

MOBOTIX NEWS – December 2025

New Products and Updates



**WHAT'S
NEW?**

- MOBOTIX 7 News
- MOBOTIX MOVE News
- MOBOTIX HUB News

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1.

MOBOTIX Software Updates (Overview)

1. MOBOTIX Software Updates (Overview)

Current Updates

2025:

- December 01: [MOBOTIX HUB Plug-Ins 2025-12-01](#)
- November 28: [MX System Release 7.3.6.62](#), [MX Certified Apps Release 2025-11-14](#)
- November 19: [MOBOTIX HUB DriverInstaller 139a](#), [MOBOTIX HUB Security Patches 2025-11-19](#)
- October 27: [MxMOVE NVR CMS Release mb20251015CMS](#)
- October 24: [MxMOVE NVR Release mb20251017NVR64](#), [MxMOVE NVR Release mb20251017NVR816](#), [MxMOVE Release mb20250923UX](#), [MxMOVE Release mb20250923UX_8G_ALPR](#), [MxMOVE Release mb20251021SX](#)
- October 14: [MX System Release 7.3.6.48-r3](#)
- October 01: [MxMOVE Release mb20250912TU](#)
- September 25: [MOBOTIX HUB 2025 R2](#)
- September 19: [MOBOTIX HUB Plug-Ins 2025-09-19](#), [MOBOTIX HUB Plug-Ins 2025-09-19 for Milestone XProtect](#)
- August 14: [MxMOVE Release mb20250731YX](#)
- August 08: [MOBOTIX HUB Security Patches 2025-08-08](#)
- August 01: [MOBOTIX HUB Plug-Ins 2025-08-01 for Milestone XProtect](#), [MOBOTIX HUB Plug-Ins 2025-08-01](#), [MOBOTIX Driver 2025-08-01 for Milestone XProtect](#)
- July 18: [MX System Release 7.3.6.48](#), [MX-Certified Apps Release 2025-07-10](#), [MOBOTIX HUB Security Patches 2025-07-18](#)
- July 16: [MOBOTIX HUB Release 2025 R1 \(Update\)](#)

Note on MOBOTIX software updates

MOBOTIX systems also require regular software updates to remain secure, powerful, and compatible in the long term. Don't wait too long to do this—there are good reasons to perform updates consistently:

1. Close security gaps

The most important reason for an immediate update is IT security. Only with up-to-date software can known vulnerabilities be reliably closed.

2. Utilize new features

Many updates bring helpful new features and technological improvements—especially in the areas of AI, analytics, and integration capabilities.

3. Optimize performance

Updates often improve the performance, stability, and user-friendliness of the system, regardless of security-related aspects.

4. Ensure compatibility

Only up-to-date systems guarantee smooth interaction with modern video management solutions and IT infrastructures.

>> Go to the MOBOTIX software download area

2.

MOBOTIX 7 News

2.1 Firmware Updates MOBOTIX 7

New firmware and app release for MOBOTIX 7 cameras

Over the past few months, we have continued to develop the firmware for our MOBOTIX IoT cameras. The following releases offer improved performance, enhanced app functionality and expanded hardware support:

MX System Release 7.3.6.62 (for MOBOTIX 7)

This firmware update for the MOBOTIX 7 platform provides the necessary basis for using the new M73 thermal sensor modules (**see section 2.2**). With higher thermal sensitivity of now 30 mK (instead of 50 mK) and up to **30 frames per second** (instead of 9 previously) for smooth thermal video streams – even in combination with a second optical sensor.

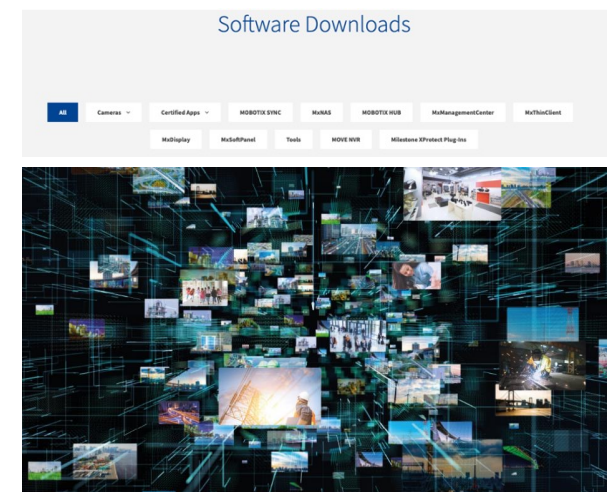
MX Certified Apps Release 2025-11-14 (for MOBOTIX 7)

This app release for the MOBOTIX 7 camera models M73, S74, D71, p71, p71TA, v71, c71A contains internal improvements. With this version, the camera result data from [the MOBOTIX Barcode Reader app](#) can be searched and displayed in the MOBOTIX HUB DeskClient's "forensic search." To make this feature available in the DeskClient, the [MOBOTIX HUB Plug-Ins 2025-12-01](#) must first be installed.

Purchasing MOBOTIX Certified Apps and activating them in the camera – here's how it works:

App licenses and activation IDs are purchased through the same sales channel as cameras: through an authorized MOBOTIX partner. The partner serving the end customer can then send the purchased license directly from the MOBOTIX license portal to the end customer by email. Licenses can be stockpiled, provided they are perpetual licenses.

Activation and license management are carried out in the camera firmware in the Admin menu under "License Management." Alternatively, the license can also be imported via the MxManagementCenter from version 2.2 onwards.



SEE MORE. SEE EARLIER. ACT!

When it matters, every second counts. Then you have the advantage on your side when you see things that normally remain hidden. MOBOTIX thermal cameras give you exactly that edge. Integration into holistic solutions makes them even more efficient.

<https://www.mobotix.com/en/thermal-technology>

2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

New thermal sensor modules for the MOBOTIX M73 – higher precision with 30 mK, 30 instead of 9 frames per second

MOBOTIX is expanding the M73 thermal portfolio with a new generation of thermal sensor modules offering significantly improved image and temperature precision. Following the introduction of the new [95° Radiometry+](#) module in July 2025, **four additional variants** are now available (see next page for details), replacing the previous comparable 50 mK models of the M73 – at identical prices!

All new modules operate with a thermal sensitivity of **30 mK**, deliver clearer thermal images and enable up to **30 fps** in all lens variants. A MOBOTIX M73 can only be operated as a thermal camera with a thermal module or with a thermal module and an optical 4K module (e.g., for thermal overlay images to better locate temperature anomalies).

In conjunction with **Thermal Distance Compensation** and the latest camera firmware (version 7.3.6.62 or higher), the modules offer more precise temperature measurement (R models with radiometry function) and more detailed image display (all models) – ideal for early fire detection in security-critical environments and for surveillance tasks in all weather and lighting conditions where optical cameras are not permitted for data protection reasons.

Typical areas of application for the robust MOBOTIX thermal cameras (IP66, IK10):






- Early fire detection in buildings and industrial facilities – indoors and outdoors
- Perimeter protection with clear data protection advantages
- Temperature monitoring of machines, processes and systems
- Energy management, leakage and heat loss analysis
- Logistics and hazardous materials areas
- Critical infrastructures and supply areas




Easy-to-install thermal sensor module for the MOBOTIX M73, including front plate. Compatible with all M73 cameras with firmware 7.3.6.62 or higher.

2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

Overview: All new thermal modules (30 mK/30 fps) for the MOBOTIX M73

Variant	50° CIF (QVGA) 	12° CIF (QVGA) 	95° VGA 	50° VGA 	18° VGA 
Thermal Radiometry (20 temperature measurement windows)	✓	–	✓	✓	–
FOV (H×V)	50°×40°	12°×10°	95°×76°	50°×40°	18°×14°
Resolution (pixels)	320x240	320x240	640x480	640x480	640x480
Sensitivity	30 mK	30 mK	30 mK	30 mK	30 mK
Pixel pitch	12 µm	12 µm	12 µm	12 µm	12 µm
Thermal measuring range High sensitivity Low sensitivity	–40...150°C –40...350°C	–40...150°C –40...350°C	–40...150°C –40...350°C	–40...150°C –40...350°C	–40...150°C –40...350°C
Max. frame rate	30 fps	30 fps	30 fps	30 fps	30 fps
Compatible Certified Apps	Advanced Radiometry Thermal Validation MOBOTIX ActivitySensor IRISITY Core Intrusion	MOBOTIX ActivitySensor IRISITY Core Intrusion	Advanced Radiometry Thermal Validation MOBOTIX ActivitySensor IRISITY Core Intrusion	Advanced Radiometry Thermal Validation MOBOTIX ActivitySensor IRISITY Core Intrusion	MOBOTIX ActivitySensor IRISITY Core Intrusion
MOBOTIX Order Code & STORE Link	Mx-O-M73TC-320R100	Mx-O-M73TC-320T280	Mx-O-M73TC-640R050	Mx-O-M73TC-640R100	Mx-O-M73TC-640T280

Previous module (50 mK/9 fps) 	Mx-O-M73TB-336R100	Mx-O-M73TB-336R280	Mx-O-M73TB-640R050	Mx-O-M73TB-640R100	--
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2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

Ordering information – please note:

- The new thermal sensors can only be operated **with firmware release 7.3.6.62** or higher for the MOBOTIX 7 platform (see section 2.1).
- Due to current demand, **delivery times of 8 to 10 weeks** are to be expected.
- Despite improved performance, there is **no price increase** compared to the respective predecessor modules with 9 fps (Mx-O-M73TB-336R100, Mx-O-M73TB-336T280, Mx-O-M73TB-640R050, Mx-O-M73TB-640R100).
- There was no comparable predecessor with 9 fps for the new Mx-O-M73TC-640T280 module with 18°x14°.

