MOBOTIX Professional Services
Pre-Configuration

Faster deployment and immediate operational capability of pre-configured MOBOTIX systems

Are you already planning your next MOBOTIX project? Why not **save time and resources** by simply having the **pre-configuration of the required cameras and system devices already done at the MOBOTIX factory**? The MOBOTIX Professional Services team will be happy to help you make your project as efficient as possible right from the start.

This is true Plug & Play: We ensure that the device configurations are carried out both with regard to the desired application and also for the best possible system performance. Thanks to the network and function settings we set beforehand, your **MOBOTIX system is ready for operation immediately after physical installation**.

The **Pre-Configuration Service** is available for all MOBOTIX camera series (IoT/MOVE/Door Station) and for the MOBOTIX NVR and Cloud solutions. For a **detailed overview** of the individual services offered, please refer to the attached table. Allow us to be part of your team and support you in the smooth and timely realization of your projects.

Your advantages at a glance:

✓ **Optimization of Project Roll Outs**
- **Reduces workload and saves time for your Engineers**
- **Faster deployment speed results in quicker project completion**

✓ **Prevents configuration errors, which can cause time and frustration**

✓ **Perfect for time-critical and large scale projects**

✓ **Increases customer satisfaction and encourages repeat business**

✓ **Cost Efficient – Low fixed prices per device**

✓ **Time efficiencies allow opportunity to complete more projects and increase revenue**

Request a quote now:

MOBOTIX Professional Services can only be used exclusively by registered MOBOTIX partners. Our services are based on fixed hourly, daily or unit costs. For a quote, please contact your MOBOTIX Sales team by email or phone:

✉ **sales@mobotix.com**

✆ **+49 6302 9816-103**

More Information:
www.mobotix.com/en/professional-services

MOBOTIX
BeyondHumanVision

MOBOTIX Professional Services

Services Overview

			Pre-Configuration	Project Implementation & Commissioning		System Optimization	
				On-Site	Remote	On-Site	Remote
IoT Cameras							
	General						
		Software Update	✓	✓	✓	✓	✓
		Security	✓	✓	✓	✓	✓
		Hardware Configuration	✓	✓	✓	✓	✓
		Page Administration	✓	✓	✓	✓	✓
		Camera Administration	✓	✓	✓	✓	✓
		Audio	✓	✓	✓	✓	✓
	Network						
		Network Setup	✓	✓	✓	✓	✓
		VoIP Telephony	✓	✓	✓	✓	✓
	Image						
		Logo & Image Profiles	✓	✓	✓	✓	✓
		General Image Settings	(✓)	✓	(✓)	✓	(✓)
		Exposure Settings	–	✓	(✓)	✓	(✓)
		Color Settings	–	✓	✓	✓	✓
		JPEG Settings	✓	✓	✓	✓	✓
		Text & Display Settings	✓	✓	✓	✓	✓
		vPTZ Settings	✓	✓	✓	✓	✓
	Event Handeling						
		Thermal Sensor Settings *(depends on the model)*	(✓)	✓	✓	✓	✓
		MxMessageSystem	✓	✓	✓	✓	✓
		General Event Settings	✓	✓	✓	✓	✓
		Event Overview	(✓)	✓	(✓)	✓	(✓)
		Action Group Overview	(✓)	✓	✓	✓	✓
	Recording						
		Storage	✓	✓	✓	✓	✓
		Recording	✓	✓	✓	✓	✓
	Modules						
		MxBus Modules	(✓)	✓	(✓)	✓	(✓)
	Door Station						
		Video Door Station	(✓)	✓	(✓)	✓	(✓)
		MxBus Modules	(✓)	✓	(✓)	✓	(✓)
	Apps & Analytics						
		Activation of MOBOTXIX 7 Apps *(depends on the model)*	✓	✓	✓	✓	✓
		Configuration	(✓)	✓	✓	✓	✓
		Optimization	–	✓	✓	✓	✓
	System Check						
		System Health Check & Optimization	–	✓	✓	✓	✓
		Troubleshooting & Re-config (if reqd)	–	✓	(✓)	✓	✓
MOVE Cameras							
	System						
		System	✓	✓	✓	✓	✓
		Security *(password need to be changed!)*	(✓)	(✓)	(✓)	(✓)	(✓)
		Network	✓	✓	✓	✓	✓
		DDNS	✓	✓	✓	✓	✓
		Mail	✓	✓	✓	✓	✓
		FTP	✓	✓	✓	✓	✓
		HTTP	✓	✓	✓	✓	✓
		Events	(✓)	✓	(✓)	✓	(✓)
		Storage Management	(✓)	✓	✓	✓	✓
		Recording	✓	✓	✓	✓	✓
		Schedule	✓	✓	✓	✓	✓
		File Location	(✓)	✓	✓	✓	✓
		Software Upgrade	✓	✓	✓	✓	✓
	Streaming						
		Video Configuration	✓	✓	✓	✓	✓
		Video Rotation	✓	✓	✓	✓	✓
		Video Text Overlay	✓	✓	✓	✓	✓
		Video OCX Protocol	✓	✓	✓	✓	✓
		Audio	✓	✓	✓	✓	✓

