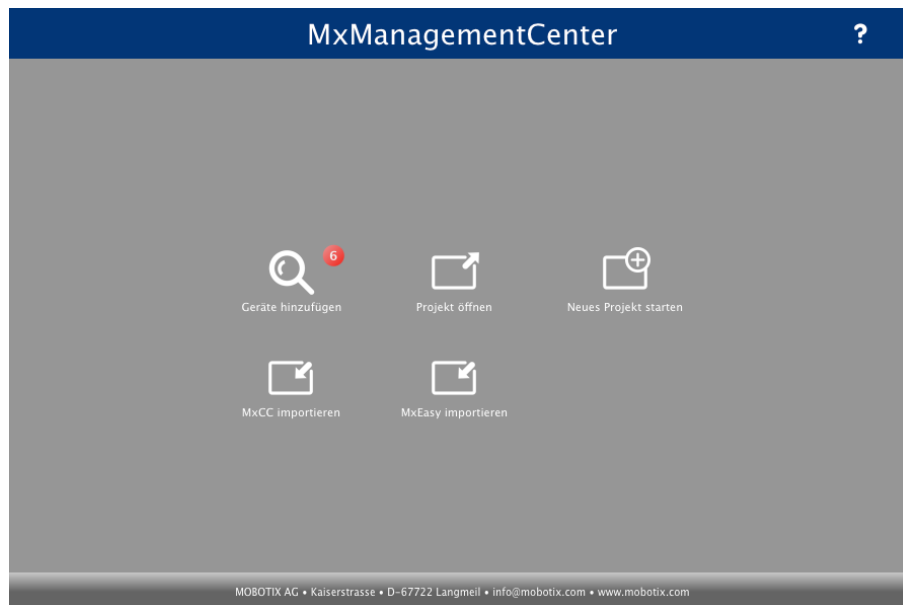
MOBOTIX Camera in MxManagementCenter

MxManagementCenter is a video management software for setting up and using the entire video surveillance system that provides a range of functions for different tasks and user groups. You can download the newest release of MxManagementCenter from the MOBOTIX website (www.mobotix.com > Support > Download Center > Software Downloads, MxManagementCenter section).

Please refer to the MxManagementCenter help for more information.

Procedure

When starting MxManagementCenter for the first time, the configuration wizard opens and automatically starts searching for MOBOTIX cameras. The number of found cameras is shown as a counter next to the **Add Devices** icon. This number is updated automatically if the number of MOBOTIX cameras on the network has changed (i.e., by connecting new/disconnecting existing cameras).



Start screen of the MxManagementCenter

1. Click on **Add Devices**. The cameras are displayed either in a list or as tiles. Use the List and Tile buttons to change the display mode.

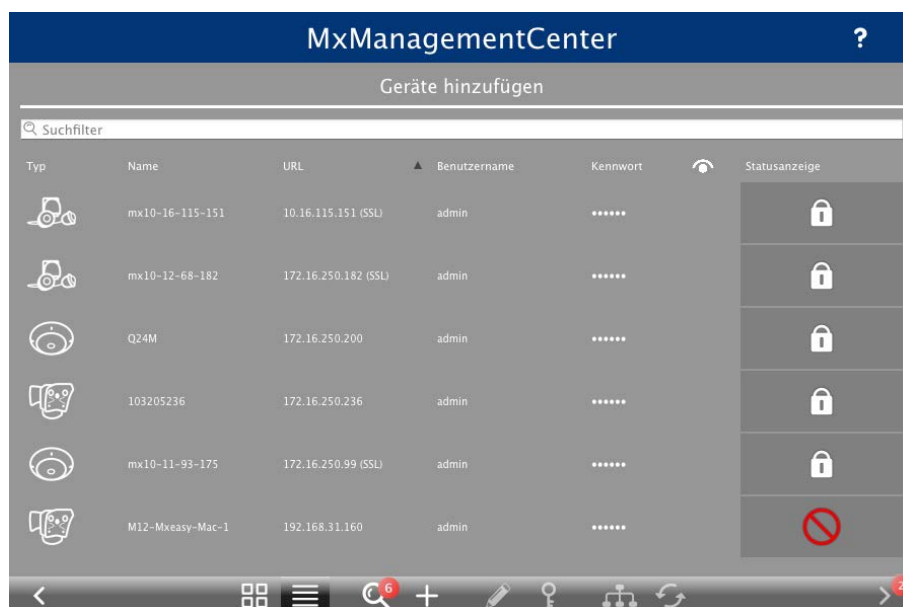


Fig. 79: Cameras as list

The application automatically monitors and displays the operating status of all cameras using corresponding icons. Example:

- The camera is not in the same subnet as the computer.
- The user name and password of the camera are not known.