Ordering information		
Model name Order number	Description	MSRP
Thermal module 320 R100 with front plate for M73, 50° x 40° (C model) Mx-O-M73TC-320R100	QVGA/CIF (320 x 240 pixels) • with thermal radiometry • 50° x 40° • incl. M73 replacement front plate • 30 fps • 30 mK	Contact your MOBOTIX partner
Thermal module 320 T280 with front plate for M73, 12° x 10° (C model) Mx-O-M73TC-320T280	QVGA/CIF (320 x 240 pixels) • without thermal radiometry • 12° x 10° • incl. M73 replacement front plate • 30 fps • 30 mK	
Thermal module 640 R050 with front plate for M73, 95° x 76° (C model) Mx-O-M73TC-640R050	VGA (640 x 480 pixels) • with thermal radiometry • 95° x 76° • incl. M73 replacement front plate • 30 fps • 30 mK	
Thermal module 640 R100 with front panel for M73, 50° x 40° (C model) Mx-O-M73TC-640R100	VGA (640 x 480 pixels) • with thermal radiometry • 50° x 40° • incl. M73 replacement front plate • 30 fps • 30 mK	
Thermal module 640 T280 with front plate for M73, 18° x 14° (C model) Mx-O-M73TC-640T280	VGA (640 x 480 pixels) • without thermal radiometry • 18° x 14° • incl. M73 replacement front panel • 30 fps • 30 mK	

*MOBOTIX MSRP prices are recommended net sales prices ex works (EXW) from the factory in Germany. In some countries, MOBOTIX distributors must set higher local sales prices due to import regulations/customs duties.



2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

Technical advantages over previous thermal modules (50 mK/9 fps):

1. Higher thermal precision

All new modules deliver 30 mK sensitivity instead of 50 mK. This makes finer temperature differences visible – an advantage, for example, for technical diagnostics and process analyses.

2. Frame rate of 30 fps for greater performance

This improves the display of moving objects, the accuracy of AI analyses, and ensures more stable thermal overlay images in conjunction with optical sensors.

3. Higher measurement accuracy through thermal distance compensation

Starting with M73 camera firmware 7.3.6.62, temperature measurement can be adjusted even more precisely to the distance of the object – particularly relevant in industrial and security applications.

4. Wider range of optics

From extreme wide angles to new telephoto options (18° VGA), the M73 will cover an expanded range of thermal applications in the future.

5. Full compatibility of the new radiometry models with existing MOBOTIX thermal apps

- Advanced Radiometry App
- Thermal Validation App



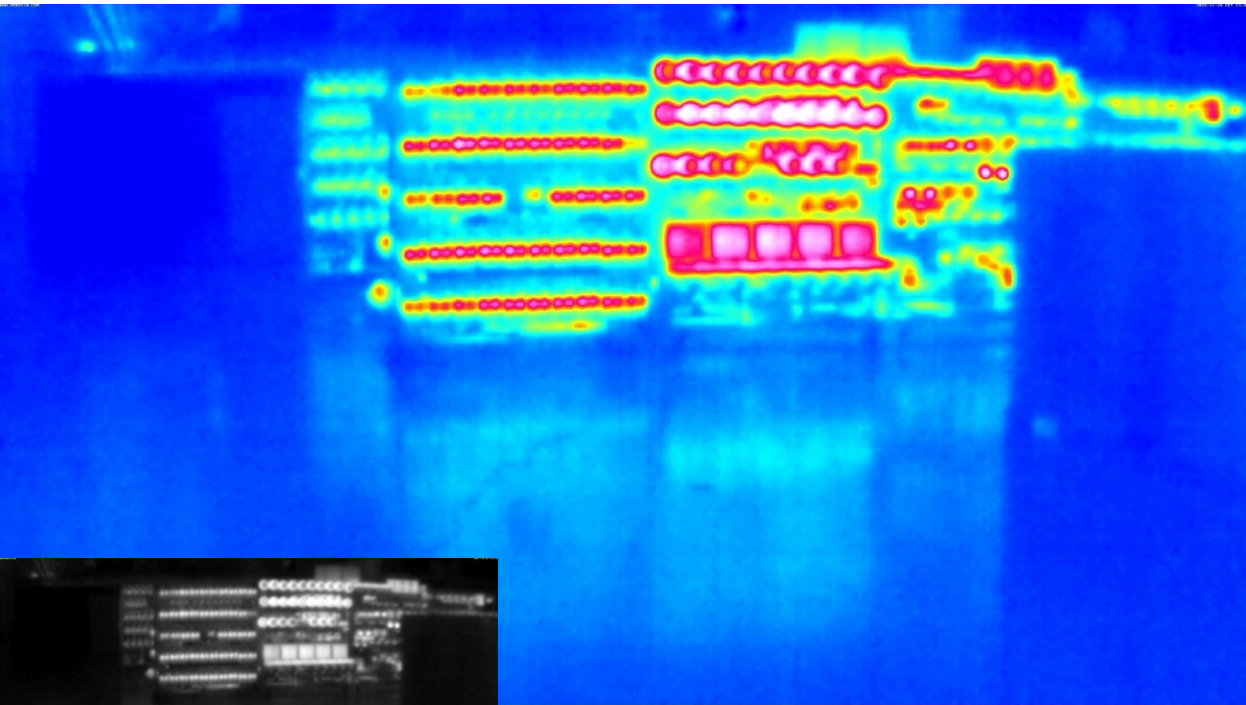
2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

The following pages show a comparison of the **detection ranges and image quality of the previous and new thermal sensor modules**. The scene shows a view of a camera test bench used by MOBOTIX Quality Assurance. On the right, a person is standing between pallets of packaging material. The image below was taken with a MOBOTIX M73 with a 95° optical sensor module for better orientation.

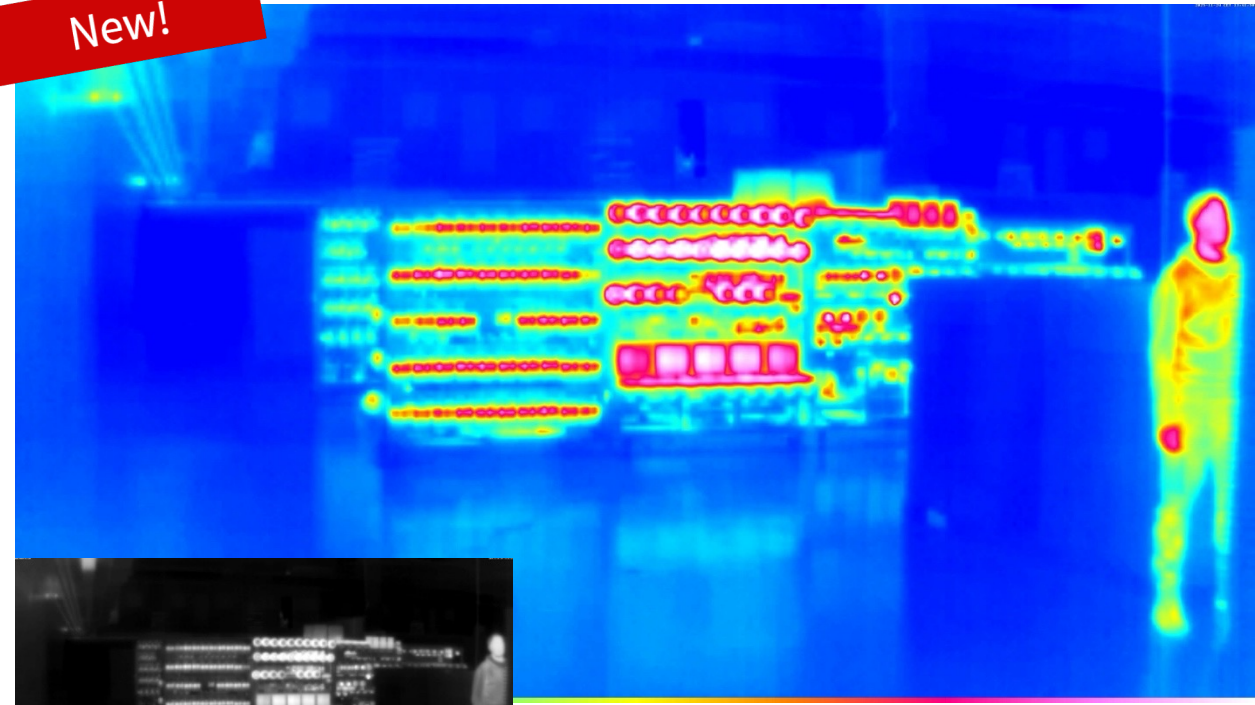
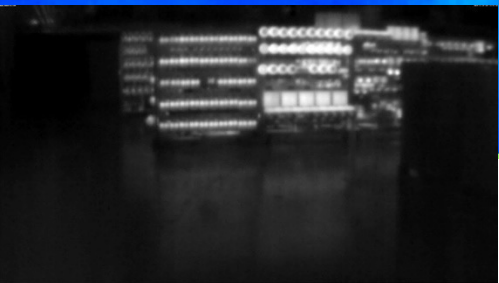


2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

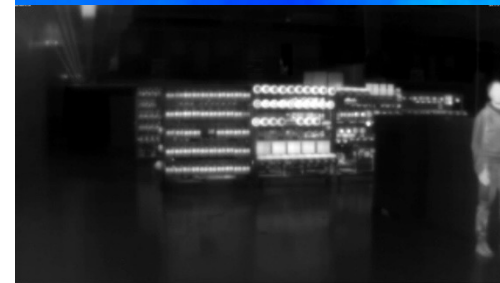
Comparison of previous and new thermal sensor modules – improved image quality thanks to increased thermal sensitivity (30 mK instead of 50 mK). The smaller image shows the optional display with the "Grayscale" setting (instead of "Rainbow" in the large image).



