

# MOBOTIX Professional Services

## Services Overview



				Pre-Configuration		Project Implementation & Commissioning		System Optimization	
						On-Site	Remote	On-Site	Remote
IoT Cameras	General								
		Software Update		✓		✓	✓	✓	✓
		Security		✓		✓	✓	✓	✓
		Hardware Configuration		✓		✓	✓	✓	✓
		Page Administration		✓		✓	✓	✓	✓
		Camera Administration		✓		✓	✓	✓	✓
		Audio		✓		✓	✓	✓	✓
	Network								
		Network Setup		✓		✓	✓	✓	✓
		VoIP Telephony		✓		✓	✓	✓	✓
	Image								
		Logo & Image Profiles		✓		✓	✓	✓	✓
		General Image Settings		(✓)		✓	(✓)	✓	(✓)
		Exposure Settings		-		✓	(✓)	✓	(✓)
		Color Settings		-		✓	✓	✓	✓
		JPEG Settings		✓		✓	✓	✓	✓
		Text & Display Settings		✓		✓	✓	✓	✓
		vPTZ Settings		✓		✓	✓	✓	✓
	Event Handling								
		Thermal Sensor Settings <i>(depends on the model)</i>		(✓)		✓	✓	✓	✓
		MxMessageSystem		✓		✓	✓	✓	✓
		General Event Settings		✓		✓	✓	✓	✓
		Event Overview		(✓)		✓	(✓)	✓	(✓)
		Action Group Overview		(✓)		✓	✓	✓	✓
	Recording								
		Storage		✓		✓	✓	✓	✓
		Recording		✓		✓	✓	✓	✓
	Modules								
		MxBus Modules		(✓)		✓	(✓)	✓	(✓)
	Door Station								
		Video Door Station		(✓)		✓	(✓)	✓	(✓)
		MxBus Modules		(✓)		✓	(✓)	✓	(✓)
	Apps & Analytics								
		Activation of MOBOTIX 7 Apps <i>(depends on the model)</i>		✓		✓	✓	✓	✓
		Configuration		(✓)		✓	✓	✓	✓
		Optimization		-		✓	✓	✓	✓
	System Check								
		System Health Check & Optimization		-		✓	✓	✓	✓
		Troubleshooting & Re-config (if reqd)		-		✓	(✓)	✓	✓
MOVE Cameras	System								
		System		✓		✓	✓	✓	✓
		Security <i>(password need to be changed!)</i>		(✓)		(✓)	(✓)	(✓)	(✓)
		Network		✓		✓	✓	✓	✓
		DDNS		✓		✓	✓	✓	✓
		Mail		✓		✓	✓	✓	✓
		FTP		✓		✓	✓	✓	✓
		HTTP		✓		✓	✓	✓	✓
		Events		(✓)		✓	(✓)	✓	(✓)
		Storage Management		(✓)		✓	✓	✓	✓
		Recording		✓		✓	✓	✓	✓
		Schedule		✓		✓	✓	✓	✓
		File Location		(✓)		✓	✓	✓	✓
		Software Upgrade		✓		✓	✓	✓	✓
	Streaming								
		Video Configuration		✓		✓	✓	✓	✓
		Video Rotation		✓		✓	✓	✓	✓
		Video Text Overlay		✓		✓	✓	✓	✓
		Video OCX Protocol		✓		✓	✓	✓	✓
		Audio		✓		✓	✓	✓	✓

✓ Available

(✓) Restricted available

- Not available

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				Pre-Configuration		Project Implementation & Commissioning		System Optimization	
						On-Site	Remote	On-Site	Remote
MOVE Cameras	Camera								
		Exposure		-		✓	✓	✓	✓
		White Balance		-		✓	✓	✓	✓
		Picture Adjustment		-		✓	✓	✓	✓
		IR Function		-		✓	✓	✓	✓
		Noise Reduction		-		✓	✓	✓	✓
		WDR Function		-		✓	✓	✓	✓
		Image Stabilizer		-		✓	✓	✓	✓
		Digital Zoom		✓		✓	✓	✓	✓
		Profile		(✓)		✓	✓	✓	✓
		TV System		✓		✓	✓	✓	✓
	PTZ <i>(depends on the model)</i>								
		Preset		-		✓	✓	✓	✓
		Cruise		-		✓	✓	✓	✓
		Auto Pan		-		✓	✓	✓	✓
		Sequence		-		✓	✓	✓	✓
	Analytic <i>(depends on the model)</i>								
		Setup Analytics		-		✓	✓	✓	✓
NAS	General Settings								
		Partitioning		-		✓	✓	✓	✓
		QVR Pro Installation & Activation		-		✓	✓	✓	✓
	QVR Pro Settings								
		Camera Allocation		-		✓	✓	✓	✓
		Alarm Handling		-		✓	✓	✓	✓
NVR	General Settings								
		Network setup		✓		✓	✓	✓	✓
		Camera Allocation		✓		✓	✓	✓	✓
	CLOUD								
		Network setup		✓		✓	✓	✓	✓
HUB	General Settings								
		Network setup		✓		✓	✓	✓	✓
		Camera Allocation		✓		✓	✓	✓	✓
	Install & Setup								
		Installation Server / Client		-		✓	✓	✓	✓
		Software / Firmware Updates		-		✓	✓	✓	✓
MxMC	Usability								
		User / Operator Training		-		✓	✓	✓	✓
		System Health Check		-		✓	✓	✓	✓
		System Optimization		-		✓	✓	✓	✓
	Individual Requirements								
		Custom Services		-		✓	✓	✓	✓

✓ Available

(✓) Restricted available

- Not available

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