Note

Using the Bonjour service ([en.wikipedia.org/wiki/Bonjour_\(software\)](https://en.wikipedia.org/wiki/Bonjour_(software))), the application finds not only MOBOTIX cameras on the same subnet, but also in other subnets. Normally, you would not be able to establish any connection to cameras in a different network or subnet.

Note

This is the case, for example, if you are integrating cameras into a network without DHCP server (i.e., with fixed IP addresses) and the IP address range is different from the 10.x.x.x range supported by the cameras in addition to DHCP.

MxManagementCenter can automatically configure such a camera so that it is "integrated" into your existing network.


2. Select the camera you want to set up and click on **Edit Network Settings**  at the bottom of the program window. The **Change Network Settings for Selected Devices** dialog opens.



Fig. 80: Change network settings for selected devices

3. Enter the IP address and the subnet mask of the selected camera.

Note

The IP addresses of the other cameras are automatically incremented by 1.

4. Click on **Apply** to apply the settings.

Note

For more information on this feature, please read the MxManagementCenter online help or the Tutorial (see www.mobotix.com > Support > Download Center > Documentation > Brochures & Guides > Tutorials).

Adjust the Camera

Adjusting the camera at the mounting position will ensure that you will see the desired field of view later on.

When adjusting the image focus or the field of view of the camera, always make sure that you can see the live image of the camera (see)!

To properly adjust the camera

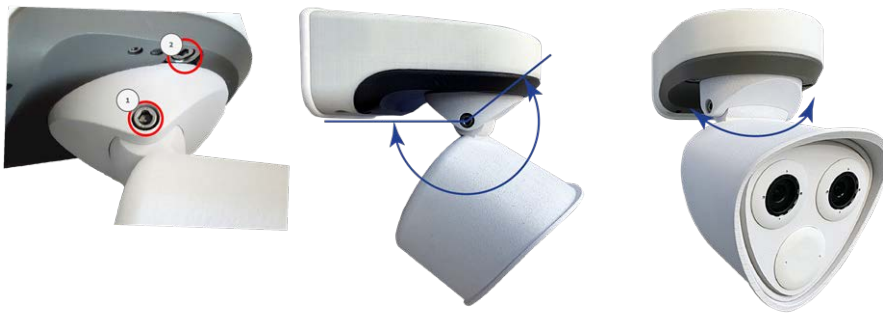


Fig. 81: Adjusting the camera

1. Show the live image of the camera on monitor (For more information, please consult the Reference Manual of the camera.).
2. Remove the screw caps if they have already been installed.
3. Using the Allen wrench [M.6](#), loosen the screw ① on both sides of the center pivot so that you can easily tilt the module housing.
4. Using the Allen wrench [M.6](#), loosen the screws ② that lock the center pivot so that you can easily turn the module housing.
5. Display the desired camera section on the computer monitor, then turn and tilt the camera until you have found the best position and sharpness.
6. Tighten the screws ① and ② to lock the camera in place.
7. If required, clean the optical surfaces using a clean, lint-free cotton cloth.

Focusing the TELE 15° Sensor Module



Fig. 82: Module wrench [M.1](#), p. 16 and lens wrench [M.2](#), p. 16 of the M73

Once the camera has been mounted, the **TELE 15° sensor module** should be checked for proper sharpness. You will need the **lens wrench blue M.2** and the **module wrench gray M.1** that are part of the [MOBOTIX M73: Scope of Delivery](#), p. 12.

When adjusting the image focus or the field of view of the camera, always make sure that you can see the live image of the camera (see)!