Previous: CIF 45°x35° (Mx-O-M73TB-336R100)
Currently available



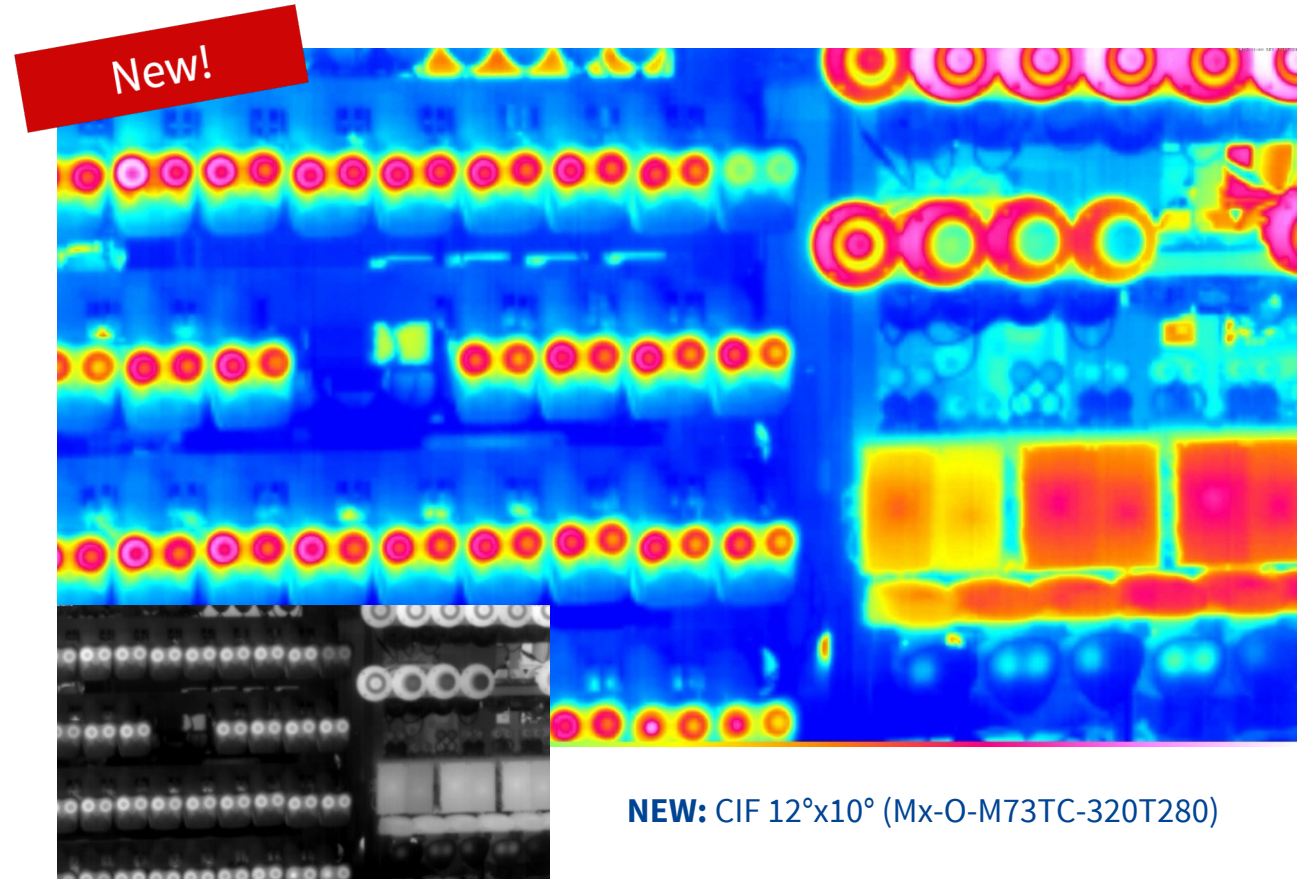
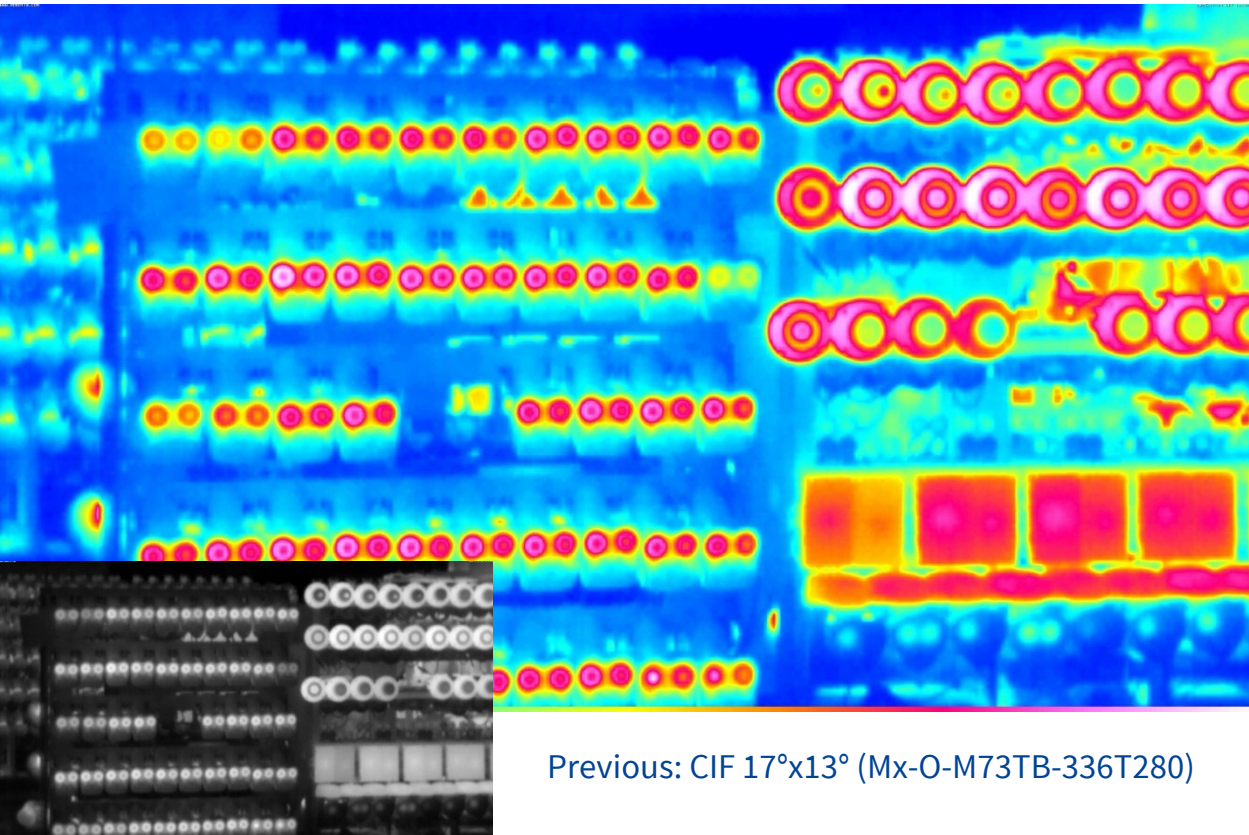
NEW: CIF 50°x40° (Mx-O-M73TC-320R100)
Current delivery time: min. 12 weeks



NOTE: The new 50° version is still in the production ramp-up phase. Initial deliveries are realistic from Q2/2026.
For ongoing projects, we recommend the 45° module, which is still available and offers very similar coverage and measurement accuracy.