✓ Available
(✓) Restricted available
– Not available

www.mobotix.com/en/professional-services

	Pre-Configuration	Project Implementation & Commissioning		System Optimization	
		On-Site	Remote	On-Site	Remote
MOVE Cameras					
Camera					
Exposure	–	✓	✓	✓	✓
White Balance	–	✓	✓	✓	✓
Picture Adjustment	–	✓	✓	✓	✓
IR Function	–	✓	✓	✓	✓
Noise Reduction	–	✓	✓	✓	✓
WDR Function	–	✓	✓	✓	✓
Image Stabilizer	–	✓	✓	✓	✓
Digital Zoom	✓	✓	✓	✓	✓
Profile	(✓)	✓	✓	✓	✓
TV System	✓	✓	✓	✓	✓
PTZ *(depends on the model)*					
Preset	–	✓	✓	✓	✓
Cruise	–	✓	✓	✓	✓
Auto Pan	–	✓	✓	✓	✓
Sequence	–	✓	✓	✓	✓
Analytic *(depends on the model)*					
Setup Analytics	–	✓	✓	✓	✓
NAS					
General Settings					
Partitioning	–	✓	✓	✓	✓
QVR Pro Installation & Activation	–	✓	✓	✓	✓
QVR Pro Settings					
Camera Allocation	–	✓	✓	✓	✓
Alarm Handling	–	✓	✓	✓	✓
Event Handling	–	✓	✓	✓	✓
NVR					
General Settings					
Network setup	✓	✓	✓	✓	✓
Camera Allocation	✓	✓	✓	✓	✓
CLOUD					
General Settings					
Network setup	✓	✓	✓	✓	✓
Camera Allocation	✓	✓	✓	✓	✓
HUB					
Install & Setup					
Installation Server / Client	–	✓	✓	✓	✓
Software / Firmware Updates	–	✓	✓	✓	✓
Usability					
User / Operator Training	–	✓	✓	✓	✓
System Health Check	–	✓	✓	✓	✓
System Optimization	–	✓	✓	✓	✓
MxMC					
Install & Setup					
Installation Server / Client	–	✓	✓	✓	✓
Software / Firmware Updates	–	✓	✓	✓	✓
Usability					
User / Operator Training	–	✓	✓	✓	✓
System Health Check	–	✓	✓	✓	✓
SystemOptimization	–	✓	✓	✓	✓
Individual Requirements					
Custom Services	–	✓	✓	✓	✓

✓ Available
(✓) Restricted available
– Not available

www.mobotix.com/en/professional-services

MOBOTIX
Beyond**Human**Vision

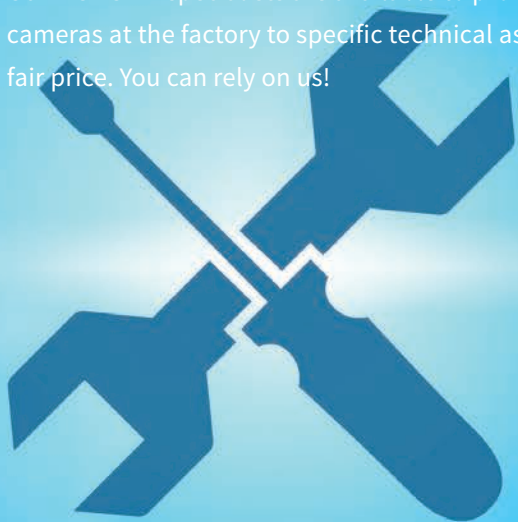# Intelligent Video Security Solutions

MOBOTIX offers a comprehensive range of solutions for all aspects of video-based security systems. We develop high-quality, decentralized, energy-efficient systems that mean our customers save money on every MOBOTIX system installed.

Our motto BeyondHumanVision is also our mission: MOBOTIX is fully committed to making itself the most reliable company it can be, one that protects people and property by using intelligent, cyber-secure video technology to go beyond human vision.

We are here when you need us

In addition to our usual After Sales Support, where our Support Technicians are standing by to ensure that our products are performing as expected, our Professional Services program allows us to assist you should you need any individual assistance that goes beyond ensuring functionality.

Our MOBOTIX specialists are available to provide our certified partners, worldwide, with services ranging from pre-configuring cameras at the factory to specific technical assistance, either remotely or directly on site as required – all of which at a very fair price. You can rely on us!

MOBOTIX

BeyondHumanVision