To correct image sharpness, you can also make use of the visual **focusing aid** of the camera (see the **Camera Reference Manual**, section **The Live View of the MOBOTIX Camera**)

Focusing the Camera Lenses

1. Show the live image of the camera on your monitor.
2. Insert the blue lens wrench into the notches of the sensor module.
3. Turn the wrench counter-clockwise until it stops:

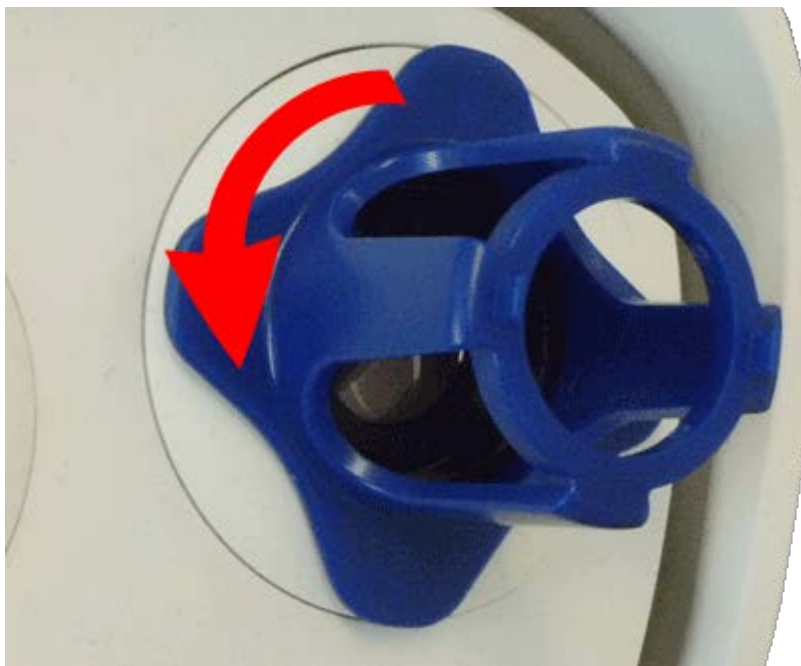


Fig. 83: Turn sensor module counter-clockwise until it stops

Caution!

If the red security clips M.14 have not been installed, the sensor module will also rotate! If this happens, keep on turning until the sensor module stops in its position for removal.

4. Rotate the wrench to the left until the lens protection glass slides out of the sensor module.
5. Insert the gray module wrench (with its two small pins) into the holes of the lens and cautiously turn to the left and to the right. Adjust the image sharpness according to the live image on the computer monitor:

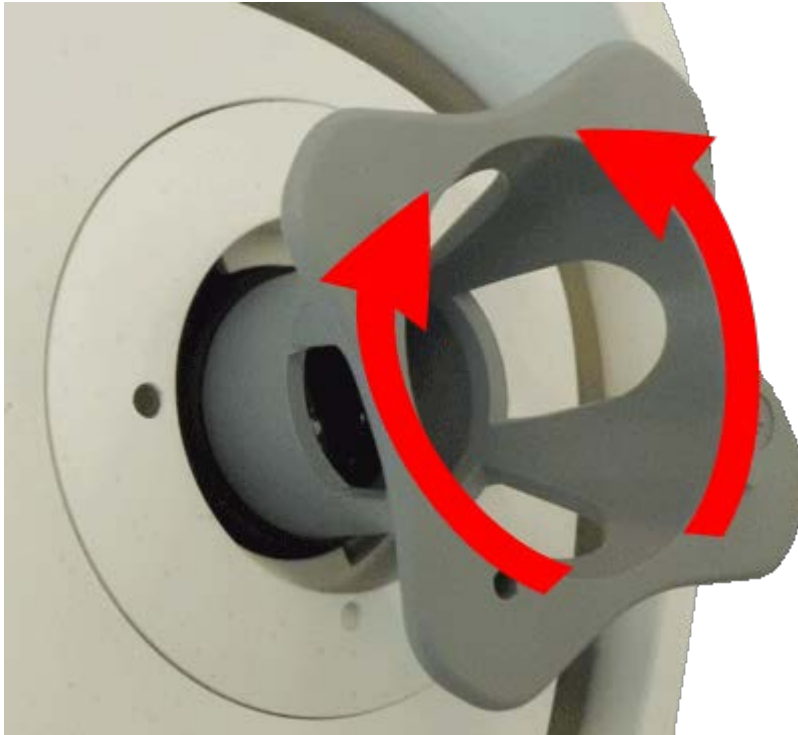


Fig. 84: Adjust lens focus

Caution!