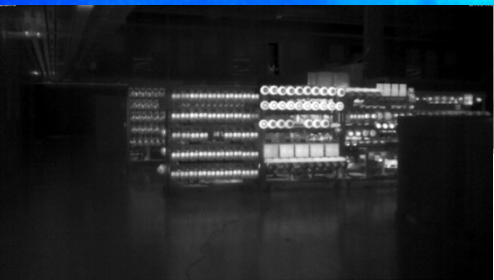
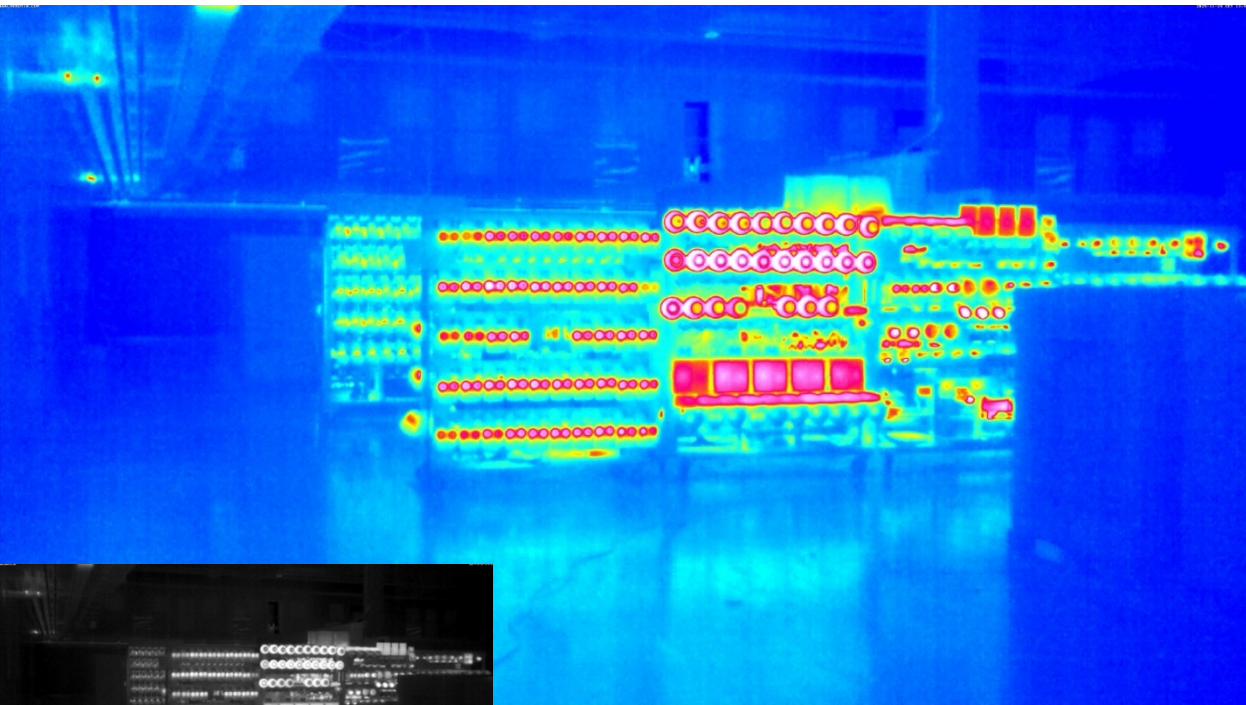
2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

Comparison of previous and new thermal sensor modules – improved image quality thanks to increased thermal sensitivity (30 mK instead of 50 mK). The smaller image shows the optional display with the "Grayscale" setting (instead of "Rainbow" in the large image).



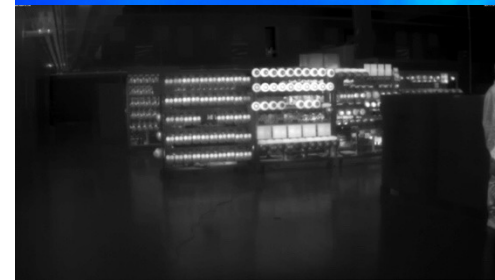
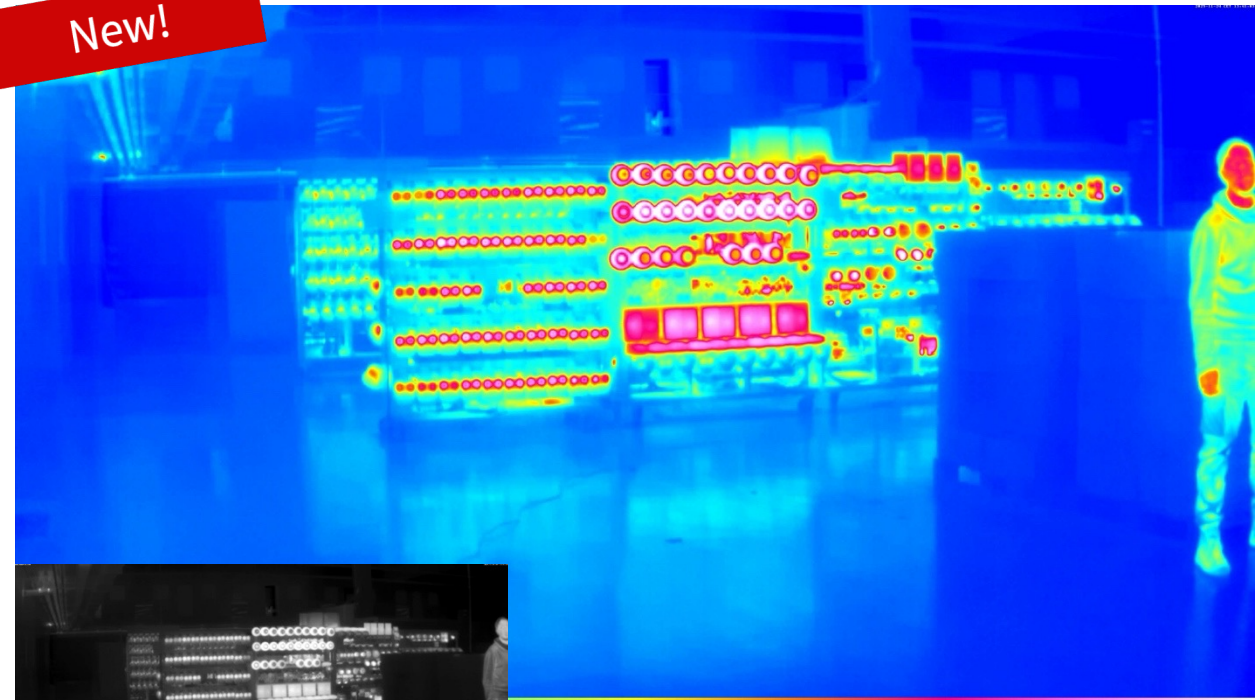
2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

Comparison of previous and new thermal sensor modules – improved image quality thanks to increased thermal sensitivity (30 mK instead of 50 mK)!
The smaller image shows the optional display with the "Grayscale" setting (instead of "Rainbow" in the large image).



Previous: VGA 45°x37° (Mx-O-M73TB-640R100)

New!



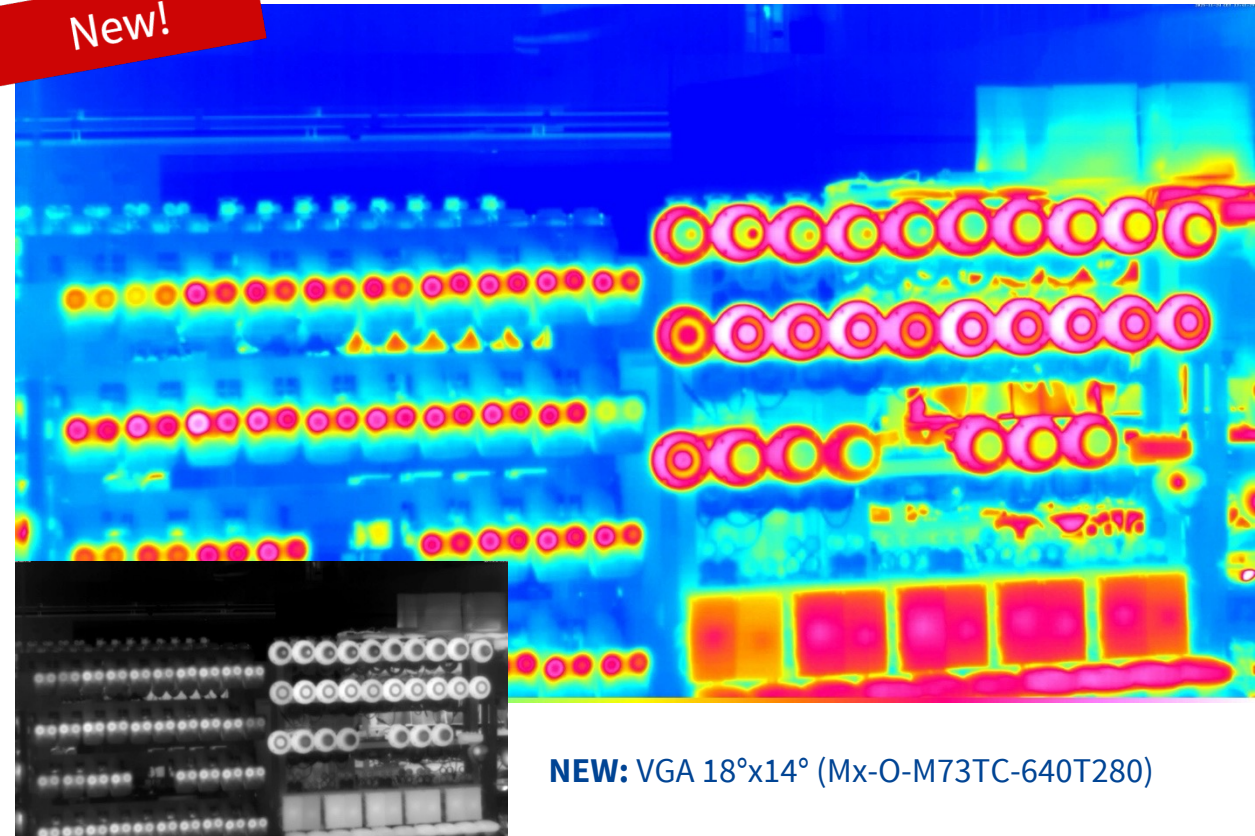
NEW: VGA 50°x40° (Mx-O-M73TC-640R100)

2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

Comparison of previous and new thermal sensor modules – improved image quality thanks to increased thermal sensitivity (30 mK instead of 50 mK)!
The smaller image shows the optional display with the "Grayscale" setting (instead of "Rainbow" in the large image).

A VGA thermal sensor with a comparable image angle was not previously available for the M73!

New!



NEW: VGA 18°x14° (Mx-O-M73TC-640T280)

2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

New possibilities: 18° telephoto version with VGA sensor (640×480)

This variant is a significant technical upgrade. For the first time, a **MOBOTIX thermal sensor module with a horizontal angle of view of only 18°** is available **at full VGA resolution**. Previously, the narrowest angle of view was 32°. The new telephoto range significantly expands the range of possible applications.

18° telephoto, non-radiometric (640×480)

- Field of view: 18° × 14°
- Resolution: 640 × 480
- Thermal sensitivity: 30 mK, frame rate: 30 fps

Why this is relevant

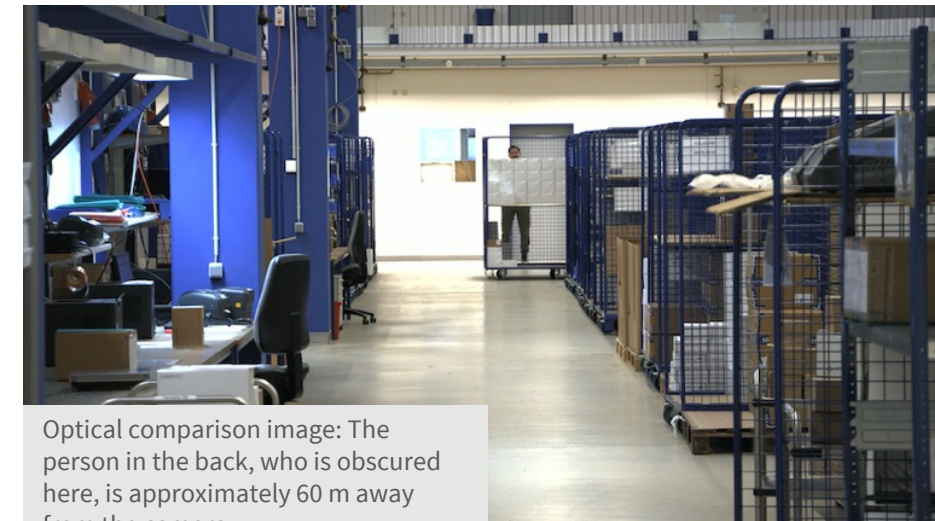
The narrow viewing angle enables highly focused observation over long distances. This makes this module particularly suitable for scenarios in which movements must be detected, tracked and reported early on, even from a great distance. The MOBOTIX [ActivitySensor](#), which is included in the camera firmware free of charge and without license, can be used for this purpose.

Main applications

- Long-distance perimeter protection
- Detection of people and vehicle movements along fence lines or access roads
- Monitoring of narrow corridors, paths, or critical infrastructure points
- Technical remote monitoring where precision is more important than area coverage



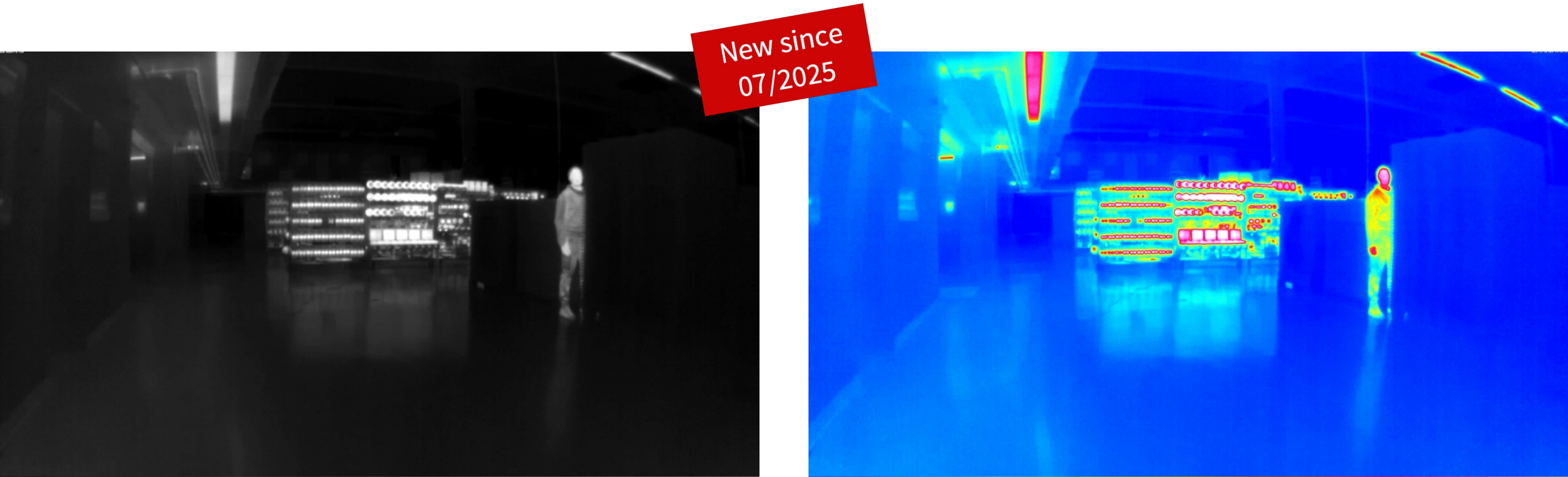
18° Thermal VGA: Grayscale



Optical comparison image: The person in the back, who is obscured here, is approximately 60 m away from the camera.

2.2 M73 Thermal Sensor Modules 30 fps (CIF and VGA)

The new 30 mK/30 fps VGA thermal module with a detection range of 95°x76° (Mx-O-M73TC-640R050) was launched by MOBOTIX in July 2025.



VGA 95°x76° (Mx-O-M73TC-640R050);
Comparison of “Grayscale” (left) and “Rainbow” (right) thermal image displays

2.3 M73 Thermal Bundle 95° VGA with EN54-10 Certification

Detect fire before it starts:

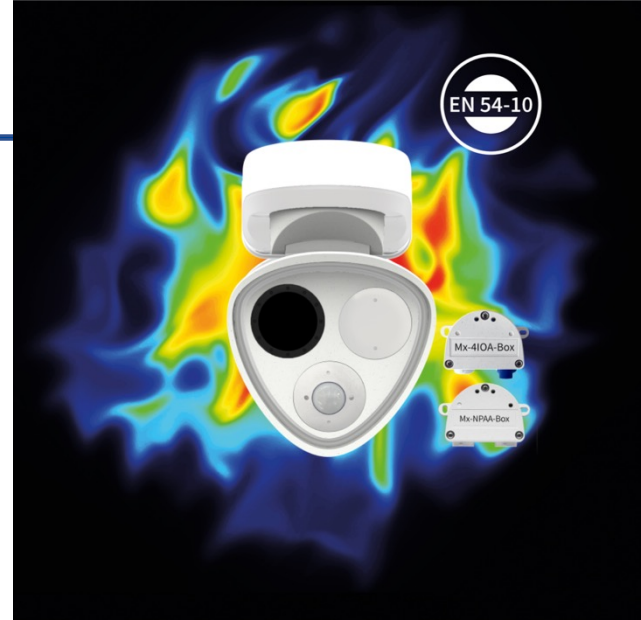
New M73 EN 54-10 bundle with 95° VGA thermal module

To ensure **insurance coverage** in the event of damage, **certified components** must often be used in fire alarm systems. MOBOTIX is expanding its portfolio in this area: The EN 54-10 bundle for the M73 Thermal TR is **now available with the new 95° VGA thermal module** (30 fps / 30 mK). The previous 90° module (9 fps / 50 mK) has been discontinued – **the price remains unchanged, but performance has increased significantly**. The combination of hardware and software fully complies with EN 54-10 and the EU Construction Products Regulation.