Never apply force when turning the lens and never screw the lens too deep into the thread since this could damage the image sensor! If in doubt, keep turning the lens counter-clockwise, then turn clockwise to focus the lens.

6. If required, clean the inside of the lens protection glass with a clean, lint-free cloth:



Fig. 85: Lens protection glass

- Set the lens protection glass onto the notches of the blue lens wrench and position the protection glass with its two prongs over the corresponding receptacles of the sensor module:



Fig. 86: Insert lens protection glass using the lens wrench

- Using the lens wrench, press the lens protection glass firmly into the sensor module, until the glass fits flush with the sensor module housing.



Fig. 87: Push hard to insert lens protection glass and turn to lock

- Turn the lens protection glass clockwise using the blue lens wrench until it locks in place.
- If required, clean the outside of the lens protection glass with a clean, lint-free cloth:

Caution!

After adjusting the focus, make sure that the sensor module is aligned properly and that it is locked in place (use the gray module wrench to turn the sensor module clockwise until it stops).

Camera Software in the Browser

The integrated software of the M73 features a multitude of functions, such as video motion detection, long-term recording, alarm messaging and video IP telephony. Especially remarkable are the AI-based analytics features and the possibility to install third-party apps on the camera. Thanks to the virtual PTZ features, you can continuously zoom into or out of the live image using either the mouse wheel or a joystick.

When recording images or video sequences, you can choose to store either the visible image area of the live image or the full sensor image. This also allows examining the parts of an image or video that had not been visible in the real-time image section on display at the time of the recording.

Instead of using a web browser, you can also download the free MxManagementCenter from the MOBOTIX website, which allows displaying multiple cameras on one monitor, allows for comfortably searching and evaluating the alarm video clips with audio and provides alerting features (www.mobotix.com > Support). For mobile iOS and Android devices, the free-of-charge MOBOTIX MxBell is available.

Once the power and network connection of the MOBOTIX have been established, you can open the interface of the camera software in a web browser.

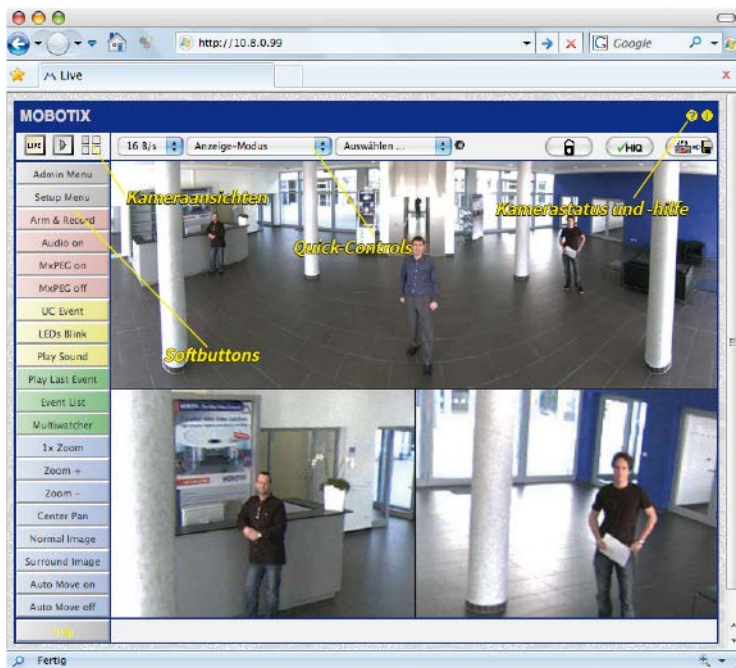


Fig. 88: The interface of the camera software

Default access credentials for the Administration Menu:

User name: admin

Password: meinsm

You must change the password when logging in for the first time

Open the camera's website in the browser

1. Enter the camera's IP address in the address field of a web browser.

Note

Make sure to copy the IP address camera from the back of the camera housing or from the sticker M.12.