The new 95° module detects thermal changes **very quickly and with a higher level of detail**. The **larger image angle** makes the system particularly suitable for halls, technical areas, and large outdoor areas where wide-area monitoring is required. **Compared to linear heat detectors**, the system is easier to install and responds faster. **Unlike aspirating smoke detectors**, thermal detection does **not** rely on smoke development.

The M73 Thermal TR often detects fires **before visible signs appear**. The radiometric function allows up to 20 measurement windows and thus targeted monitoring from a distance of up to 25 meters. **On request**, an **optical 4K sensor** can also be integrated to document alarm events visually and avoid misinterpretations.

Everything you need for integration into fire alarm systems is included: the Mx-NPAA-Box for certified PoE+ power supply and the Mx-4IO-Box for connection to existing fire alarm technology. The hardware and software are made in Germany and come with a 5-year warranty.



Detect fire before it starts:

- Detect and warn of potential hazards
- Initiate countermeasures in good time
- Preventing personal injury
- Minimize physical damage
- Meeting insurance requirements

2.3 M73 Thermal Bundle 95° VGA with EN54-10 Certification

Key information about the new bundle:

- New 95° VGA thermal module (30 fps / 30 mK) instead of the previous 90° VGA thermal module (9 fps / 50 mK)
- No price change compared to the previous bundle (Mx-M73TA-B640R050-EN54-V2)
- EN 54-10 certification for all hardware and software
- 20 measurement windows, reliable detection from up to 25 m (max. permissible distance according to EN 54-10)
- Suitable for indoor and outdoor use
- Easy integration into the fire alarm system via Mx-NPAA-Box and Mx-4IO-Box
- 5-year warranty, made in Germany
- Registration of certified cameras via MOBOTIX
- Further information and technical documentation: <https://www.mobotix.com/en/en-54-10>



Ordering information		
Model name Order number	Description	MSRP*
M73A Thermal Camera TR(B), VGA, R050 (95°) - EN54 Bundle V3 Mx-M73TA-C640R050-EN54-V3	EN54-V3 Bundle • M73A IP camera module (body) for connecting up to 1 additional optical sensor module (can be ordered separately) • ONVIF-compliant (Profile S, T, G) MOBOTIX 7 system platform with H.264 (triple streaming), H.265, MxPEG+ and M-JPEG • VGA thermal module (640 x 480 pixels), with Thermal Radiometry+, 95° x 76° • Image sensor options (via sensor module): 4K (8MP), color (day) and/or B&W (night) and/or color (day/night with IR cut filter) • Lens options (via sensor module): horizontal image angle from 95° to 15° • Max. image size (per image sensor): 4K UHD (3840 x 2160 pixels), 16:9 • WDR: 120 dB triple shutter • Function extensions: MultiSense (PIR, temperature, brightness sensor, microphone) • Operating conditions: IP66/IK07, -40 to 65 °C • Internal DVR: 8 GB microSD (for MxPEG+ recordings) • Max. power consumption: 25 W, power supply via network cable, PoE Class 4 (IEEE 802.3af/at) • Connections: 1x RJ45 socket for weatherproof network connection via MOBOTIX patch cable (Ethernet 1000BaseT), 1x MOBOTIX module connection (optical), I/O (1x input, 1x output), line in, line out, 1x miniUSB • Software interface for MOBOTIX Certified Apps (based on deep learning, approx. 20 different 30-day demo versions already preinstalled) • Housing: aluminum, PBT-30GF • Color: white • Warranty: 5 years (optionally extendable to up to 8 years) • Scope of delivery: Mx-M73A-RJ45, Mx-O-M73TC-640R050, Mx-F-MSA, Mx-O-M7SA-Blind, Mx-F-4IOA, Mx-F-NPAA	Contact your MOBOTIX partner

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2.4 Kepler NurseAssist App: 5-year Service Period



NEW: 5-year service period for the c71 NurseAssist solution

Late detection of falls and nighttime leaving of the bed or room can be avoided. The intelligent **MOBOTIX c71 Kepler NurseAssist** sensor technology effectively and cost-efficiently supports nursing homes and retirement homes in protecting their residents—automatically, around the clock.

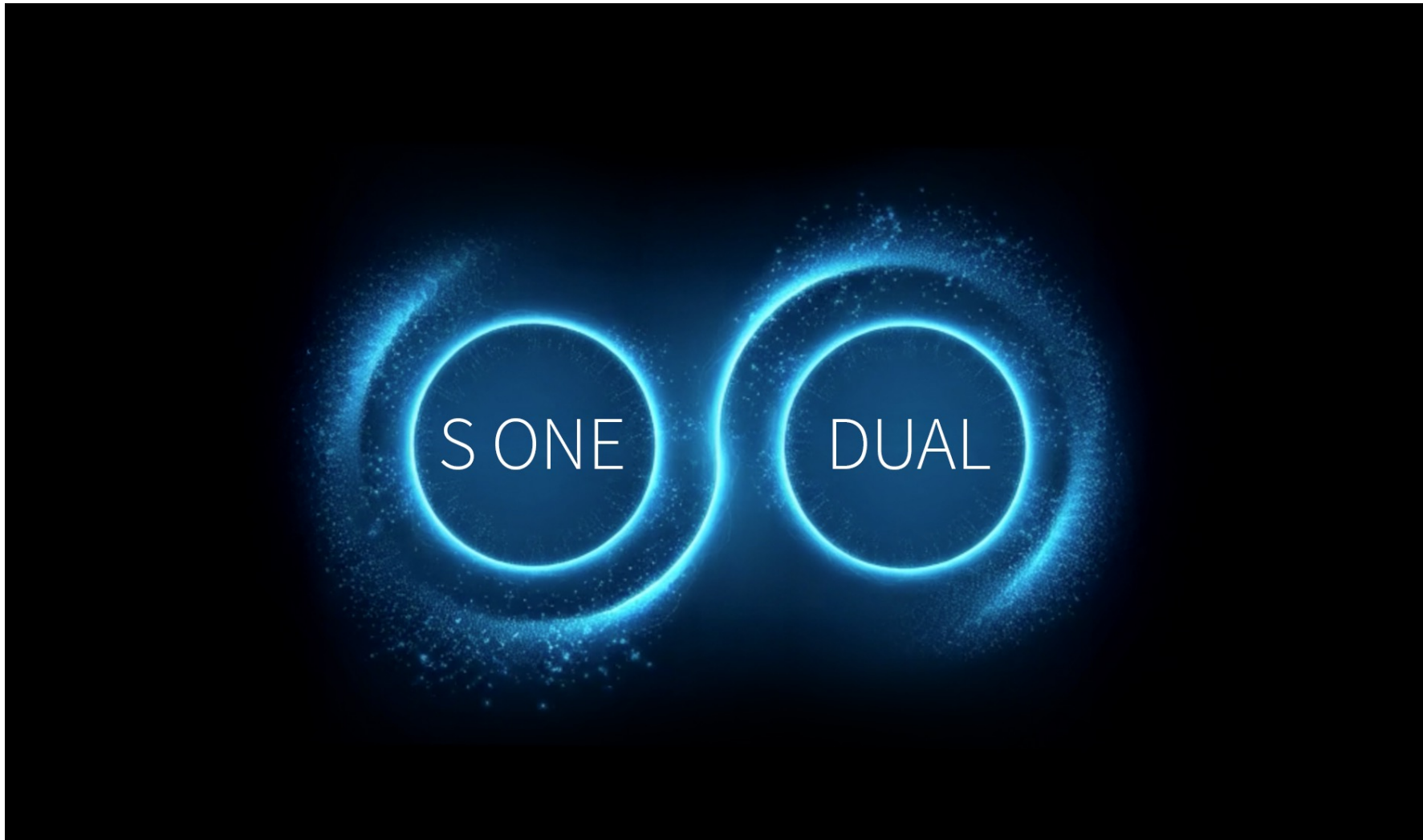
New: All c71 NurseAssist systems purchased **on or after January 1, 2026**, come **with** a mandatory **five-year service period**. This includes the integrated Kepler NurseAssist app and the plug-in for functional expansion (Mx-APP-KEP-NUA-EXT). The app will be actively maintained for five years. Security updates, performance improvements and bug fixes are included during this period at no additional cost. The plug-in also benefits fully from this. Like all current MOBOTIX products, the c71 hardware comes with a standard 5-year warranty. After the 5-year service period has expired, the system can continue to be used indefinitely with the latest available app update. The clear service period increases planning reliability. It ensures that the solution remains technically up to date throughout its entire service life.