Basic Settings

Password for the Administration Menu: Accessing the administration area of the camera (Admin Menu button) in the browser is only possible after entering a user name and password.

- **Default user name:** admin
- **Default password:** meinsm

Note

You must change the password when logging in for the first time.

Make sure that you store information on user names and passwords in a secure place. If you lose the administrator password and cannot access the Administration menu, the password can only be reset at the factory. This service is subject to a service charge.

The Quick Installation wizard will appear automatically when accessing the Administration Menu for the first time. It provides an easy method to adjust the basic camera settings to the current application scenario. For security reasons, it is highly recommended to change the default administrator password after the camera has been configured properly.

Enter the user name and password exactly as shown above. Note that all entries are case-sensitive.

Administering the camera: You can modify the camera configuration in the Administration Menu or the Setup Menu:

- **Admin Menu:** This menu contains the basic configuration dialogs of the camera (e.g. passwords, interfaces, software update).
- **Setup Menu:** This menu contains the dialogs for configuring the image, event and recording parameters. Some of these settings can be changed using the corresponding Quick Controls in the Live screen.

For more information, please consult the Reference Manual of the camera.

Configuring Sensor Modules

Using different combinations of sensor modules of the MOBOTIX M73 will have an influence on the display modes and configuration variants that are available.

An M73 will automatically check and verify the installed sensor modules upon its first start and at every reboot thereafter (e.g., focal length, Day or Night variant). Please note the following:

- If only one sensor module is attached, the camera will behave like a mono camera (i.e., there is no automatic Day/Night switching).
- If the modules are not exchanged within the first 12 operating hours, the camera will store the information of new sensor modules in the camera configuration.
- The camera will check the configuration on every reboot to see if the stored sensor modules are still present. If changes of the sensor module configuration have been detected (e.g., if a sensor module had to be replaced), the camera will show a corresponding message in the live image.

If required, the module configuration can be adjusted, e.g. you can define in which camera image (left or right) the sensor module should be displayed in a double image display.

Note on Using a Thermal Module

If you have installed the *Thermal Sensor Module* (see [Installing a Thermal Front Plate, p. 43](#)), it is **mandatory to open the dialog below** and to set one of the image sensors (left or right) to **M3 (Thermal Sensor)**! If you do not see a thermal image on one of the sensors, you did not complete this step.

Open the **Admin Menu > Image Sensor Configuration** dialog:

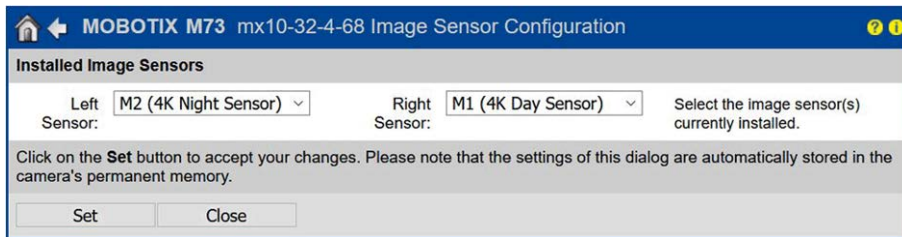


Fig. 89: Configuring the Sensor Modules

Open the **Image Sensor Configuration** dialog in the following cases:

- **Switching the displayed camera images:** You want to show the left-hand camera image on the right (and vice versa), without having to physically swap the module connectors at the camera itself.
- **Exchanging sensor modules:** In this case, the M73 will display a message box and will log a system message to inform you that sensor modules have been exchanged (see also [Installing the Sensor Modules to the Thermal Front Plate, p. 49](#)).
- **Adding/activating sensor modules:** You can activate modules that had been deactivated before.
- **Switching off/removing sensor modules:** If required, you can deactivate connected modules in this dialog.

For more information, please consult the Reference Manual of the camera.

Maintenance

Opening the Camera Body

E. g. to replace the microSD card of the M73, it is necessary to open the camera body.
The entire camera is mounted onto the mounting plate using the two lock screws.

You will need:

- Allen wrench 5 mm [M.6, p. 16](#)



Fig. 90: Installed M73

Procedure

1. Remove the two housing rubber plugs [M.3](#) from the holes of the fastening screws.



Fig. 91: Remove rubber plugs

2. Open the two allen screws using the allen wrench [M.3](#).



Fig. 92: Open allen screws

3. Carefully pull the camera body off the mounting plate.



Fig. 93: Pull the camera body off the mounting plate

Replacing the microSD card

Caution

To remove, insert or exchange the microSD card, the camera must be disassembled.

Before removing the microSD card, deactivate the recording function and restart the camera. Non-observance can lead to data loss!

The microSD card must not be write-protected!

Do not touch the circuit board when exchanging the microSD card!

Step by step

1. **Deactivate storage:** If storage on microSD card is still activated deactivate it in the cameras web interface: **Admin Menu > Storage on external file server / flash media**, then reboot the camera .
2. **Open the camera body:** see [Opening the Camera Body, p. 99](#)

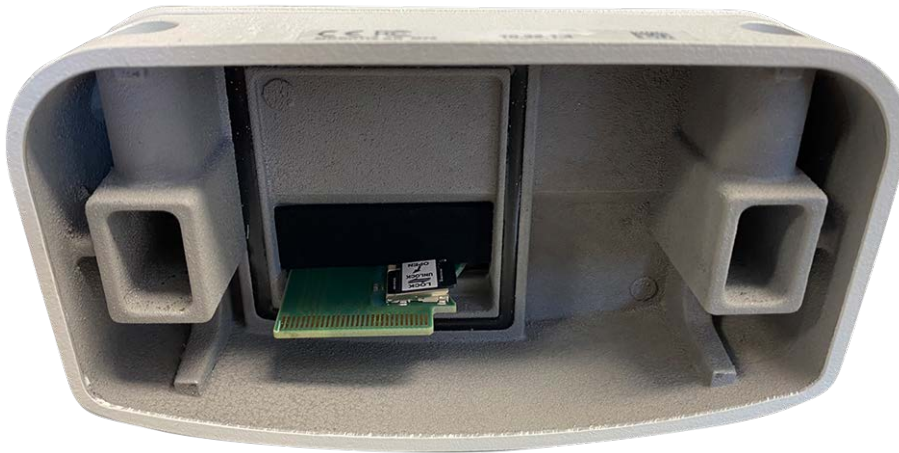


Fig. 94: Open camera body

3. **Unlock the microSD card holder:** Carefully flip up the metal cover of microSD card (e.g. with a fingernail).



Fig. 95: Unlock microSD card holder

4. **Remove the microSD card**
5. **Insert microSD card:** Insert the new microSD card in the holder and close the metal cover with light pressure until it snaps in.
6. **Close the camera body:** (see [Finishing the Installation of the Camera](#) , p. 75).
7. **Activate storage:** If the microSD card already is formatted with MxFFS has been inserted, storage can be activated in Admin Menu > Storage on External File Server/Flash Device. After rebooting the camera, recording is activated automatically. .

Cleaning the Camera and Lenses

Clean the camera housing using a mild alcohol-free detergent without abrasive particles.

To protect the lens protection glass, only use the supplied mounting supplies (see [Mounting Supplies: Scope of Delivery, p. 15](#)).

Cleaning the lens protection glass

- Use the wide end of the gray module wrench [M.1](#) to remove/install the lens protection glass. The narrow side of the wrench is used to adjust the sharpness (focal length) of the tele lenses.
- You should clean the lens protection glasses and domes regularly using a clean, lint-free cotton cloth. If the dirt is more persistent, add a mild alcohol-free detergent without abrasive particles.
- Make sure you instruct cleaning personnel on how to clean the camera.



[EN_04/21](#)

MOBOTIX AG • Kaiserstrasse • D-67722 Langmeil • Tel.: +49 6302 9816-103 • sales@mobotix.com • www.mobotix.com

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