Further information on the c71 Kepler NurseAssist solution: <https://www.mobotix.com/en/mobotix-c71-nurseassist>

Ordering information		
Model name Order number	Description	MSRP*
c71 Kepler NurseAssist Smart Sensor Mx-c71B-NurseAssist	MOBOTIX c71 NurseAssist Sensor (powered by Kepler Vision Technologies) with the following functions: Monitoring the well-being of patients in private rooms, corridors and common areas of healthcare facilities • Minimizing response times through decentralized fall detection • Preventing accidents through the following events: Person on the floor (sitting or lying down), person in bed and person out of bed • Simple and discreet installation • GDPR-compliant operation through event-driven masking of live and recorded images • An " Extended Kepler NurseAssist App Demo License " is integrated free of charge in the firmware from version 7.3.5.x and can be activated there for 30 days for testing purposes.	Contact your MOBOTIX partner
Plug-in license Functionality extension for the c71 Kepler NurseAssist app Mx-APP-KEP-NUA-EXT	Extended Kepler NurseAssist app license that adds the following functions to NurseAssist status and alarm notifications: Person is sitting on the edge of the bed • Person has left the room • Person has entered the room • Person has entered the bathroom / is in the bathroom • Bed is not recognized / is not present • Distinction between person lying and sitting on the floor • Requires MOBOTIX c71 NurseAssist Smart Sensor	

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https://www.youtube.com/watch?v=_4cfWuSSHA4

3.

MOBOTIX MOVE News

Firmware Updates MOBOTIX MOVE

Greater stability and better compatibility: New firmware for MOBOTIX MOVE systems

Updated firmware versions for MOVE cameras and NVR systems have been available since October 2025. The updates increase stability, fix reported bugs, and improve overall system performance. The free firmware and release notes with all technical details can be found at the following links:

- [MxMOVE NVR CMS Release mb20251015CMS](#)
- [MxMOVE NVR Release mb20251017NVR64](#)
- [MxMOVE NVR Release mb20251017NVR816](#)
- [MxMOVE Release mb20250923UX](#)
- [MxMOVE Release mb20250923UX 8G ALPR](#)
- [MxMOVE Release mb20251021SX](#)
- [MX System Release 7.3.6.48-r3](#)
- [MxMOVE Release mb20250912TU](#)



4.

MOBOTIX HUB News

4.1 MOBOTIX HUB Updates: Software Updates

MOBOTIX regularly releases new HUB versions and plug-ins that extend functionality, improve stability, and include security-related adjustments. The current version is **MOBOTIX HUB 2025 R2**.

To ensure full compatibility with the latest **plug-ins 2025-12-01**, you should always use the latest HUB version. The plug-ins are continuously developed based on the latest releases. Full support for older HUB versions cannot therefore be guaranteed in all cases.

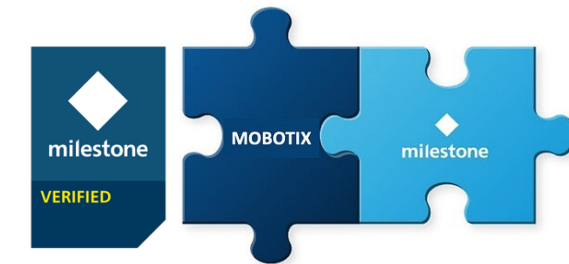
It therefore makes sense to use [MOBOTIX HUB Advanced Services](#). This will ensure the long-term stability of your system. Immediate access to software updates gives you new features that make MOBOTIX HUB better, more secure, and more powerful.

Web links – release notes and download of the latest MOBOTIX HUB software components:

- [MOBOTIX HUB Plug-Ins 2025-12-01](#)
- [MOBOTIX HUB DriverInstaller 139a](#)
- [MOBOTIX HUB Security Patches 2025-11-19](#)
- [MOBOTIX HUB 2025 R2](#)
- [MOBOTIX HUB Plug-Ins 2025-09-19 for Milestone XProtect](#)

Web links – MOBOTIX plug-ins for Milestone XProtect users (Milestone verified):

- [MOBOTIX HUB Plug-Ins 2025-09-19 for Milestone XProtect](#)
- [Milestone Marketplace](#)



[Link: HUB News & Tips in the MOBOTIX Community](#)



4.1 MOBOTIX HUB Updates: New Plug-In Features 2025-12-01

Discover the [eleven plug-ins for MOBOTIX HUB](#) that allow you to significantly expand the features and efficiency of your surveillance solutions. The plug-ins are available from MOBOTIX HUB L2 onwards. Six plug-ins are available free of charge starting with HUB L2, and five more starting with HUB L3. The latter can also be activated in HUB L2 for a fee if required (details on the next page).

New: MOBOTIX HUB Forensic Search with barcode reader events

Forensic Search now also supports searching for barcodes captured by the MOBOTIX Barcode Reader app on a MOBOTIX 7 camera. To use this feature in DeskClient, the camera firmware and certified apps must be up to date (see section 2.1).

Further information on this—including a demo video—can be found here in the MOBOTIX Community:

<https://community.mobotix.com/t/mobotix-forensic-search-new-feature-support-barcode-app-en/10083>

NEW: MOBOTIX HUB Thermal Dashboard Plug-In with time-controlled CSV data export

The Thermal Dashboard Plug-In now offers time-controlled CSV export of the temperature values of all integrated MOBOTIX thermal cameras. Ideal for further processing and long-term archiving. Included are a reference image from the camera, a snapshot of the temperature graph, and automatic email delivery.

Further information can be found here in the MOBOTIX Community:

<https://community.mobotix.com/t/mobotix-thermal-dashboard-new-feature-time-controlled-csv-export-via-email-en/10084>



4.1 MOBOTIX HUB Updates: Available Plug-Ins for HUB and Milestone XProtect



MOBOTIX HUB plug-ins for HUB L2-L5:

1. Thermal Dashboard Plug-In – **Update**
2. SYNC Dashboard Plug-In
3. Forensic Search Plug-In – **Update**
4. CLOUD Integration Plug-In
5. Camera Configuration IoT & MOVE Plug-In
6. NurseAssist Dashboard Plug-In



Update:

Plug-ins 7 to 11 are available individually for HUB L2 with a license.

MOBOTIX HUB Plug-Ins for HUB L3-L5:

7. Imaging Pro Plug-In
8. DualVision Plug-In
9. Fisheye Plug-In
10. Discovery Plug-In
11. Softbuttons Plug-In



THE MOST IMPORTANT THING:

- MOBOTIX HUB L3 customers can use the complete plug-in package at no additional cost. **Plug-ins 1 and 3 have recently been updated with new features (see previous page).**
- HUB L2 customers receive plug-ins 1 to 5 free of charge. **Plug-ins 6 to 11 can also be activated individually in HUB L2 via licenses (basic and device).** Ordering information can be found on the next page.
- **All eleven HUB plug-ins can also be used by Milestone XProtect users.** Paid licenses are available for this purpose (basic and device; for ordering information, see the page after next).
- [More information about the HUB plug-ins: Click here >](#)
- [More information about Milestone XProtect plug-ins: Click here >](#)



4.1 MOBOTIX HUB Updates: Plug-Ins for MOBOTIX HUB L2 – Ordering Information



Product name and order numbers	Description	MSRP*
MOBOTIX HUB Plug-Ins - Discovery License for HUB L2 (Base & Device) NEW Mx-SW-HUB-Disco-Bas Mx-SW-HUB-Disco-Dev	Activates Discovery support in MOBOTIX HUB L2 • An ideal tool for administrators to add new MOBOTIX cameras to the system faster and easier • Supports firmware updates and password changes • Each license supports 32 cameras Activates one additional camera	Contact your MOBOTIX partner
MOBOTIX HUB Plug-Ins - DualVision License for HUB L2 (Base & Device) NEW Mx-SW-HUB-DualV-Bas Mx-SW-HUB-DualV-Dev	Activates DualVision support in MOBOTIX HUB L2 • The views from a MOBOTIX dual camera can be split in the Desk Client (left/right/both; live/playback) • Supports dual cameras from MOBOTIX and other manufacturers • Each license supports 8 dual cameras Activates an additional camera	
MOBOTIX HUB Plug-Ins – Fisheye License for HUB L2 (Base & Device) NEW Mx-SW-HUB-FishE-Bas Mx-SW-HUB-FishE-Dev	Activates fisheye support in MOBOTIX HUB L2 • Fisheye distortion correction in the HUB Desk Client in various modes, in live and playback view • Supports fisheye cameras from MOBOTIX and other manufacturers • Each license supports 8 dual cameras Activates an additional camera	
MOBOTIX HUB Plug-Ins – Imaging Pro License for HUB L2 (Base & Device) NEW Mx-SW-HUB-ImagP-Bas Mx-SW-HUB-ImagP-Dev	Activates Imaging Pro support in MOBOTIX HUB L2 • Includes numerous image optimization tools for MOBOTIX HUB Desk (including magnifying glass function, contrast, brightness, sharpness, pixelation) • Can be used in live and playback view • Supports cameras from MOBOTIX and other manufacturers • Each license supports 8 cameras • Activates an additional camera	
MOBOTIX HUB Plug-Ins – Softbuttons License for HUB L2 (Base & Device) NEW Mx-SW-HUB -SoftB-Bas Mx-SW-HUB-SoftB-Dev	Activates softbutton support for MOBOTIX cameras in MOBOTIX HUB L2 • Trigger API commands via buttons • Numerous predefined commands available • External devices can be controlled via custom API • 32 cameras are supported per license Activates an additional camera	

*MOBOTIX MSRP prices are recommended net sales prices ex works (EXW) from the factory in Germany. In some countries, MOBOTIX distributors must set higher local sales prices due to import regulations/customs duties.

4.1 MOBOTIX HUB Updates: Plug-Ins for Milestone XProtect – Ordering Information

Product name and order numbers	Description	MSRP*
Milestone XProtect Plug-In - Discovery License (Base & Device) NEW Mx-SW-XPro-Disco-Bas Mx-SW-XPro-Disco-Dev	Activates MOBOTIX Discovery support in Milestone XProtect Activates an additional camera	Contact your MOBOTIX partner
Milestone XProtect Plug-In - DualVision License (Base & Device) NEW Mx-SW-XPro-DualV-Bas Mx-SW-XPro-DualV-Dev	Activates MOBOTIX DualVision support in Milestone XProtect Activates an additional camera	
Milestone XProtect Plug-In – Fisheye License (Base & Device) NEW Mx-SW-XPro-FishE-Bas Mx-SW-XPro-FishE-Dev	Enables MOBOTIX Discovery support in Milestone XProtect Activates an additional camera	
Milestone XProtect Plug-In – Imaging Pro License (Base & Device) NEW Mx-SW-XPro-ImagP-Bas Mx-SW-XPro-ImagP-Dev	Activates MOBOTIX fisheye support in Milestone XProtect Activates an additional camera	
Milestone XProtect Plug-In – Softbuttons License (Base & Device) Mx-SW-XPro-SoftB-Bas Mx-SW-XPro-SoftB-Dev	Activates MOBOTIX softbutton support in Milestone XProtect Activates an additional camera	
Milestone XProtect Plug-In - ThermalDashboard License (Base & Device) Mx-SW-XPro-Th-DB-Bas Mx-SW-XPro-Th-DB-Dev	Activates the MOBOTIX Thermal Dashboard in Milestone XProtect Activates an additional camera	
Milestone XProtect Plug-In - CLOUD Integration License (Base & Device) Mx-SW-XPro-CLOUD-Bas Mx-SW-XPro-CLOUD-Dev	Activates MOBOTIX CLOUD support in Milestone XPprotect Activates an additional cloud camera	
Milestone XProtect Plug-In – Forensic Search License Mx-SW-XPro-ForSe	Activates the MOBOTIX ForensicSearch filters in Milestone XPprotect Smart Client and integrates MOBOTIX event and app metadata for forensic searches	
Milestone XProtect Plug-In – SYNC Dashboard License (Base & Device) Mx-SW-XPro-SYNC-DB-Bas Mx-SW-XPro-SYNC-DB-Dev	Activates the MOBOTIX SYNC Dashboard in Milestone XProtect Smart Client Activates an additional MOBOTIX SYNC Grafana Dashboard	
Milestone XProtect Plug-in - MOBOTIX Camera Configuration IoT & MOVE License Mx-SW-XPro-Config	Activates the configuration settings for MOBOTIX IoT and MOVE cameras in Milestone XPprotect	
Milestone XProtect Plug-In - NurseAssist Dashboard License (Base & Device) Mx-SW-XPro-Nurse-DB-Bas Mx-SW-XPro-Nurse-DB-Dev	Activates the MOBOTIX NurseAssist Dashboard in Milestone XProtect Activates an additional camera	

*MOBOTIX MSRP prices are recommended net sales prices ex works (EXW) from the factory in Germany. In some countries, MOBOTIX distributors must set higher local sales prices due to import regulations/customs duties.

4.2 MOBOTIX HUB: Adjustments to the Product Portfolio

Product discontinuations (EoL) and price adjustments for selected MOBOTIX HUB licenses

In this section, we inform you about upcoming discontinuations (EoL – End of Life) and price changes (MSRP) for individual MOBOTIX HUB licenses. All adjustments will take effect on January 1, 2026. Until then, products and prices will remain unchanged. Starting in January, the MOBOTIX HUB portfolio will be more clearly structured and easier to plan.

Changes to MOBOTIX HUB Advanced Services (ASP) and when changing the HUB version used

MOBOTIX HUB is regularly updated. **Advanced Services** ensure that you have continuous access to the latest software versions and feature updates at no additional cost. Advanced Services are mandatory for HUB L4 and L5. Regardless of this, MOBOTIX recommends regular updates and the use of Advanced Services for HUB L2 and L3 as well for security and stability reasons.

This will change from January 2026:

- 1) Advanced Services will be billed **exclusively on the basis of device licenses**, i.e., per camera integrated into MOBOTIX HUB. There will **no** longer be **any** Advanced Services costs for base and add-on licenses (e.g., LPR, POS).
- 2) Advanced Services device licenses can be purchased for a term of **one, three, or five years**; the two-year option will no longer be available. The three- and five-year options offer a price advantage of approximately 15 and 25 percent, respectively, compared to annual licensing.
- 3) The **term of an Advanced Services license** begins with license activation or automatically three months after the purchase of the licenses from MOBOTIX.
- 4) If additional device licenses are purchased, the costs are calculated **proportionally until the end** of the existing Advanced Services period.
- 5) Trade-in licenses remain fully creditable when upgrading to a higher HUB version. However, the previous option of a reduced-cost upgrade **without** active Advanced Services no longer applies (EoL of trade-in licenses without ASP).
- 6) Adjusted **product life cycle** (from January 2026): MOBOTIX HUB device licenses are available **for up to seven years** after the release of the respective HUB version. Camera activations remain possible **for up to ten years** after the release of the respective version.

5.

MOBOTIX Links

Welcome to the MOBOTIX Community!



MOBOTIX Community



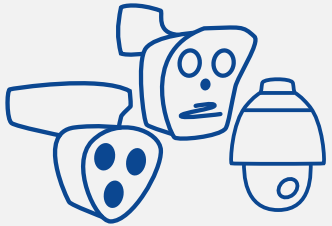
The MOBOTIX Community – Support available at any time

Are you a MOBOTIX partner, customer, user or simply very interested in our innovative, high-quality products, such as our intelligent cameras "Made in Germany," certified camera apps with the latest AI technology or modern VMS solutions such as MOBOTIX HUB?

Visit our community platform now! Our technical support experts and experienced external users provide tips on setting up and using MOBOTIX solutions—and troubleshooting if necessary. In addition to numerous valuable technical information and tips, you can also exchange ideas with other members of the global MOBOTIX family in the user forum.

Important Links for You

Products



[Overview of the entire MOBOTIX product range...](#)

Software



[Download software, firmware, apps and driver packages...](#)

Documentation



[Technical documentation, white papers, technical drawings and more...](#)

Dates



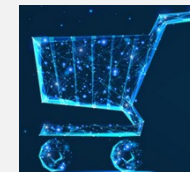
[Current dates: Webinars, training courses and events...](#)

Price List (only available to Certified Partners)



[Price list in the MOBOTIX Partner Portal](#)

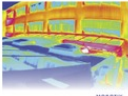






MOBOTIX STORE (with Camera Configurator)







<https://www.mobotixstore.com>

MOBOTIX eBooks & White Papers

Download now for free >

 <small>How Thermal Imaging Technology Works and its Benefits in Various Applications - Focus on Fire Protection, Quality Assurance and Security</small>	How Thermal Imaging Technology Works and its Benefits in Various Applications Request White Paper >
 <small>The Benefits of Intelligent Video Technology in the Waste Management and Recycling Industry</small>	The Benefits of Intelligent Video Technology in the Waste Management and Recycling Industry Request White Paper >
 <small>The importance of video technology in improving foundry processes and operations</small>	The importance of video technology in improving foundry processes and operations Request White Paper >
 <small>Video Security and the CLOUD</small>	Video Security and the CLOUD Request Whitepaper >
 <small>Gas Stations are Changing - Video Technology Driving Sales</small>	Gas Stations are Changing - Video Technology Driving Sales Request White Paper >
 <small>New Tasks for Intelligent Video Technology due to the Growing Market of Electric Mobility and E-Charging Infrastructure</small>	New Tasks for Intelligent Video Technology due to the Growing Market of Electric Mobility and E-Charging Infrastructure Request White Paper >
 <small>Temperature Monitoring of Battery Packs or Stationary Power Supply (Energy Storage solution with Sodium-Ion battery)</small>	Temperature Monitoring of Battery Packs or Stationary Power Supply Request White Paper >



 <small>From Data to Decisions: Smart Sensors in Healthcare</small>	From Data to Decisions: Smart Sensors in Healthcare Request eBook >
 <small>Next-Gen Fire Safety for High-Risk Industries: Take Control with MOBOTIX AG</small>	Next-Gen Fire Safety for High-Risk Industries: Take Control with MOBOTIX AG Request eBook >
 <small>Real-Time Recognition: The Role of OCR in Logistics, Cargos and Ports</small>	Real-Time Recognition: The Role of OCR in Logistics, Cargos and Ports Request eBook >
 <small>REDEFINE SECURITY: New Standards for Security</small>	REDEFINE SECURITY: New Standards for Security Request eBook >

Legal Aspects of Video and Audio Recording

When using MOBOTIX products, all data protection regulations regarding image and audio surveillance must be observed. Depending on national legislation and the installation location of the cameras, the recording of image and audio data may be subject to documentation requirements or prohibited. All users of MOBOTIX products are therefore required to familiarize themselves with the applicable regulations and comply with them. MOBOTIX is not liable for any illegal use of its products.

BeyondHumanVision

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